

# WELCOME

peakvista.org • 719.632.5700

# GUIDE



**Peak Vista**  
Community Health Centers

# ABOUT

Providing **exceptional** health care to people facing access barriers through clinical programs and education.

## Care Team

Peak Vista Community Health Centers is a nonprofit Federally Qualified Health Center. We are dedicated to providing exceptional medical, dental, behavioral health, and care coordination services in a collaborative team setting for people of all ages. Peak Vista employs more than 350 providers and clinical support staff, serving more than 81,000 patients across Colorado's Pikes Peak and East Central regions.

To learn more about Peak Vista's care team and providers, visit [peakvista.org](http://peakvista.org).

## Patient Portal

Enjoy the convenience of instant access to your health information. Peak Vista's patient portal is a secure website and app that connects you to your health information.

The patient portal makes it possible for you to:



- Request prescription/medication refills
- View lab/test results
- View personal health information
- View medical information and test results
- Update your account information
- Request appointments
- Request medical records
- Review and pay bills

Learn more and access the patient portal at [peakvista.org/patientportal](http://peakvista.org/patientportal).

## Community Spotlight



Learn what Peak Vista is doing to strengthen our community and improve the lives of our patients:

**Community Health Workers**





Scan the QR code to learn about what Community Health Workers do.

**Peak Vista's Refugee Program**



Scan the QR code to learn about Peak Vista's Refugee Program.

**Why Peak Vista?**



Scan the QR code to learn why Peak Vista's employees love what they do.

# Services

Peak Vista's care team approach works with patients to reach optimal wellness – whether by delivering quality **medical, dental, and behavioral health care**, or by arranging for transportation, housing, or financial assistance. Together, the care team helps the patients set, achieve, and maintain their health goals.

To provide exceptional whole-person, whole-family care, Peak Vista can also coordinate referrals to a network of local specialists, and in some cases, at little to no cost to the patient.\*

Peak Vista accepts Medicaid, Medicare, Medicare Supplements (including TriCare for Life and AARP), and PacifiCare Secure Horizons in addition to private insurance such as Aetna, Cigna, or United Healthcare. **We accept all patients, regardless of ability to pay or insurance coverage.** We have income-based options for payment and a Sliding Fee Scale available.

*\* Co-payments may vary based on insurance coverage.*



## After Hours & Weekend Care

The Convenient Care Center (3205 N Academy, Suite 100, Colorado Springs, CO 80917) is available for after hours and weekend care. For more information and to see the Convenient Care Center's hours of operation, visit [peakvista.org](http://peakvista.org).



## Care Coordination

Peak Vista has an entire team dedicated to assisting patients with their needs. The Care Coordination team can assist Peak Vista patients with housing resources, transportation to and from appointments, access to healthy food, and more.



## First Visitor Program

The First Visitor program provides free education, resources, and home-visit support to families with children ages zero to five within our community.



## Pharmacy & Lab Services

Peak Vista has two in-house pharmacy locations and offers lab services at several locations. We allow patients to request prescription refills using our telephone prescription refilling system and the Patient Portal 24 hours a day, seven days a week.



## Well-Child Waiting Areas

Well-Child Waiting Areas offer complimentary childcare in a space where parents can drop off their healthy children while they attend their appointments with Peak Vista providers. Peak Vista's staff watch over the children at no cost to the parents, removing a significant barrier to care. Well-Child Waiting Areas are available at three Peak Vista locations.

Scan the QR code to learn more about our services.



## Your Peak Vista Medical Home





## What is a Medical Home?

A medical home is a model of primary care that is **patient-centered, comprehensive, team-based, coordinated, accessible, and focused on quality and safety**. It has become a widely accepted model for how primary care should be organized and delivered throughout the health care system.

## Features of the Medical Home

- **Patient-centered:** A partnership among providers, patients, and their families ensures that decisions respect patients' wants, needs, and preferences and that patients have the education and support they need to make decisions and participate in their own care.
- **Comprehensive:** A team of care providers is wholly accountable for a patient's physical and mental health care needs, including prevention and wellness, acute care, and chronic care.
- **Coordinated:** Care is organized across all elements of the broader health care system, including specialty care, local hospitals, and both community and support services.
- **Accessible:** Patients are able to access services with shorter waiting times, after hours care, electronic or telephone access, and strong communication through online and mobile technology.
- **Committed to quality and safety:** Providers and staff enhance quality improvement to ensure that patients and families make informed decisions about their health.

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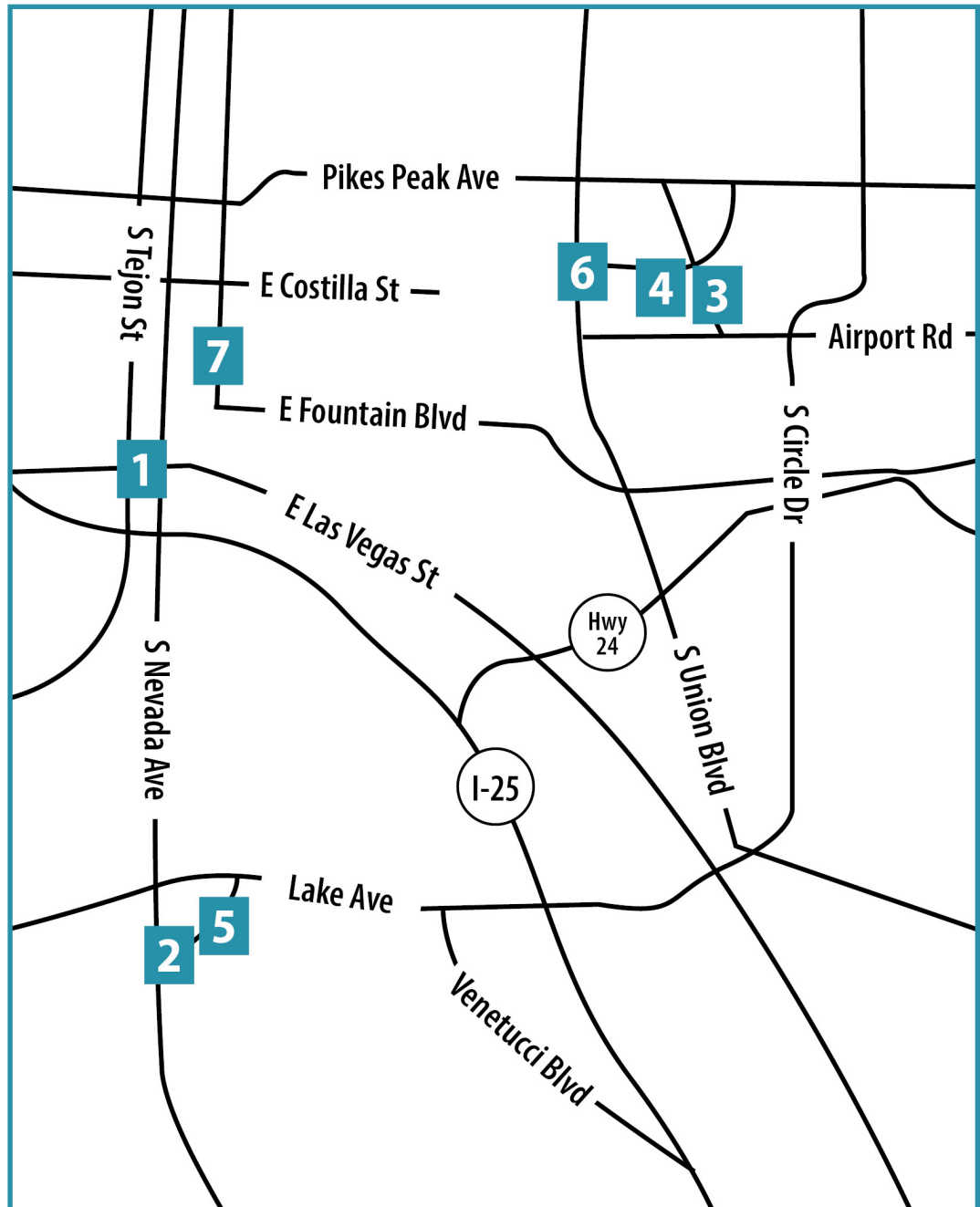
### *Studies show medical home models provide patients with:*

- *Better support and communication*
  - *Stronger relationships with providers*
  - *Less time at the doctor's office*
-

# LOCATIONS

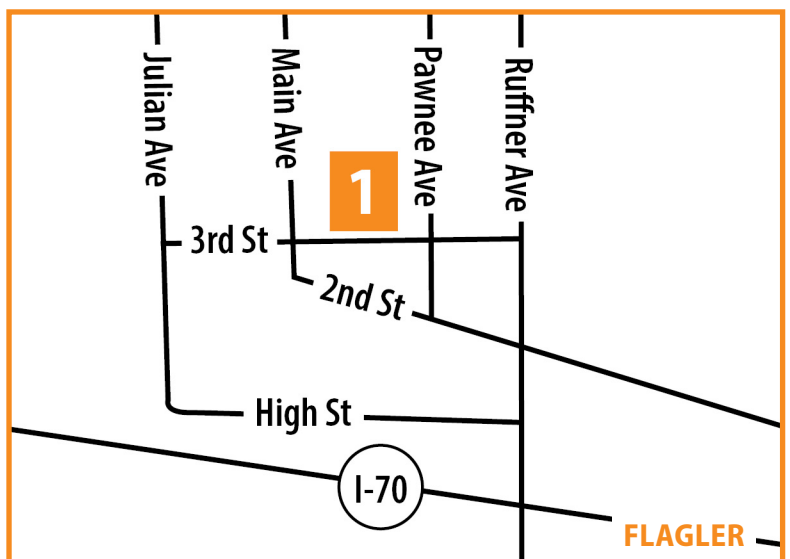
## Pikes Peak Region Colorado Springs

- 1 Health Center Downtown**  
111 E Las Vegas St
- 2 Health Center at Myron Stratton**  
410 Gold Pass Hts
- 3 Health Center at Printers Parkway, 340**  
(Family Medicine Residency)  
340 Printers Parkway
- 4 International Circle Campus**  
2828 International Circle
  - Dental Health Center, Ste 100
  - Enrollment Services, Ste 120
  - Pediatric Health Center, Ste 140
- 5 Logan Health Center**  
430 Gold Pass Hts
- 6 Union Campus**  
225 S Union Blvd
  - Enrollment Services
  - Health Center at Union, 1<sup>st</sup> F  
(APRN Fellowship)
  - Women's Health Center, 2<sup>nd</sup> F
- 7 Wahsatch Campus**  
722 S Wahsatch
  - Health Center at Wahsatch, 1<sup>st</sup> F
  - Enrichment & Counseling Center, 2<sup>nd</sup> F

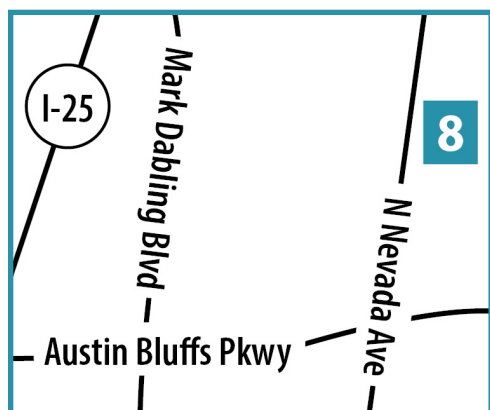


## East Central Region

- 1 Dental Center at Flagler**  
309 Pawnee Ave, Flagler, CO 80815  
(719) 340-4400
- 2 Health Center at Limon**  
820 1st St, Limon, CO 80828  
(719) 771-7556
- 3 Health Center at Strasburg**  
55981 E Colfax Ave, Strasburg, CO 80136  
(303) 606-1313

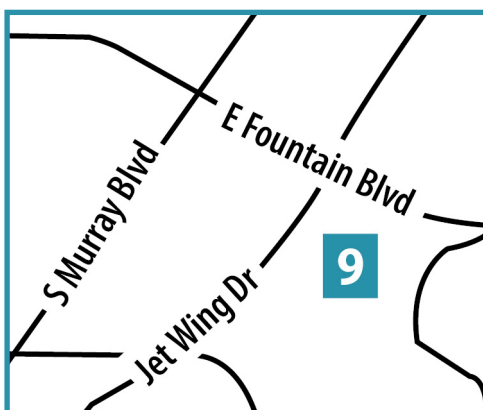






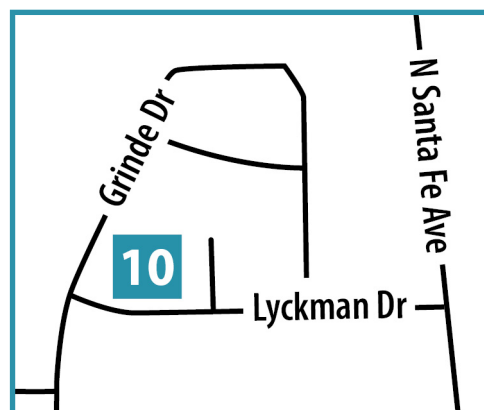
— **Colorado Springs** —

**8** Lane Family Health Center  
4863 N Nevada Ave, 2<sup>nd</sup> F



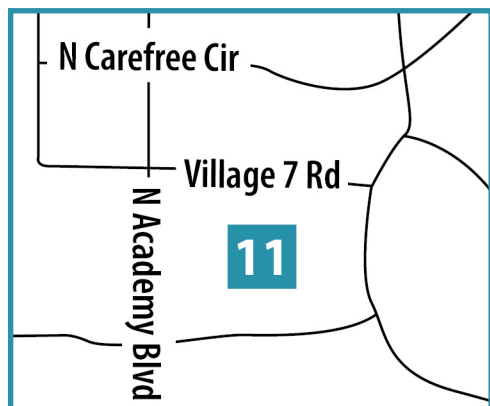
— **Colorado Springs** —

**9** Health Center at Jet Wing  
1815 Jet Wing Dr



— **Fountain** —

**10** Health Center at Fountain  
350 Lyckman Dr



— **Colorado Springs** —

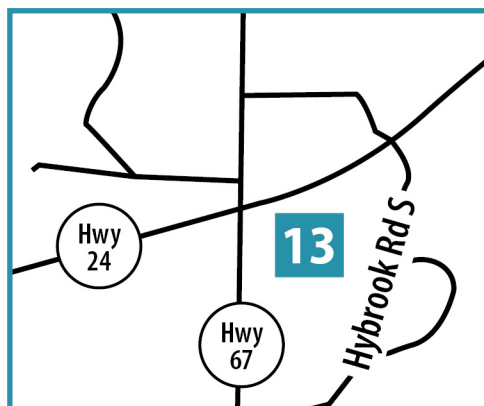
**11** Academy Campus  
3205 & 3207 N Academy Blvd

- Convenient Care Center
- Developmental Disabilities Health Center (DDHC)
- Enrichment & Counseling Center
- Enrollment Services
- Health Center at Academy



— **Colorado Springs** —

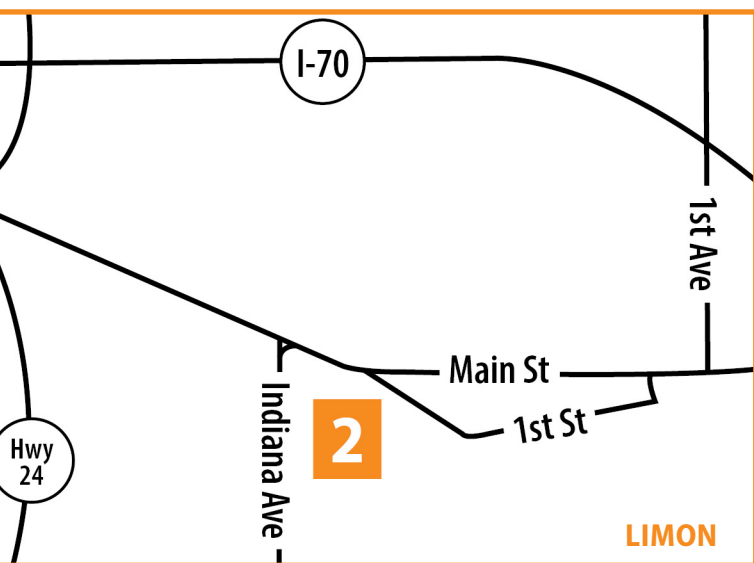
**12** Family Health Center at Mitchell High School  
4041 E San Miguel St



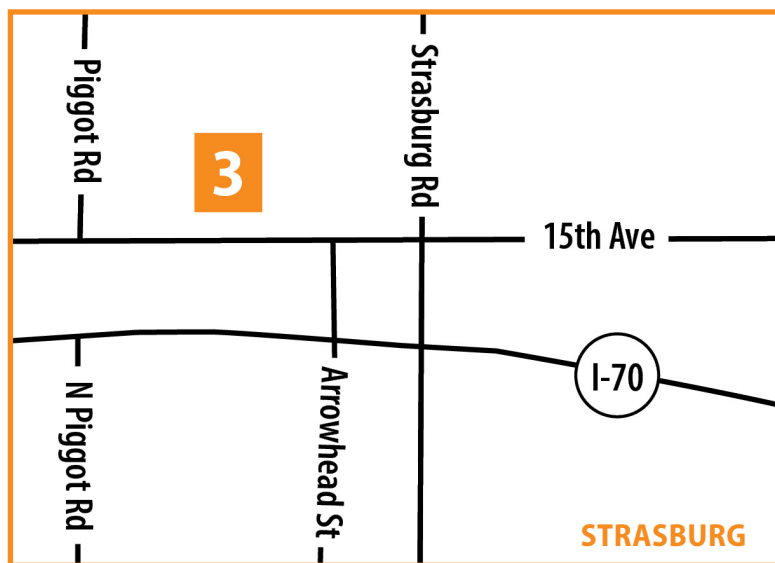
— **Divide** —

**13** Health Center at Divide  
34 Hybrook Rd S

Visit [peakvista.org](http://peakvista.org) for hours, providers, and directions.



**LIMON**



**STRASBURG**



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Colorado Springs | Divide | Flagler | Fountain | Limon | Strasburg