



Peak Vista
Community Health Centers

Annual Report to the Community 2024

WHOLE PERSON CARE

As Colorado's largest stand-alone community health center, we serve 74,000 neighbors, employees, and family members each year. As a nonprofit Federally Qualified Health Center, we provide integrated medical, dental, and behavioral health care to the Pikes Peak and East Central Colorado regions. Our services support individuals across their entire lifespan—from gestation to elder care.



Dear Friends,

One event, more than any other, had a profound impact on Peak Vista in 2024. For the three and a half years of the Public Health Emergency, all patients covered by Medicaid stayed continuously and automatically enrolled until the end of the emergency. That end came in early 2023, and by May of that year, the **Medicaid Unwind** began and many enrollees were asked to reapply. Peak Vista and our companion community health centers across Colorado were prepared to support patients in that process. The outcome was beyond what any of us could have imagined: 36,000 patients in Peak Vista’s service area – 36% of our patients eligible for Medicaid – losing their insurance coverage completely.

More than 14,000 of those individuals were active Peak Vista patients, many disenrolled for administrative challenges. Throughout 2024, we felt the intense ramifications of this shift. Our number of uninsured patients increased by 20% – equaling almost 16,000 uninsured patients by the end of December. In tandem and as a result, our costs for uncompensated care rose 47% in just a single year – reaching \$15 million for 2024. The imbalance is clear.

Through it all, we continued to provide integrated medical, dental, and behavioral health care for all who enter our centers, no matter their insurance or economic status. At Peak Vista Community Health Centers, no one will be denied essential medical services due to financial hardship. We turn to the community to help fund care for uninsured and underinsured patients and the treatments they need, without adding to their burden with overwhelming costs. Whether through preventive screenings, chronic disease management, or urgent medical attention, our dedicated care teams continue to bridge the gap for those who might otherwise go without. By doing this, we **reduce preventable hospital visits, support early intervention, and promote better health outcomes.**

This not only alleviates strain on emergency rooms and hospitals but also fosters a healthier, more resilient community. Thanks to the generous support of donors, funders, and partnerships, we remain steadfast in our mission to provide high-quality, compassionate care for all. Together, we ensure that health care remains a fundamental right, not a privilege. **Thank you for joining us to deliver this mission.**

Richard Eitel, JD
Interim President and CEO

Ray M. Nunn
Board of Directors Chair

Grace Covington
Foundation Board of Trustees Chair



How We Serve

261,112
TOTAL VISITS

195,722
MEDICAL VISITS

38,190
DENTAL VISITS

27,200
BEHAVIORAL HEALTH VISITS

74,378
PATIENTS

Accreditation & Recognition

MISSION

To provide exceptional health care to people facing access barriers through clinical programs and education.

VISION

Peak Vista is an organization focused on enhancing the health of people and the community-at-large through a professional, caring staff who are motivated, enthusiastic, respectful, energetic, and committed to strategic partnerships.

Peak Vista Community Health Centers is a 501c3 nonprofit organization and receives funding from the Health Resources and Services Administration (HRSA) within the U.S. Department of Health and Human Services (HHS). The statements herein are those of Peak Vista and do not necessarily represent any views of, or endorsement by, HHS or any other agency of the U.S. Government. For more information visit PeakVista.org. National Accreditation is overseen by AAAHC, the Accreditation Association for Ambulatory Health Care, Inc.

VALUES

Peak Vista’s culture is driven by a set of core values marked by a commitment to hospitality. Our core values are Respect, Stewardship, Excellence, Caring and Compassion, Teamwork, and Employee Engagement.



How We Serve

Each year, 32.5 million patients receive care at 1,400 Community Health Centers (CHCs) across the nation. These centers play a vital role in increasing access to essential primary care by overcoming barriers such as cost, lack of insurance, distance, and language, all while contributing significant savings to the overall health care system. As a CHC, Peak Vista is committed – both by mission and by law – to providing enabling services that support patients facing specific challenges, including transportation, translation, food insecurity, and access to other social services. Our model of care is both cost-effective and efficient, helping to keep Medicaid patients healthy, reducing avoidable emergency room visits, and limiting the need for expensive specialty care.

On average, this results in **a savings of \$1,200 per patient per year** to the Colorado Medicaid budget, according to HCPF Total Cost of Care data. Nationally, while CHCs serve as the primary care home for 33% of Medicaid enrollees, they account for only 1.6% of total Medicaid spending. In 2023 alone, CHCs participating in the Medicare Shared Savings Program **saved Medicare \$17.29 million**.

First Visitor and 0-3 Program

These evidence-based child abuse and neglect prevention programs support families and caregivers with children ages 0-5, the critical beginning years of social, emotional, and physical development.

Well-Child Waiting Areas

Finding a babysitter can be a significant barrier to care. Well-Child Waiting Area attendants, located at three Peak Vista campuses, watch over patients’ healthy children for free during their appointment, allowing them to focus on their health.



Advance Practice Registered Nurse Fellowships

Peak Vista offers two fellowships for nurses who have met advanced educational and clinical practice requirements as Primary Care and Psychiatric Mental Health Nurse Practitioner Fellows.

Care Coordination

Care coordination ensures seamless communication and collaboration and helps organize medical, dental, and behavioral health services to optimize patient outcomes, reducing redundancies while also bringing resources to address challenges to care.

Pharmacy Services

Pharmacy services are an integral part of our care and are available to all Peak Vista patients. Peak Vista pharmacies are located at the Union and Academy health center locations.

Pharmacy clinics include Cardiovascular Risk and Diabetes Center and the Warfarin Center.



Women’s Health Center

Our team of Nurse Practitioners, Certified Nurse Midwives, and medical, dental, and behavioral health providers offer comprehensive care for women at every stage of life. From the onset of menstruation through pregnancy and childbirth, and into the transitions of perimenopause and menopause, we are here to support our patients.

The Women’s Health Center offers specialized care in both Obstetrics (OB) – including pregnancy, childbirth, and postpartum care – and Gynecology (GYN), which focuses on the overall health of the female reproductive system, including conditions unrelated to pregnancy. In 2024, our team delivered 1,156 babies.

Developmental Disabilities Health Center

Health care is specifically designed for adults with intellectual and developmental disabilities. Common intellectual and developmental disabilities include Down Syndrome, Autism Spectrum Disorder, Cerebral Palsy, Fetal-Alcohol Syndrome (FAS), Fragile X, and other cognitive disabilities.



How We Serve

108,329
PRESCRIPTIONS FILLED

72,799
DEPRESSION SCREENINGS

40,090
CARE COORDINATION VISITS

31,215
TELEHEALTH VISITS

53
HOUSING ASSESSMENTS

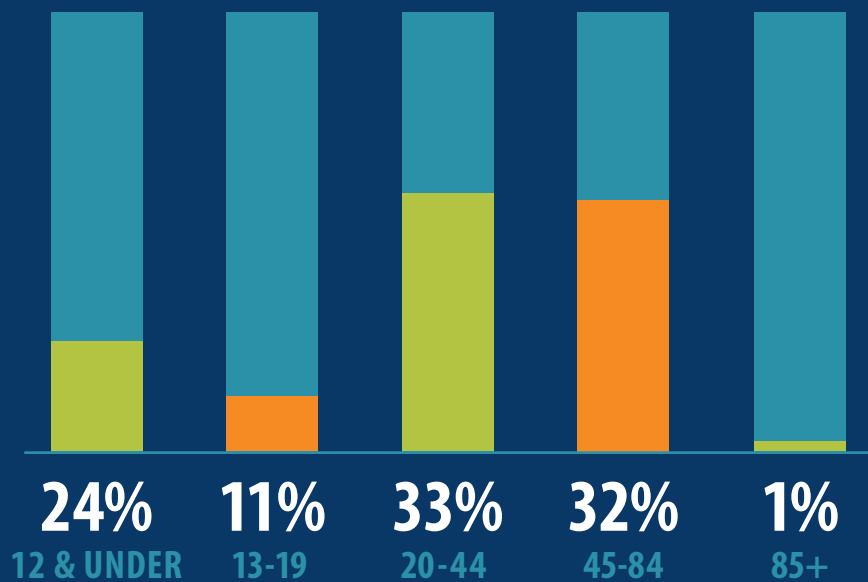
724
FIRST VISITOR HOME VISITS

1,269 CONNECTIONS MADE
BY COMMUNITY HEALTH WORKERS

95 OUTREACH
EVENTS ATTENDED

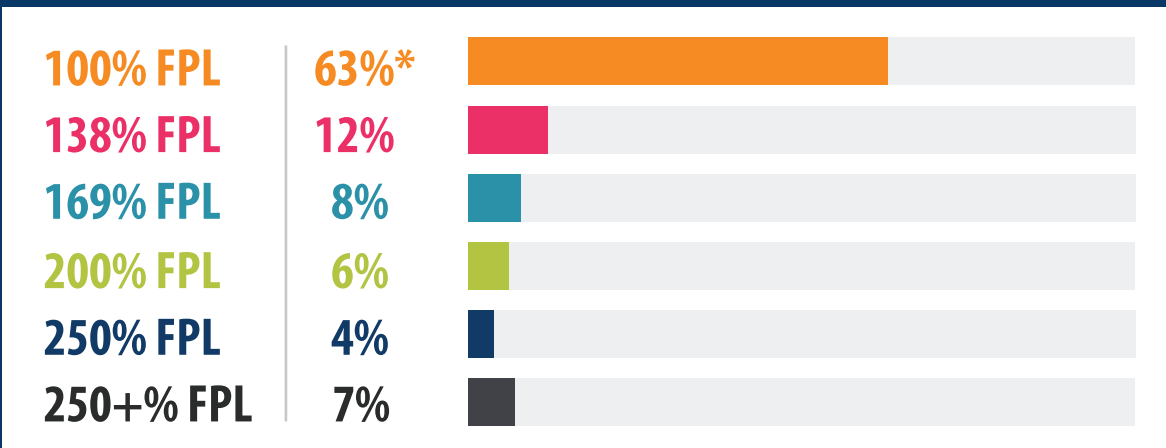
How We Serve

Who We Serve



960
EXPERIENCE
HOMELESSNESS

Federal Poverty Level

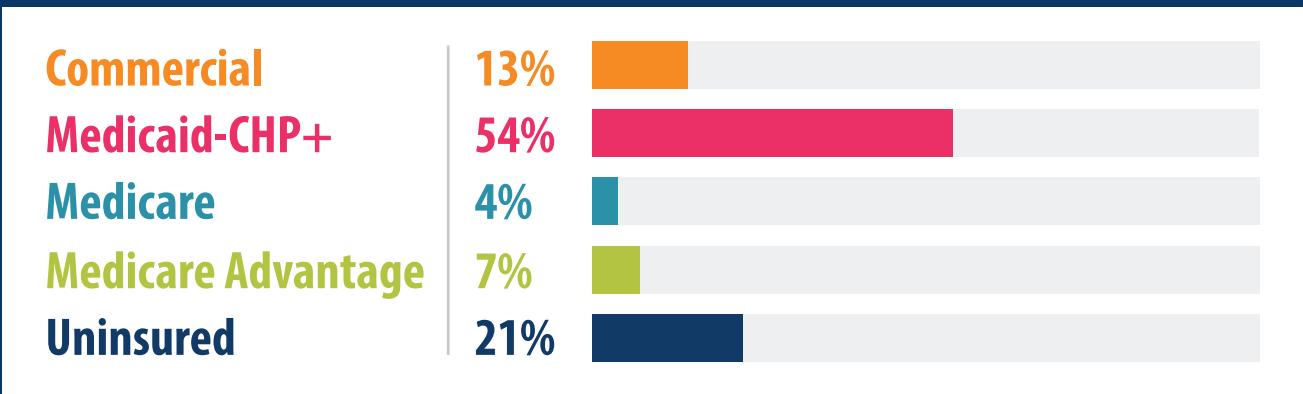


89% of our patients were at or below 200% of the Federal Poverty Level (FPL).

*Includes the unknown.

2024 Federal poverty guidelines define 200% FPL as: \$30,120/year for single person and \$62,400/year for a family of four.

Services by Payer Category



ANNUAL REVENUE SOURCES

54%
PATIENT VISITS

24%
CONTRIBUTIONS,
GRANTS, & OTHER

10%
FEDERAL FUNDING

12%
STATE FUNDING

Financials

Operating Support & Revenue

Patient Visits (54.4%)	\$61,406,898
Contributions & Other Revenue (23.5%)	\$26,499,715
Federal Funding (9.8%)	\$11,071,823
State Funding (12.3%)	\$13,821,638

Total \$112,800,074

Operating Expenses

Direct Care (84.4%)	\$97,840,676
General & Administrative (14.8%)	\$17,047,999
Fundraising (0.4%)	\$503,629

Total \$115,392,304

Uncompensated Care Provided

Uncompensated (charity) care represents care provided in excess of patient ability to pay.

Total \$14,997,814

Deficit

Total - \$2,592,230

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Colorado Springs
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Department of Human Services
(DHS)

Our Locations

- Convenient Care Center**
3205 N. Academy Blvd., Ste. 100

Dental Center at Flagler
309 Pawnee Ave., Flagler

Dental Health Center at International Circle
2828 International Circle, Ste. 100

Developmental Disabilities Health Center (DDHC)
3205 N. Academy Blvd., Ste. 120

Enrichment & Counseling Center at Academy
3207 N. Academy Blvd., Ste. 100

Enrichment & Counseling Center at Wahsatch
722 S. Wahsatch Ave., 2nd Floor

Family Health Center at Mitchell High School
4041 E. San Miguel St.

Health Center at Academy
3207 N. Academy Blvd., Ste. 3500
- Health Center at Divide**
34 Hybrook Road S., Divide

Health Center at Fountain
350 Lyckman Drive, Fountain

Health Center at Jet Wing
1815 Jet Wing Drive

Health Center at Limon
820 First St., Limon

Health Center at Myron Stratton
410 Gold Pass Heights

Health Center at Printers Parkway, 340
340 Printers Parkway

Health Center at Strasburg
55981 E. Colfax Ave., Strasburg

Health Center at Union
(Advanced Practice Registered
Nursing Fellowship)
225 S. Union Blvd., 1st Floor

Health Center at Wahsatch
722 S. Wahsatch Ave., 1st Floor
- Health Center Downtown**
111 E. Las Vegas St.

Lane Family Health Center
4863 N. Nevada Ave., 2nd Floor

Logan Health Center (Refugee Program)
430 Gold Pass Heights, 2nd Floor

Mobile Van

Pediatric Health Center at International Circle
2828 International Circle, Ste. 140

Springs Rescue Mission
5 W. Las Vegas St.

The Place
423 E. Cucharas St.

Women’s Health Center
225 S. Union Blvd., 2nd Floor

316

Medical, Dental,
Behavioral Health
Providers & Clinical
Support Staff

419

Administrative
Staff and
Outreach

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Breakfast of Champions®

At the 20th Breakfast of Champions®, we featured the best distance swimmer in the world, **Janet Evans**, as our guest Olympian. She reminded all 850 guests of the importance of showing up in an inspiring address. William J. Hybl, “Bill,” was recognized as our 2024 Champion of Community Health. Bill has been an advocate, an ambassador, and a generous funder since he first engaged with Peak Vista in 1988.

Empty Stocking Fund

2024 marked Peak Vista’s **30th year as a partner agency** with the Empty Stocking Fund, a community fundraising program that supports 20 local health and human service agencies who are on the front lines of helping people in crises and helping neighbors achieve self-sufficiency.



Olympian Janet Evans and Vectra Bank SVP, Jim Friedberg



Bill Hybl & Dr. Emily Ptaszek



Olympian Janet Evans and the Espinoza Family

INSTITUTIONAL FUNDERS

Peak Vista is grateful for grants and contributions from governmental agencies, corporations, and foundations who share our vision of creating and supporting healthy communities.

	Anonymous	Colorado Community Health Alliance (CCHA)	Ent Credit Union
	5Star Bank		ERA Group
	Adpro 360	Colorado Dept. of Health Care Policy and Financing (HCPF)	Flair Data Systems
	Alpine Bank	Colorado Primary Care Fund	Fountain Colony
	American Cancer Society	Colorado Dept. of Public Health and Environment (CDPHE)	Gather Innovation
IK	The Broadmoor	Colorado Gives Foundation	IK The Gazette
	Bruni Foundation	IK Colorado Media Group	Gazette Charities Foundation
	CAFMR (Colorado Association of Family Medicine Residencies)	Colorado Springs Health Foundation	GE Johnson Construction Company
	Care & Share	B Covington Homes, LLC	Great American Utility Company, Inc.
	Caring for Colorado ReproCollab Upstream	Denver Health	Griffs/Blessing
	Charities Aid Foundation America	Diversus Health	Higginbotham Insurance
	Children’s Hospital Colorado	IK DocuMart	HRSA Bureau of Primary Health Care
	Colorado Association of Family Medicine Residencies (CAFMR)	B, M El Pomar Foundation	
		M Elite Properties of America, Inc.	

	The Independence Center	PASCO	Telligen Community Initiative
IK	KOAA TV	PENRAD Imaging	Tri-Lakes Cares
IK	KRCC-FM	Pikes Peak Community Foundation	U.S. Bank
	Kutak Rock	Pikes Peak Hospice & Palliative Care	IK U.S. Olympic & Paralympic Museum
	Lachocki Fund of Pikes Peak Community Foundation	Pikes Peak United Way	UCCS - College of Nursing + Health Sciences
	Legacy Insurance	Quest Diagnostics	UCHealth
	Legacy Race	Rain Technologies	United Healthcare Medicare Plans
	The Living Water Fund of the Pikes Peak Community Foundation	Rocky Mountain Cancer Centers, LLP	USAA
	Lockett Orthodontics	Rocky Mountain PACE	Vectra Bank Colorado / Zions Bancorporation
	Mouthwatch	Rocky Vista University	Walgreens
	Northeast Health Partners RAE 2	RTA Architects	Webb Family Fund of Pikes Peak Community Foundation
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	Nuven	Springs Rescue Mission	
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Peak Vista is committed to the highest standards of fiduciary responsibility to our donors. We are honored to receive one-time gifts, monthly donations, qualified charitable distributions from IRAs, and gifts through estates.

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Peak Vista is honored to receive gifts that continue the legacy of departed family and friends.

Joel and Jackie Tanaka in memory of Shari Tanaka
Gary and Kim Feffer in memory of Gary Loo
Brad and Vickie Gaskill in memory of Jeff Gaskill
Quinn Africano in loving memory of his aunt, Monica Beltz
Linda J Hickam in memory of Pat Bush

FIRST VISITOR

Peak Vista is grateful for the beautiful in-kind contributions to First Visitor. Frequently handmade, your generous gifts lift the hearts of the families who receive them.

Anonymous
Nicole Arguello
Dr. Marshal Ash
Dr. Bhavna Bali
Laura Baltier
Jennifer Barnett
Munisha Bindal
Loys Cantillo
Vimbaii Chimbera
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