

TOGETHER CREATING
A HEALTHY COMMUNITY
 Peak Vista



ANNUAL REPORT
PEAK VISTA
Community Health Centers

2012



Vernesha Montgomery, MD



Jess Adams, DDS



Kirsten Ziuchkovski, DDS



Darvi Rahaman, MD

Who Is Peak Vista?

Peak Vista is . . .

- Over 600 dedicated staff, each committed to our mission of providing exceptional medical, dental and behavioral healthcare for those facing access barriers.
- 96 doctors, dentists, and mid-level providers who work tirelessly to care for an average of 1,000 patients every day.
- 21 health centers spread across 15 service locations.
- A committed group of donors, grantors, and partners who generously provide support to ensure that Peak Vista's mission is sustained.
- OB/GYN providers who administer prenatal care for over 1,200 moms and who delivered 14% of the babies born in El Paso County in 2012.
- Dedicated to fiscal accountability and responsibility. In 2012, we were able to leverage every dollar granted by the Federal government into \$10.00 of healthcare.
- A nonprofit healthcare organization that ensures that 83% of revenues support direct services.
- Over 1,260 community, staff, and patients committed to making a difference in our community through commitment to advocacy.
- The healthcare home for 1 in 10 residents of the Pikes Peak region. In 2012, Peak Vista provided care for over 66,000 patients.



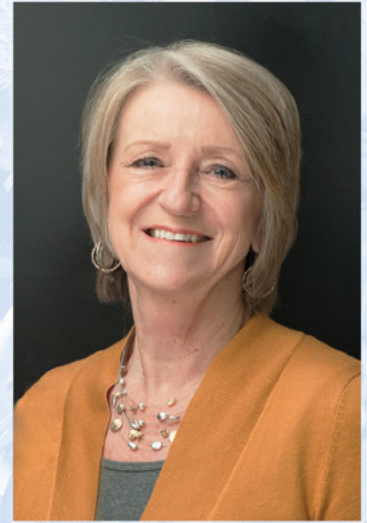
Jen Knellinger



Pam McManus



David Lord



BJ Scott

Dear Friends,

It is our honor to dedicate this Annual Report to you. Together we are building a healthy community!

Everyday we ask ourselves – What impact did we have today? Did we make a difference in our patients’ lives? Did we make a difference in the Pikes Peak region?

We are excited to tell you how we made an impact together. Here’s how:

- Together, with our partner School District 49, we opened a new School Based Health Center in Falcon – Falcon Peak Health Center – located at Falcon Elementary School.
- Together, with our partners Cripple Creek–Victor School District RE-1, the Teller County Health Department, the Aspen Mine Center and funders, we opened an expanded School Based Health Center – The Mountain Health Center – at Cresson Elementary School.
- Together, with our partner UCCS and wonderful benefactors, we completed the Lane Family Senior Health Center fundraising campaign and began construction.
- Together, with our major partners Penrose-St. Francis Health Services and The Colorado Health Foundation, we completed the purchase of the former Penrose Community Hospital that will house our Convenient Care Center, Developmental Disabilities Health Center in partnership with The Resource Exchange and two Family Health Centers.

Together, with you - hundreds of donors, grantors and partners - we strive to make a real and lasting impact in the health needs of our fellow community members in the Pikes Peak region. Once again in 2012, we provided a local solution to the increasing need for primary healthcare services in our community.

As governing boards and staff, we know that the healthy difference we made in 2012 could only come through working together.

Thank you for partnering with us,

Peak Vista Community Health Centers Staff and Board of Directors

Peak Vista Community Health Centers Foundation Staff and Board of Directors

*Jen Knellinger
& Pam McManus*

Jen Knellinger & Pam McManus
Chairman of the Board of Directors and
President & CEO of
Peak Vista Community Health Centers

*David Lord
& BJ Scott*

David Lord & BJ Scott
Chairman of the Board of Directors and
Executive Director of Peak Vista
Community Health Centers Foundation

KEY FACTS



Annual Funding Sources

- 54% of revenues generated from patient visits (Medicaid, Medicare, CHP+, patient co-pays, commercial insurance, etc.)
- Other funding included:
 - 24% contributions and donations
 - 12% federal funding
 - 10% state support

Personnel

- 96 doctors and mid-level providers (physicians, dentists, PAs, NPs, CNMs, and dental hygienists)
- 166 clinical support (RNs, MAs, dental assistants, lab and pharmacy staff, etc.)
- 214 clinical administrative support staff
- 115 administration staff
- 2,296 volunteer hours

Charity Care Provided

- \$15,120,418 medical, dental, behavioral health and ancillary services
- Less than 1% of charges are written off to bad debt
- Volunteer doctors provided 3,917 patient visits

Patient Income Level

- 94% at or below 200% federal poverty level*

*2012 200% federal poverty guidelines: \$22,344 income for a single person; \$46,104 for a family of four

Ethnicity of Patients

- Caucasian 47%
- Hispanic 31%
- African American 9%
- Other 13%

Age of Patients

- 15% Preschool (0-4)
- 29% School Age (5-19 years)
- 29% Young Adults (20-44 years)
- 21% Adults (45-64 years)
- 6% Seniors (65+ years)



Other Key Points

- Leveraged every federal dollar into \$10.00 worth of healthcare
- Delivered 1,243 babies
- Filled 214,392 prescriptions
- Provided 12,014 internship hours for future healthcare professionals
- 83.5% of expenses supported direct patient care
- Homeless Health Program provided 1,393 homeless patients with 7,152 patient visits

Support & Revenues**

• Net Patient Revenues	\$28,396,638
• Contributions & Other Revenue	\$12,587,035
• Federal Grants	\$6,075,572
• Colorado State Programs	\$5,090,453
Total Support & Revenue	\$52,149,698

**This number includes self pay, sliding fee scale, and the Colorado Indigent Care Program.



Expenses

• Direct Care	
• Primary Medical Care	\$35,205,288
• Dental Care	\$3,500,844
• Homeless Health Care	\$3,015,239
• General & Administrative	\$7,788,787
• Fundraising	\$433,644

Total Expenses \$49,943,802

Total Reinvestment in our Mission \$2,205,896



I had been laid off in the economic downturn and lost my insurance coverage. I needed care for diabetes and fortunately Peak Vista was there. I expected a ragtag operation, but what I found was a very professional, very educated, and very welcoming group of people. My physician discovered that I was suffering from diabetic retinopathy and was just a few weeks from completely losing my eyesight. I was immediately given treatment and Peak Vista literally saved my sight.

- Stan



66,017 Patients Received Services in 2012

Patient Services by Payor

Payor Source	Visits
Medicaid	51%
No Insurance	33%
Medicare	9%
CHP+	5%
Commercial Insurance	2%

Primary Care Services Source

	Visits
Medical	208,783
Care Coordination	36,497
Dental	26,321
Behavioral Health	15,194
Support Services	11,944

2012 FOUNDATION HIGHLIGHTS

- Added 100 new donors to our list of supporters
- Expanded the Peak Vista Foundation endowment by 40%
- Increased membership in the Legacy of Care Circle by 28%
- Every donor received a thank you call
- 39 private and corporate grant applications were submitted: \$1,890,269 awarded



In 2012, Dr. Neal Jepson received statewide recognition as a volunteer clinician who has been dedicated to serving the needs of the medically underserved. Dr. Jepson was also honored locally by the Foundation at a reception attended by Mayor Bach, in recognition of his donated time and expertise to the patients of Peak Vista for 9 years.



Passing the Key

On October 9th, Peak Vista and Penrose-St. Francis Health Services joined together to mark the occasion of Peak Vista's purchase of the former Penrose Community Hospital. In a ceremony, attended by dozens of community partners and leaders, Penrose-St. Francis CEO Margaret Sabin presented CEO Pam McManus with a ceremonial key, commemorating the change in ownership. Peak Vista will utilize the facility to house a Family Health Center, Lab Services, the Developmental Disabilities Health Center, the Convenient Care Center, an additional Pharmacy, Enrollment Services, and a Well Child Waiting location. Funders and grantors who made this possible include Caring for Colorado Foundation, Centura Health, The Colorado Health Foundation, Inasmuch Foundation, Joseph Henry Edmondson Foundation, Key Bank, Luther T. McCauley Charitable Trust, The Myron Stratton Home, and The Resource Exchange.



Grand Opening Cripple Creek-Victor



Peak Vista and the Cripple Creek-Victor School District celebrated completion of the expansion of the School Based Mountain Health Center with a ribbon cutting ceremony on October 4th. Expansion of this School Based Health Center (SBHC) enables better service to the students and siblings of the district as the center continues to provide the highest quality medical and behavioral care. The newly expanded center is located at Cresson Elementary in Cripple Creek. Funders and grantors for this project included Boettcher Foundation, Caring for Colorado, The Colorado Health Foundation, Colorado Rural Health Care, Cripple Creek and Victor Mining Company, Cripple Creek Elks Lodge # 316, and Health Resources and Services Administration (HRSA).

Grand Opening Falcon Peak



In August Peak Vista celebrated a new partnership with Falcon School District 49 as they joined together for the grand opening of the Falcon Peak Health Center located at Falcon Elementary School. The Falcon school district is the largest district in the state geographically and is also one of the fastest growing districts. Currently serving over 15,000 students, District 49 is located just east of Colorado Springs. Peak Vista earned a competitive federal grant in 2012, enabling the partnership with the Falcon community, allowing students to access treatment for acute illnesses and chronic conditions. The center accepted its first patient August 7.

Senior Health 2012 Campaign – A Peak Vista/UCCS Collaboration

Thanks to people like you, we met our goal!

Peak Vista is eagerly awaiting the opening of the Lane Family Senior Health Center which will replace the existing Peak Vista Senior North Health Center and greatly expand the capacity to serve seniors in our community. Fundraising for the successful project concluded in 2012 thanks to a lead gift of \$4 million from Margot Lane and the John E. and Margaret L. Lane Foundation to Peak Vista and UCCS, as well as donations from many other foundations and individuals. An enthusiastic crowd of dignitaries and supporters attended the groundbreaking ceremony on June 21, 2012.

Projected to open in early 2014, the Lane Family Senior Health Center will be housed within the Lane Center for Academic Health Sciences on the UCCS campus, and in partnership with the CU Aging Center, will provide integrated care for seniors. It will also promote preventive practices aimed at mitigating existing diseases, and on preventing them and promoting healthy lifestyles.



Cabinet

Margot Lane, Honorary
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Sally Hybl, Co-Chair
David Lord, Co-Chair
Jean Bodman

Megan Fisher
Loren George
Cathy Marta
Robin McGrath

Pam McManus
Jon Medved
BJ Scott
Pam Shockley-Zalabak

Ways to Donate

Peak Vista is grateful to our donors for their help in ensuring that we can continue to sustain exceptional healthcare for the people in the Pikes Peak region who face access barriers. Ways to donate include:

- Online by credit card
- Via check payable to Peak Vista Community Health Centers Foundation
- Gifts of securities
- Contributions through the Enterprise Zone
- Estate gifts through the Legacy of Care Circle or to the Peak Vista Foundation Endowment Fund.

Please address all inquiries and donations to:
Peak Vista Community Health Centers Foundation,
722 S. Wahsatch Ave., Colorado Springs, CO 80903

For more information about ways to donate, call
(719)344-6605 or visit www.peakvista.org

BREAKFAST OF CHAMPIONS®

More than 700 supporters attended Peak Vista's 8th Annual Breakfast of Champions® on November 6, 2012 featuring Olympic Gold Medalists Bart Conner and Nadia Comaneci as the keynote speakers. Thanks to our generous sponsors, Peak Vista raised over \$200,000 to support Peak Vista's services.

We would like to thank El Pomar Foundation, presenting sponsor for the eighth year, and Kathy & Bill Hybl, Chairman and CEO of El Pomar Foundation, who are co-founders of the Breakfast of Champions® and continue to contribute to its success.



Save the Date!

9th Annual Breakfast of Champions Wednesday, November 13, 2013

(719) 632-5700

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President & CEO

Kandi Buckland, MPA, RN
Vice President of Operations

Brady Fitzwater, MSA, CPA
Vice President of Finance

Michael Welch, DO
Vice President of Medical and Dental Services

BJ Scott
Executive Director of Peak Vista
Community Health Centers Foundation

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Assistant Vice President of Business Support

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Amir Salek, MD
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Robert Willson, JD

51% of the Health Center's Board of Directors are active patients. 100% of the Health Centers and Foundation board members contribute financially.

Two years ago I found myself in a position I never thought I would be in – establishing my own new law firm, pregnant and suddenly divorced. I was unexpectedly faced with very difficult financial challenges. Someone told me about Peak Vista and I went to Enrollment Services and found a beautiful building and friendly staff. Within an hour we had been helped by a counselor and had an appointment. That first day I walked out the front door and looked at Pikes Peak and I felt like I'd had this huge weight lifted off of me. I am very grateful to Peak Vista.

- Stephanie



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Photo courtesy of Linda Navarro, The Gazette

Left to right: Camille Rhoades, Teresa Cantwell, Jenny Bender, Janet Fieldman
 "Peak Vista is delivering quality, life changing care, to babies and families. They are educating our community on the importance of early prenatal care, providing the best outcome for moms and babies.

-Jenny Bender, Executive Director Newborn Hope

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Candy & Raymond Milberg
Mile High United Way
Marilyn & James Miller, MD



"Over the years that we have lived in Colorado Springs, we have both met people who, without Peak Vista, would have had no access to medical care. It is a lifeline to numerous people without other resources."

-Jonnie Moon & Steven Pelelo, Donors

- The Marson Foundation
Cathleen & John Marta, MD
Councilwoman Jan Martin
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Marnel Mola
Patricia & Kelly Mondragon



“Peak Vista is a strong voice for collaboration and leads the way in demonstrating how working together can improve the health of our community.”

- Carol Bruce-Fritz
Executive Director, Community Health Partnership

- | | | | | |
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| Odyssey Hospice | Pikes Peak or Bust Rodeo Foundation/ Cowgirls & Cocktails | Red Rocks Community College | Sally & Jerald Seidlitz | Teller County Board of County Commissioners |
| Bradley Olson | Pikes Peak Regional Hospital | Regis University | Judy & Dilworth Sellers, MD | TESSA |
| Britta Olson | | Josephine Reichardt | Arturo Serrano | The Resource Exchange |
| Dana Jo Olson | | Lorraine & Paul Reid | Carolyn Servant | Cindy & Jeff Tidswell |
| Oren Olson | | Vickie & Rick Reid | Betty Sexton | Cheryl Tillery |
| Olson Plumbing & Heating Co. | | Vada & Paul Reilly | Mary Jo Shaffer, NP | TLC Pharmacy |
| Open Bible Medical Clinic | | Judith Reynolds, MD | Amy Shandy, MA | Cheryl & Gerald Tolley |
| | | Barbara & Ray Rhodes | Leigh Shapleigh, MD & Donald Strandberg, MD | Timothy Travis |
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| | | RNR Foundation | Chancellor Pamela Shockley-Zalabak | Susan & Mark Turk |
| | | Ashley Roberts, LPN | Debbie & Scott Shollenbarger | Frances Tutt |
| | | Ashley & Luke Roberts | Signature Homes by Steve Scott | Alifiya & Abizer Tyabji |
| | | Gloria & William Robertson | Kathleen Silvagni | Susan Tyson |
| | | Lisa & Rick Robirds | Maryls & David Simpson | UCCS – Academic Health Services Center |
| | | Joyce Robledo | Rebecca Singleton | UCCS Family Development Center |
| | | Tim Robson | Lisa & Gurney Sloan | UCCS – Graduate School of Clinical Psychology |
| | | Janice Rocker | Miriam Smith | Bonnie & Jeff Ulrich |
| | | Rocky Mountain Cancer Centers | Denise Smith Silva | Emily & George Ulrich, MD |
| | | Rocky Mountain Health Care Services | Deborah & John Snyder | UMB Bank Colorado Springs |
| | | Rocky Mountain Health Plan Baby & Me Program | Maritsa Soto | United Floor Company |
| | | Rocky Mountain Records Management | Judith Sousa | United Seating and Mobility |
| | | Rocky Vista University | Southern Colorado Developmental Disabilities Services | United States Olympic Committee |
| | | Dolores Rodriguez | Southern Colorado Family Medicine | United Way of Camden County |
| | | Gerhard Rompel | Southern Colorado Health Network | United Way of Greater Philadelphia |
| | | Ronald McDonald | Southwest Diagnostic Center | University of Cincinnati |
| | | House Charities of Southern Colorado | | |
| | | Mary & Randy Rose | | |

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|-------------------------------------------------------------|--------------------------------------|---------------------------------|----------------------------|---------------------------------------|
| University of Colorado at Denver and Health Sciences Center | Urban Peak | Timothy Watson | Elaine Whigham | Linda & Joseph Woodford |
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| University of Wisconsin-Madison | Valley of the Sun United Way | Wells Fargo Advisors | Barbara Wilson | Youth Ventures Child Placement Agency |
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| | Linda & Robert Wagner | Westside Community Center | Women's Resource Agency | |
| | Wal-Mart Stores, Inc. | | Deborah Wong | |
| | | | Audrey & Randon Woodard | |

*We regret the omission of any individuals or organizations who donated to the Peak Vista Community Health Centers Foundation in 2012. Please call 719-344-6605 to report any inaccuracies.

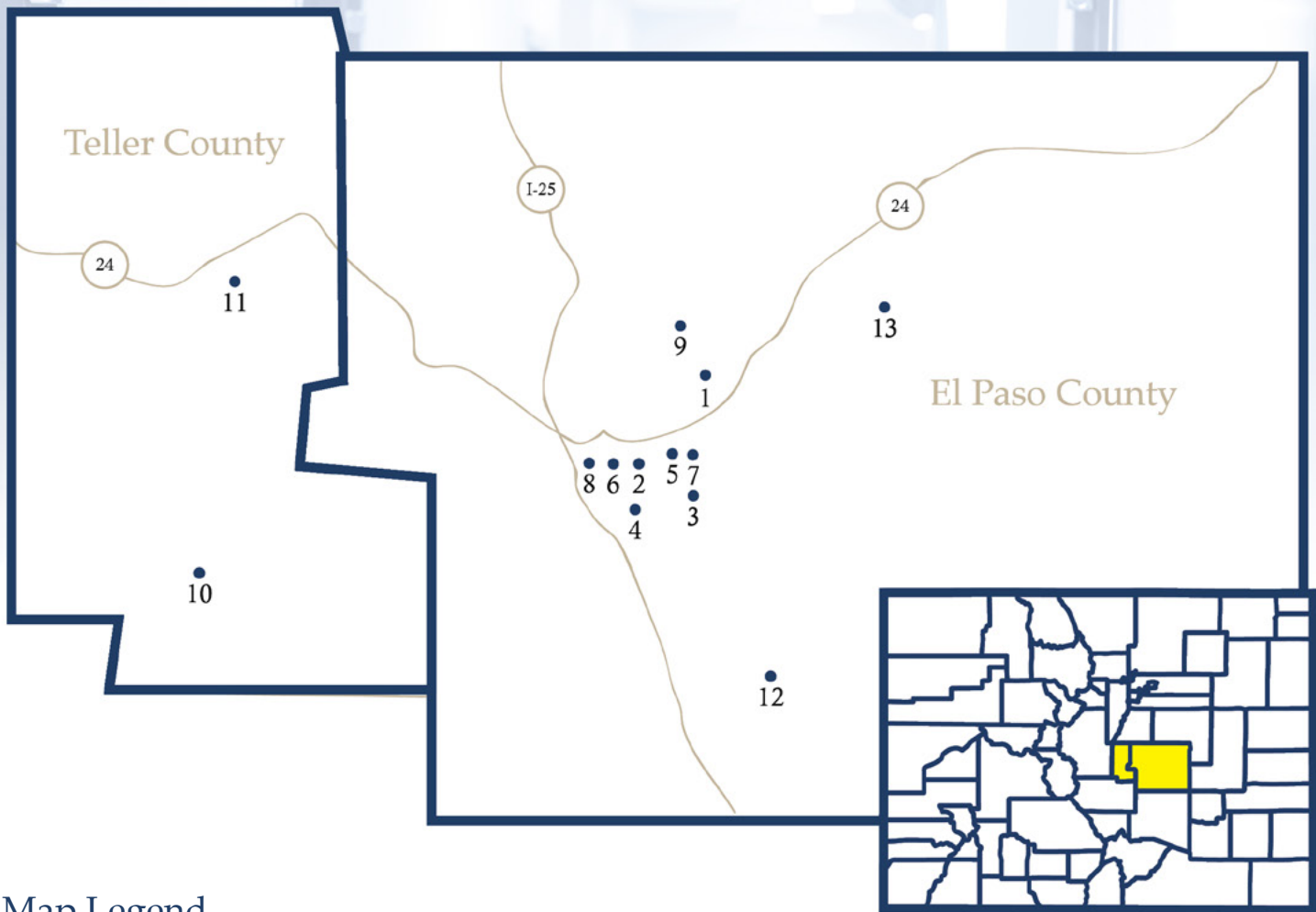


“I give to Peak Vista because I had no insurance and therefore, limited access to healthcare, until I started medical school. Everyone deserves quality healthcare. As a cardiologist, I have seen first hand that preventive care as an outpatient can decrease hospitalization, and in many cases, save lives!”

- Nita Harris, M.D.
Cardiologist



MAP OF LOCATIONS



Map Legend

- 1 Academy Health Center**
 - **Convenient Care Center**
3205 N. Academy Blvd., Suite 100
 - **Developmental Disabilities Health Center**
3207 N. Academy Blvd., Suite 3300
 - **Family Health Center at Academy**
3207 N. Academy Blvd., Suite 3100 & 3500
- 2 Colorado Springs Senior Health Center**
722 S. Wahsatch
- 3 Entrada School Based Health Center**
Carmel Middle School, 1740 Pepperwood Dr.
- 4 Family Health Center at Myron Stratton**
 - **Family Health Center at Myron Stratton**
410 Gold Pass Heights
 - **Logan Center**
430 Gold Pass Heights, 2nd Floor
- 5 Health Center at Union**
 - **Family Health Center at Union**
225 S. Union Blvd, 1st Level
 - **Women's Health Center**
225 S. Union Blvd, 2nd Level
- 6 Homeless Health Center**
117 W. Rio Grande st.

- 7 International Circle**
 - **Dental Health Center**
2828 International Circle, Suite 100
 - **Pediatric Health Center**
2828 International Circle, Suite 140
 - **Health Center at International Circle**
2828 International Circle, Suite 160
- 8 Moreno Health Center**
875 W. Moreno ave
- 9 Senior Health Center at Union & Vickers**
5636 N. Union Blvd
- 10 Cripple Creek-Victor Mountain Health Center**
412 N. C St., Cripple Creek, CO
- 11 Family Health Center at Divide**
34 Hybrook Rd. S., Divide, CO
- 12 Family Health Center at Fountain**
301 E. Iowa St., Fountain, CO
- 13 Falcon Peak Health Center**
12050 Falcon Highway, Peyton, CO
- **Homeless Mobile Van**
- **The Ronald McDonald Care Mobile™**