

Non-Discrimination in Services Policy Statement

TO: Patients/Clients/Parents **FROM:** Dr. Muhammad Shaikh

Admissions, the provisions of services, and referrals of clients shall be made without regard to race, color, religious creed, disability, ancestry, national origin (including Limited English Proficiency), age, or sex.

Program services shall be made accessible to eligible persons with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of aides and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any individual/client/patient/student (and/or their guardian) who believes they have been discriminated against, may file a complaint of discrimination with:

Stepping Stones Psychiatric Care

1370 Washington Pike Ste. LL8

Bridgeville PA, 15017

Muhammad Shaikh, MD

Commonwealth of Pennsylvania Department of Human Services BEO/Office of Civil Rights Compliance Room 225, Health & Welfare Building P.O. Box 2675 Harrisburg, PA 17120 Inquiries: (717) 787-1127 Email: RA-PWDHSCivilRights@pa.gov

Office for Civil Rights U.S. Department of Health and Human Services Centralized Case Management Operations 200 Independence Avenue, S.W. Room 509F HHH Bldg Washington, D.C. 20201 Customer Response Center: (800) 368-1019 TDD: (800) 537-7697 https://www.hhs.gov/ocr/complaints Email: ocrmail@hhs.gov Pennsylvania Human Relations Commission (PHRC) 333 Market Street, 8th Floor Harrisburg, PA 17101 https://www.phrc.pa.gov/File-a-complaint Inquiries: (717) 787-4410 TTY users only: (717) 787-7279