



Your Designated Patient-Centered Medical Home.

Right for our office. Right for you.

Michigan Primary Care Partners is proud to be your “Medical Home.” As your primary care provider, we will manage your health care needs with professionalism, utilizing your entire health care team. This partnership between you & your provider allows you, the patient, to have an active role in attaining your health care goals.

We will continue to expand your Medical Home with dedication and commitment to quality patient care to ensure you achieve your health goals through preventative medicine and chronic condition management.

What does PCMH mean for my health care?

- A Patient-Centered Medical Home (PCMH) is a trusting partnership between a Physician led Medical team and an informed patient.
- The Patient Provider Partnership Agreement is an agreement between a Provider and the patient, acknowledging the role of Medical team member and the patient.

We trust you, our patient to:

- Be open & honest when sharing all your care needs and concerns.
- Take part in the planning of your care and honor that care plan set forth by your Medical Team, by carrying out scheduled testing and keeping scheduled appointments.
- Inform your Medical Team of other specialists you receive care from, allowing for all results to be shared with your Medical Team.
- Treat ALL our staff with dignity and respect.
- Prepare an Advance Directive and be sure we have it on file.
- Give us feedback so we can continue to improve.
- Learn about your Insurance plan, what it covers, your co-pays and what preventative measures it requires annually.

As your Medical Home we pledge to:

- Involve you in establishing a care plan, educate you on how we will meet your healthcare goals and empower you to reach those goals.
- Respect your individual needs and treat you with dignity and compassion.
- Lead and manage your care with your entire Medical Team, coordinating with specialists and hospitalists.
- Refer you to specialists that are the best fit for your current needs.
- Deliver access to care with our same-day appointments.
- Provide 24-hour access to Medical team members.
- Explore methods to continue to improve our services to our patients.
- Remind you when preventative or Chronic Disease Management testing is due.
- Follow all HIPAA laws and guidelines.
- Provide Patient Portal, allowing you to review your Medical Records and electronic access to your provider.

We will continue to:

- Respect you as an individual-we will not make judgments based on race, religion, sex, age, disability, etc.
- Form relationships with Specialists and other Health care organizations to promote quality care and improve our patients access to quality care.
- Provide 24-hour access to your Medical Team.
- Improve your care and communication opportunities by utilizing technological advances, such as Electronic Health Records, web site, Healthcare data registries and patient portal.
- Communicate patient results within adequate time.
- Continue to Explore methods to improve patient care.
- Monitor patient Survey results for quality improvement purposes.



Locations

Grand Rapids

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Grand Rapids, MI 49456
Phone : 616.975.1186
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Big Rapids

20095 Gilbert Road, Suite B
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Fax: 231.592.1361

Reed City

22018 Professional Drive
Reed City, MI 49677
Phone: 231.832.1111
Fax: 231.832.1010

Canadian Lakes

8540 105th Ave
Stanwood, MI 49346
Phone: 231.972.2710
Fax: 231.972.2712



HIPAA Compliance: Our office is fully committed to compliance with HIPAA guidelines.

Payment Policy: Office visit co-pays are due at time of service as well as any co-insurance, deductibles or out-of-pocket expenses. We accept Cash, Check or VISA/MasterCard.