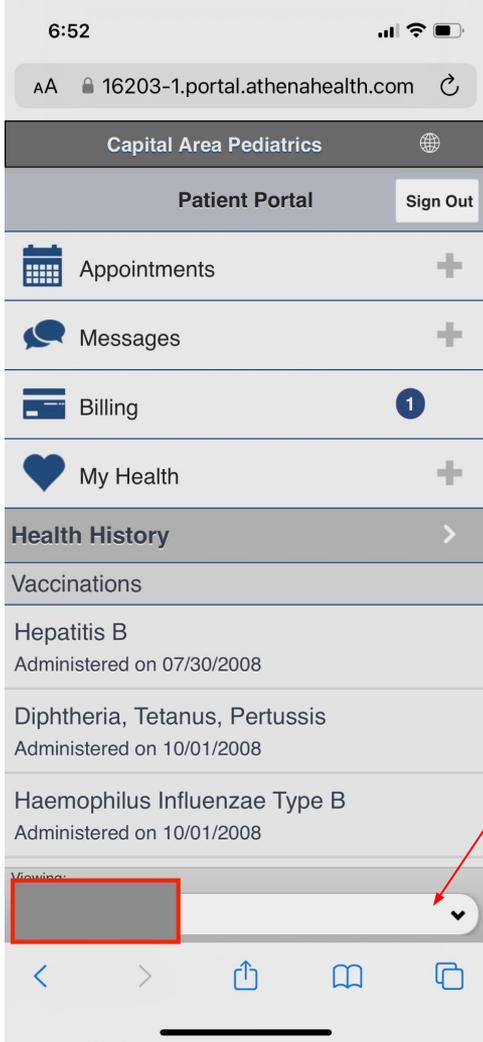
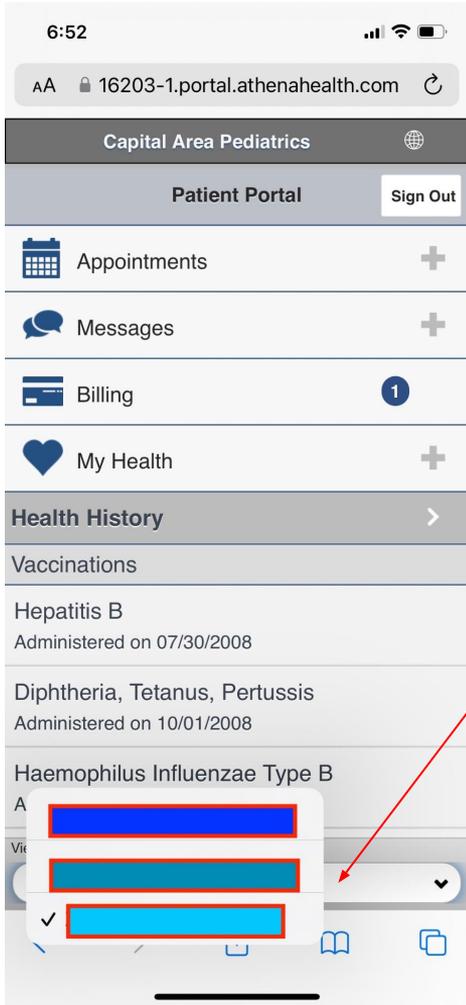


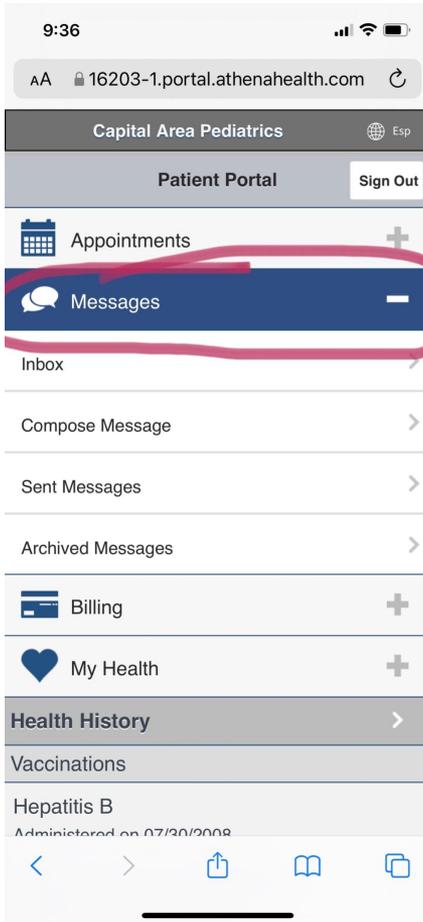
Athena Portal Tips (Mobile)



Home page, please pick specific child or parent



Each registered child and parent will be here, please click the appropriate choice.



Portal messages are not meant for urgent communication. Please allow 2 business days for a response.

We encourage you to start a new portal message for every new issue. Replying back to a prior message gets filed by original date the first message was sent.

9:36 16203-1.portal.athenahealth.com

Capital Area Pediatrics Esp

Home Compose Sign Out

Have a question for your provider?

+ If there is a medical emergency, please call 911.

Provider
- Choose a recipient -

Location
- Choose a location -

Message type
- Choose a message type -

Subject

Message

1000 characters left

Attach a document or a photo *Optional*

Use this to send a photo of a symptom, medical documents, or a prescription.

9:36 16203-1.portal.athenahealth.com

Capital Area Pediatrics Esp

Home Compose Sign Out

Have a question for your provider?

+ If there is a medical emergency, please call 911.

Provider
- Choose a recipient -

Location
- Choose a location -

Message type
- Choose a message type -

Medical question

Appointments and scheduling

Prescriptions and refills

Billing and payments

My profile

Insurance

Other

Use this to send a photo of a symptom, medical documents, or a prescription.

If you have a question about your child's health, please use "Medical question".

If you have forms that need to be completed, please use "Other".

9:36 16203-1.portal.athenahealth.com

Capital Area Pediatrics Esp

Message type
- Choose a message type -

Subject

Message

1000 characters left

Attach a document or a photo *Optional*
Use this to send us a photo of a symptom, medical documents, or signed forms.

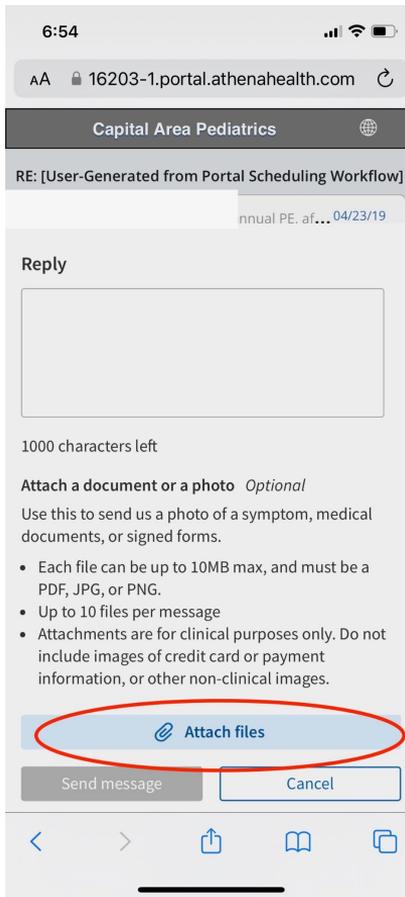
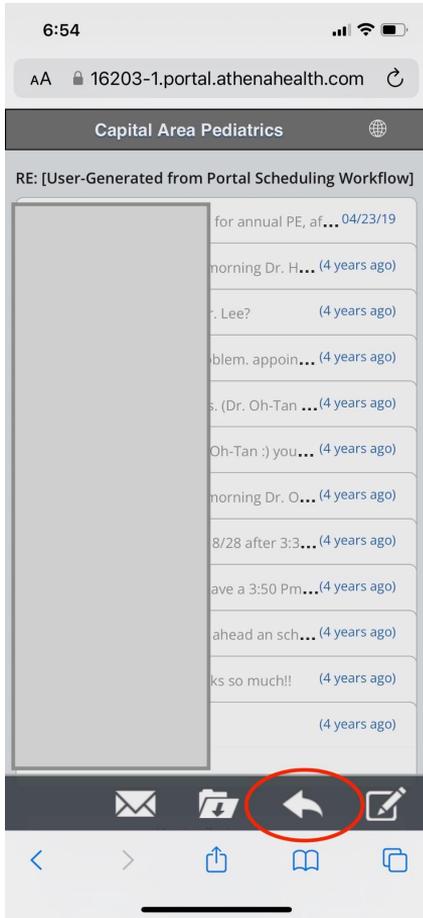
- Each file can be up to 10MB max, and must be a PDF, JPG, or PNG.
- Up to 10 files per message
- Attachments are for clinical purposes only. Do not include images of credit card or payment information, or other non-clinical images.

Attach files

Send message Cancel

You can always attach something via mobile portal.

If you are sending a form that needs to be completed by us, please send as a PDF not a JPG.



Prior message string - can reply and still attach a file (this cannot be done on a desktop)

Mobile version is somewhat limited:

- You cannot see letters written by your provider (for school/ daycare, etc).
- You cannot see educational handouts assigned by your provider.
- You cannot see patient instructions and visit summaries for each visit.