



March 16, 2020

Capital Area Pediatrics thanks you for choosing us to care for your child. We are working diligently to keep your family healthy and provide the best care for your children, while also minimizing risk to patients, families and our staff with the evolving pandemic coronavirus. Things are changing rapidly, so check our website frequently for new information.

We are making the following changes to maximize your safety and minimize your risk of exposure:

Starting Tuesday 3/17/2020: **Herndon's Express Care will no longer be walk-in.** Herndon will still be open at 7:30am Monday - Friday, but by appointment only. Please call for an appointment.

Starting Wednesday 3/18/2020: Out of an abundance of caution and to increase infection control, **we will be separating our sick visits from our well visits and consults.** We will be seeing all well visits and consults in one half of the day and sick visits in the other half. Each site will be alternating their schedules to still provide access for your child to be seen. If you have an upcoming well visit scheduled, we will be reaching out to many of you to reschedule to a different date or time.

We are continuing to take precautions to protect you. All toys and books have been removed from the waiting and exam rooms. All surfaces continue to be regularly cleaned with sanitizing wipes, and hand sanitizer is readily available. We also ask that, no matter your reason for visiting us over the next few weeks, you bring as few family members as possible, and consider asking family members (like grandparents) who may be at higher risk, or anyone of any age who may be ill, to remain at home.

Please remember to call to schedule an appointment for sick visits. Our nurses are diligently screening patients, determining who can be managed at home and who needs to be seen. Please be patient with them as they are ensuring we get important information to care for your child.

Capital Area Pediatrics always strives to give excellent, personal care to our patients, even in challenging times. We will continue to do our best to care for your children, while limiting risk to the larger community. Thank you for your understanding.