

**Capital Area Pediatrics** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Capital Area Pediatrics** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**Capital Area Pediatrics** provides free aids and services to people with disabilities to communicate effectively with us, such as:

• Qualified sign language interpreters

**Capital Area Pediatrics** provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Site Supervisor.

If you believe that **Capital Area Pediatrics** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Central Business Office: **10461 White Granite Drive**, **Oakton, VA 22124, Phone: 703-359-5100, Fax: 703-383-9574, Email:** <u>inquiries@capitalareapediatrics.com</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please call our office.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, **Office for Civil Rights**, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.