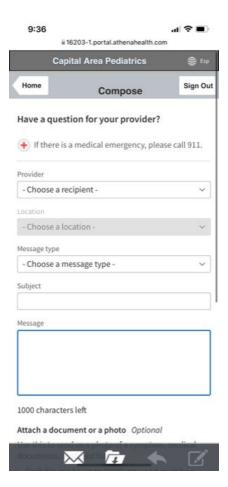
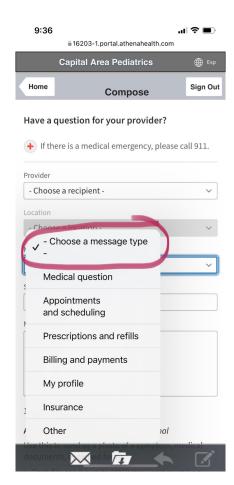


Portal messages are not meant for urgent communication. Please allow 2 business days for a response.

We encourage you to start a new portal message for every new issue. Replying back to a prior message gets filed by original date the first message was sent.





If you have a question about your child's health, please use "Medical question".

If you have forms that need to be completed, please use "Other".

9:36



€ 16203-1.portal.athenahealth.com

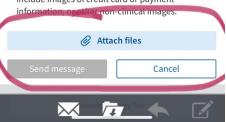
Capital Area Pediatrics	<b>∰</b> Esp
Message type	
- Choose a message type -	~
Subject	
Message	

## 1000 characters left

## Attach a document or a photo Optional

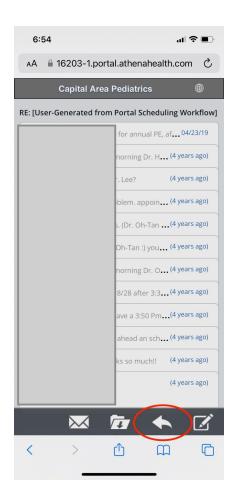
Use this to send us a photo of a symptom, medical documents, or signed forms.

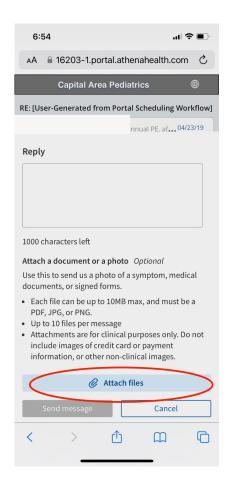
- Each file can be up to 10MB max, and must be a PDF, JPG, or PNG.
- Up to 10 files per message
- Attachments are for clinical purposes only. Do not include images of credit card or payment



You can always attach something via mobile portal.

If you are sending a form that needs to be completed by us, please send as a PDF not a JPG.





Prior message string - can reply and still attach a file (this cannot be done on a desktop)

## Mobile version is somewhat limited:

- You cannot see letters written by your provider (for school/ daycare, etc).
- You cannot see educational handouts assigned by your provider.
- You cannot see patient instructions and visit summaries for each visit.