How to Use the Vamoos App

Your Digital Driver Guide with Hey Iceland

Hey Iceland now provides all driver guide information through the **Vamoos mobile app**, replacing the previous application and PDF driver guide.
Below you'll find a step-by-step guide to help you navigate the app and find everything you need during your trip.

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1. Download the Vamoos App

Download the **Vamoos app for free** from your app store:

- **iOS:** App Store
- **Android:** Google Play Store

Once installed, open the app on your phone.

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2. Log in to Your Trip

When you open the app, you will be asked to enter a **User ID** and a **Passcode**.

Please use the login details provided by your travel agent:

USER ID: HeyIceland

PASSCODE: (*provided by agent*)

After entering these details, you will be logged into your personal trip. Please note that loading all trip content may take a few minutes; in some cases, the first-time load can take slightly longer.

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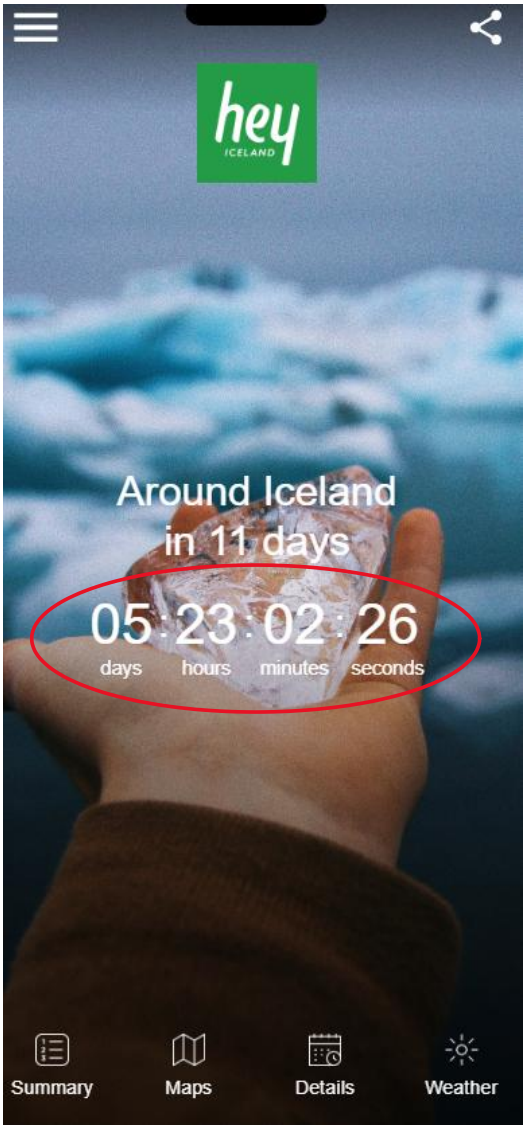
3. Home Screen - Your Trip at a Glance

After logging in, the **home screen** shows the key information about your journey:

- **Before your trip starts:**
  You'll see a **countdown** showing how many days are left until your trip begins.
- **During your trip:**
  The app shows **which day of your journey you are currently on**.

This screen always reflects the current status of your travel.



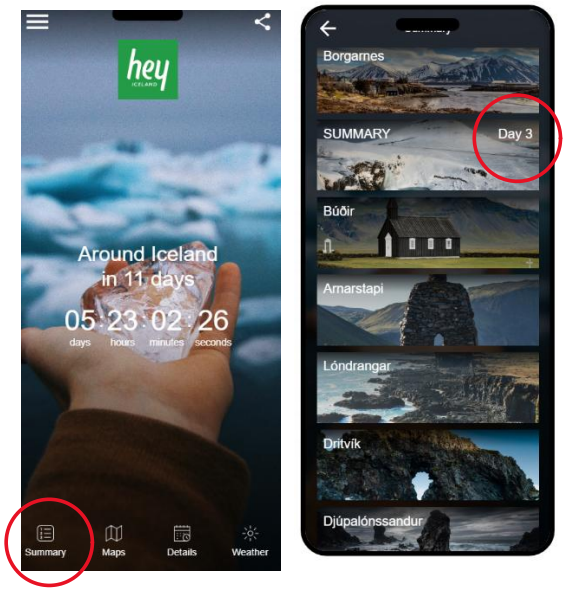
4. Summary - Daily Itinerary & Highlights

From the main menu, tap **Summary**.

Here you'll find:

- A **daily overview** of your itinerary
- **Recommended Points of Interest (POIs)** for each day
- A short **summary for every travel day**

Next to the word SUMMARY, you'll always see **which day** of the trip it belongs to (Day 1, Day 2, etc.).



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5. Picking Up the Car data

Within the Summary section, select **"Picking up the car"**.

Here you'll find:

- Directions to the **Europcar desk**
- Your **reservation number** for easier identification at pickup

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6. Daily Details & Accommodation Information

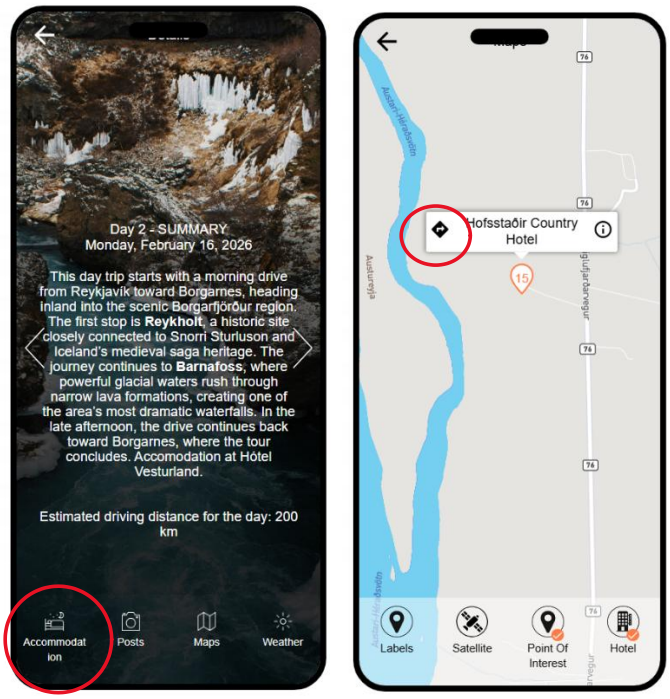
When you tap on a **specific day's summary**, the app displays:

- A detailed **description of the day**
- The **date**
- An **Accommodation** button at the bottom of the page

By tapping **Accommodation**, you can:

- Read a short description of your hotel or guesthouse
- View the accommodation's **location on the map**
- Tap the arrow next to the accommodation name to navigate using **Apple Maps or Google Maps**

To return to the previous screen, tap the arrow in the top left corner.

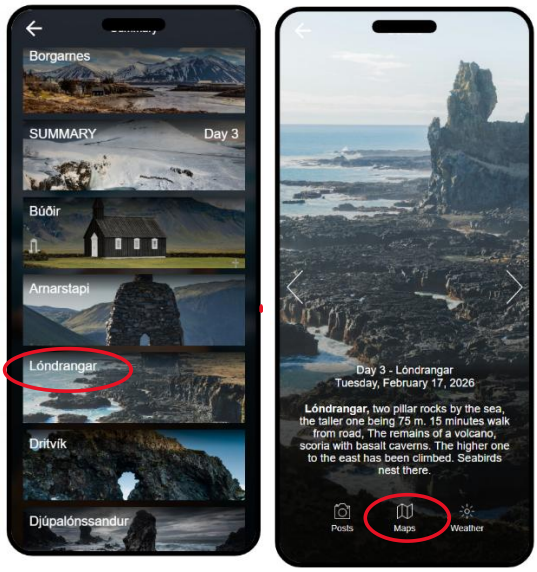


7. Points of Interest (POIs)

After each day's summary, you'll find the **Points of Interest** planned for that day.

For each POI:

- Tap it to read a **short description**
- Tap **Maps** to see the exact location
- Use the arrow next to the name to open directions in **Apple Maps or Google Maps**



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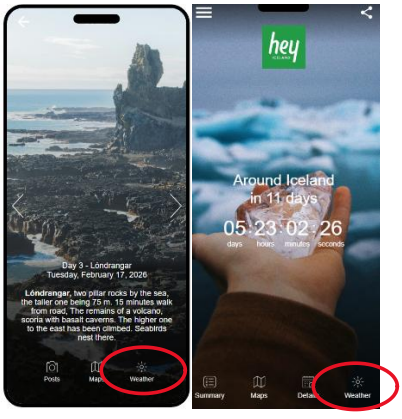
8. Weather Information

- Tap **Weather** to view weather information for a specific location
- From the main menu, the **Weather** section also shows **all weather information for all POIs**, collected in one place

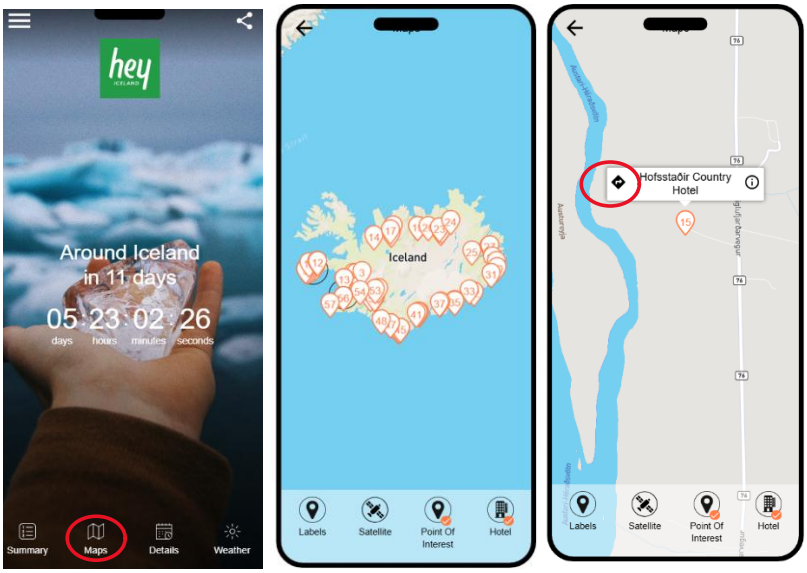
This helps you plan your days and adjust to Iceland's changing conditions.



9. Maps – All POIs in One View

Tap **Maps** in the main menu to:

- See **all recommended Points of Interest** displayed on one large map
- Tap any location to view details
- Use the arrow next to the POI name to navigate via **Apple Maps or Google Maps**



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10. Details – Swipe Through Your Trip

When your trip is active and you tap **Details**:

- The app automatically opens **today's summary**
- You can **swipe horizontally** to move between:
    - Points of Interest
    - Other days of your itinerary

This is ideal while driving or planning the next stop.

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11. Posts – Your Travel Journal

Under **Posts**, you can:

- Take photos or upload images
- Add notes to each post

This allows you to create a **personal travel diary** directly in the app.

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12. Messaging

During your trip, you can contact **Hey Iceland** directly through the app using the **Messaging** feature.

If you have any questions, run into an issue, or need assistance at any point during your journey, simply send us a message via the app and our team will be happy to help.

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13. Need Help?

If you experience any issues while using the app:

- Please contact your **travel agent**, or
- Call our office during opening hours at **+354 570 2700**

We're happy to help.