**2021-22 INFORMATION**

**UCF Athletics Announces Health Measures for 2021-22 Home Olympic Sport Games**

We’re excited to welcome our fans back to UCF!   
  
Our Knights family expects all of our fans to do their part to help us complete a successful 2021 season. That means taking precautions to help slow the spread of COVID-19 and protect those around you as well as our student-athletes and coaches.  
  
We strongly encourage all of our fans to get vaccinated, if you are able to do so, and we strongly recommend that all of our fans wear masks while indoors, in line with the latest CDC guidelines.   
  
If you have COVID-19, are not feeling well or are in quarantine, please stay home and do not come to the game. You can easily transfer your tickets to friends or family online, or post your tickets for resale through your UCF Account Manager  
  
Thank you for doing your part to protect Knight Nation.   
  
Go Knights and Charge On!

**UCF VOLLEYBALL**

**ARRIVING AT THE VENUE AT ADDITION FINANCIAL ARENA**  
We have implemented a number of measures to make arrival and entry to The Venue a safe experience this season:

* Fans will be required to enter at the main entrance to The Venue.
* Each section will be general admission.
* A clear bag policy is in effect to enhance existing security measures and expedite venue entry.

**Digital Ticketing Information**

Beginning last year, UCF Athletics transitioned to digital tickets, joining our Orlando and NCAA counterparts. All season tickets, group tickets, and single game tickets are available digitally through the UCF Gameday app or your phone's web browser.  
   
iPhone App: [Download](https://apps.apple.com/us/app/ucf-gameday/id1419558779?spMailingID=7187330&spUserID=MTc5NDA0OTgwNTU0S0&spJobID=1320352729&spReportId=MTMyMDM1MjcyOQS2)  
Android App: [Download](https://play.google.com/store/apps/details?id=com.neulion.ucf2018&hl=en_US&spMailingID=7187330&spUserID=MTc5NDA0OTgwNTU0S0&spJobID=1320352729&spReportId=MTMyMDM1MjcyOQS2)  
Mobile Website: [www.UCFKnights.com/DigitalTix](http://www.ucfknights.com/DigitalTix)                
   
**WHY DIGITAL TICKETS?**  
**Safety**  
  
**Going mobile is the safest, most convenient, and flexible way to receive and manage tickets while increasing protection against fraud. It is part of our continuing effort to make your UCF experience the very best. Mobile tickets provide:**

* Reduced risk of lost, stolen, counterfeit or forgotten tickets.
* Quick and contactless entry into the venue.
* The ability to manage, send, sell, or donate your tickets at any time from your mobile device.
* **Flexibility** - Real-time changes to event dates and times are reflected immediately on digital tickets. Mobile tickets also allow guests to manage tickets from their mobile phone through their UCF Athletics Account Manager. That includes the seamless transfer, resell, or donation of tickets via the UCF Gameday App.  
    
  **Efficiency -**The streamlining of the gate entry procedure.  
    
  **Ease of Use, Peace of Mind** - Through your UCF Athletics Account Manager, you always have your tickets on you. You may download, transfer, exchange or resell your tickets at any time. It also adds a layer of security, guarding against the production of fraudulent and counterfeit tickets.  
    
  **HOW TO USE DIGITAL TICKETS?**  
  The full digital ticket guide with step-by-step instructions for logging in, saving tickets, transferring tickets, and reselling tickets can be found [HERE](https://ucfknights.com/sports/2020/6/12/learn-digital-ticketing.aspx?path=ticket).  
    
  **\*\* SCREENSHOTS AND PRINTED SCREENSHOTS WILL NOT BE ACCEPTED AT THE GATE. FANS ARE STRONGLY ENCOURAGED TO LOGIN AND SAVE TICKETS TO THEIR MOBILE DEVICE PRIOR TO ARRIVING ON CAMPUS TO AVOID CONNECTIVITY ISSUES ON GAMEDAY. \*\***  
    
  Additional answers to frequently asked questions can be found [HERE](https://ucfknights.com/sports/2021/8/4/digital-faq.aspx) or by calling the Ticket Sales & Service team at 407-823-1000.

**FACE COVERING REQUIREMENTS**

* Face coverings will be recommended for all fans and staff at all times.

**CONCESSIONS**

* Food and beverage will be available at the top of the concourse.
* Cashless transactions are encouraged.
* Food and beverage to be consumed at seats.

**STUDENT SEATING**

* Admission is free for all UCF students with a Valid UCF Student ID

**PARKING INFO**

* Parking will be available in Garage F with the baseball outfield lot as overflow

**RESTROOMS**

* Restrooms are available in The Venue and will be open when the gates open, 1 hour prior to the match, until after the conclusion of the match.