



———— STUDENT ————
DIGITAL TICKETING GUIDE

ACCESSING KROGER FIELD & RUPP ARENA

STEP 1:

When you arrive at Kroger Field or Rupp Arena, go directly to the student entry gates. At Kroger Field, students may enter through Gates 14 & 15. Gate 15 will be used for Express Lanes for students entering the stadium without a bag. At Rupp Arena, students may enter through the far left High Street entrance.

STEP 2:

Present your valid UK Student ID. Student ID's are required for entry with all student tickets.

STEP 3:

At Kroger Field, present your mobile or hardcopy ticket to the gate attendant. The attendant will scan the barcode on your smartphone or hardcopy ticket. At Rupp Arena, students are unable to use mobile tickets. Instead, present your hardcopy ticket to the gate attendant.



If you have problems with your tickets prior to entering Kroger Field, visit the UK Ticket Office between Gates 9 & 10. At Rupp Arena, the ticket office is located at the exterior ticket windows to the right of the High Street entrance.

MY UK STUDENT ACCOUNT

Through your My UK Account, you will have 24-hour access to manage your tickets free of charge! Using your My UK Student Account, you can:

- « Purchase your season football tickets
- « View your ticket(s) on your mobile device (*select events*)

Managing your tickets through your My UK Student Account is extremely convenient, simple and secure and allows you the ultimate flexibility in using your seats.

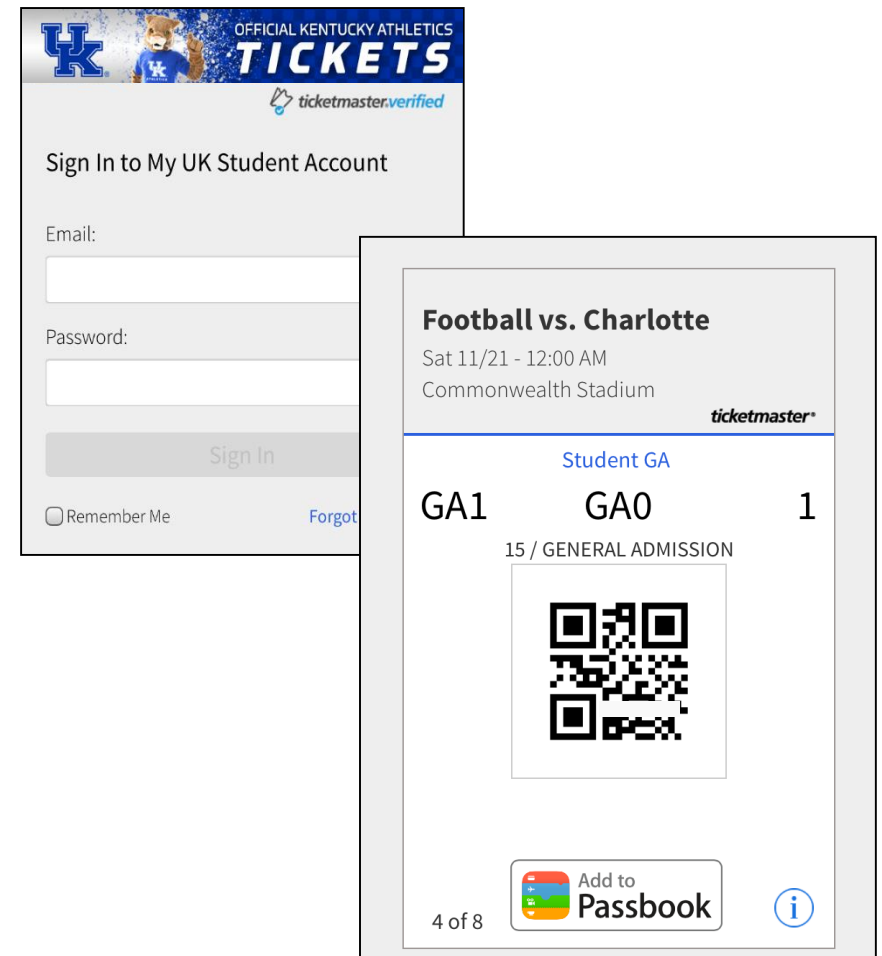
If you do not know your password, click on “Forgot Your Password?” to have a password reset link emailed to you. If you have any questions, please contact the UK Ticket Office at (800) 928-2287 or StudentTickets@uky.edu.

The screenshot shows the 'My UK Student Account' interface. At the top, there is a banner for 'OFFICIAL KENTUCKY ATHLETICS STUDENT TICKETS' featuring the UK Athletics mascot and the UK logo. Below the banner, the text 'University of Kentucky AccountManager' is displayed, along with 'powered by ticketmaster®'. Navigation links include 'home | faq | contact us | view cart | log out'. A sidebar on the left contains sections for 'Hello, UK Ticket Office' (with account ID 101246 and an 'edit my profile' link), 'UKStudentTix.com' (with a link to visit the site for more information), and 'Address Book' (with an 'add a contact' link). The main content area includes a welcome message for UK Students, social media links, and a notice about the Student Final Four Lottery registration. A 'Student Ticketing' section with a 'BUY TICKETS' button is also visible.

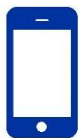
MOBILE ENTRY

FOOTBALL AT KROGER FIELD

- STEP 1:** Visit UKStudentTix.com on your smartphone's web browser and click on the **My UK Student Account** tab.
- STEP 2:** Enter the email address associated with your account and your password. Tap **Sign In**.
- STEP 3:** Tap the **ALL EVENTS** tab and select the event in which you wish to view your ticket(s). Your ticket(s) for that event will be listed.
- STEP 4:** Tap the arrow (>) on the individual ticket to display the barcode.
- STEP 5:** Your mobile ticket displays for your first seat. To view additional tickets, swipe left. To view more information about your ticket, tap the (i) icon.



The image shows two screenshots from the UK Student Tix mobile application. The left screenshot is the sign-in page for a My UK Student Account, featuring the UK logo, 'OFFICIAL KENTUCKY ATHLETICS TICKETS', and a 'ticketmaster.verified' badge. It includes a 'Sign In to My UK Student Account' heading, 'Email:' and 'Password:' input fields, a 'Sign In' button, and links for 'Remember Me' and 'Forgot Password'. The right screenshot shows a mobile ticket for 'Football vs. Charlotte' on 'Sat 11/21 - 12:00 AM' at 'Commonwealth Stadium'. The ticket is for 'Student GA' and shows 'GA1 GA0 1' with '15 / GENERAL ADMISSION'. It features a QR code, an 'Add to Passbook' button, and an information icon (i). The bottom left of the ticket indicates '4 of 8'.



iPhone Wallet Users: After viewing your tickets, tap **Add to Apple Wallet** and then, on the next screen, tap **Add**.

IMPORTANT FOOTBALL REMINDERS

ADMISSION:

- Students may only enter Kroger Field through Gates 14 or 15. Gate 15 will be used for Express Lanes for students entering the stadium without a bag.
- To enter with a student ticket, you must present a valid UK Student ID.
- We do not permit photocopies, scans, or pictures of hard tickets or QR codes to be used to gain entry into any of our venues or events.
- Wildcard Student ID's (2013 and earlier) will not be valid for admission. **You must have an updated and valid UK Student ID.**

FURTHER QUESTIONS?

- Contact the UK Ticket Office at (800) 928-2287 or StudentTickets@uky.edu.
- UK Ticket Office Hours: Monday through Friday, 9 a.m. to 4 p.m. ET.
- On game day, the UK Ticket Office opens at Kroger Field (between Gates 9 & 10) 4 hours prior to kickoff.

STUDENT ID QUESTIONS:

- Call the UK Student ID Office at (859) 257-1378.

IMPORTANT MEN'S BASKETBALL REMINDERS

TICKETS:

- Student tickets purchased through the lottery are unable to be reprinted. Please keep your tickets in a safe and secure place.

ADMISSION:

- Students may only enter Rupp Arena through the far left High Street entrance.
- To enter with a student ticket, you must present a valid UK Student ID.
- We do not permit photocopies, scans, or pictures of hard tickets or QR codes to be used to gain entry into any of our venues or events.
- Wildcard Student ID's (2013 and earlier) will not be valid for admission. **You must have an updated and valid UK Student ID.**

FURTHER QUESTIONS?

- Contact the UK Ticket Office at (800) 928-2287 or StudentTickets@uky.edu.
- UK Ticket Office Hours: Monday through Friday, 9 a.m. to 4 p.m. ET.
- On game day, the UK Ticket Office opens at Rupp Arena 90 minutes prior to the start time.

STUDENT ID QUESTIONS:

- Call the UK Student ID Office at (859) 257-1378.