





WELCOME

UK Athletics is pleased to offer the Kentucky Football Virtual Venue™ platform, a visual and interactive tool that will allow you to participate in our 2018 Kentucky football seat upgrade process online, instead of over the phone or in person.

This unique technology will provide you the ability to view, compare and select the best available seats according to your individual preferences directly from your computer. It will also allow you to view available seating any time after your appointment day and time until the process is complete on **May 30, 2018**.

Access to the seat selection process will be provided through My UK Account. We encourage you to take a few moments to read through this step-by-step guide to familiarize yourself with online process. If you have additional questions, please contact the UK Ticket Office at (800) 928-2287, or send an email to **uktickets@uky.edu**.

Please note: Ticket holders who require **accessible seating** should call the UK Ticket Office at (800) 928-2287, at or after your appointment time, to be assisted with accessible seating options. These seats are not available online. Likewise, ticket holders wishing to change the location of their **letter winner seats** should call the UK Ticket Office at or after their appointment time.

Let's Get Started!



STEP 1

My UK Account Log In Page

W W	ILDCATS.
My UK Account	^{powered} by ticketmaster • faq contact us
Welcome to My UK Account Through My UK Account, BBN has access to: • Buy & Renew Ticket Packages • Manage Tickets (Print, Transfer & Sell) • Donate to the K Fund • Edit Account Information • Subscribe to UK Athletics Emails	Contact UK Athletics UK Ticket Office Joe Craft Center 338 Lexington Avenue Lexington, KY 40506 Phone: (800) 928-2287 Fax: (859) 323-1269 UKTickets@uky.edu
My UK Athletics Account Manager I have an account. Account ID or E-mail Address Password Forgot Your Password? Remember me	K Fund Office Joe Craft Center 338 Lexington Avenue Lexington, KY 40506 Phone: (859) 257-6300 KFund@uky.edu Hours: Monday - Friday, 9 AM - 4 PM ET
Every season ticket holder already has an account. If you do not know your Account ID and/or your password, click the 'Forgot Your Password?' link above and input your email address associated with your account. UK STUDENTS: DO NOT CREATE A NEW ACCOUNT. You will need to log in to your student account through the My UK Student Account link located on UKStudentTix.com.	

To log in to My UK Account, visit **UKathletics.com/upgrades** and click on the "**UPGRADE NOW**" button at the top of the page. You may also log in from **UKathletics.com/MyUKAccount**.

Log in using your Account ID and password. **Do not set up a new account, as it will not work for selection.** If you have forgotten your password or have trouble logging in, call the UK Ticket Office at (800) 928-2287. You may also use the "Forgot Your Password" link and a temporary one will be sent to the email on file in your ticket account.





STEP 2 My UK Account Home Page

		WILDCATS.
My UK Accour	it	powered by ticketmaster *
		home faq contact us view cart log out
Hello, Steve Wildcat You are currently in Account 2473298	Purchase Tickets	
edit my profile	BUY PLANS & PACKAGES Buy season tickets & mini-plans	BUY SINGLE-GAME TICKETS Buy single-game tickets through Ticketmaster.
	My Invoices	New Invoices Completed Invoices
Upgrade Seats When your appointment opens, click continue to browse available seats for the 2018 football	There are no outstanding invoices on your acco	unt. If you wish to view your invoice history please click on the link above.
season and upgrade your seat locations if you wish.	Manage My Tickets	
K Fund Member Profile	Ticket Management Options	
Current Donor Level (2018 Fiscal	Step-by-step instructions and answers to frequently a	sked questions can be found in our Digital Ticketing Guide .
No donor level achieved \$0.00	TRANSFER PRINT Transfer tickets to friends & family Print you	SELL List your tickets for sale
Achieve The Next Donor Level: Scratch \$1.00	The your sector to mondo a ramp.	
Minimum amount required to achieve the Scratch donor level: \$1.00		manage my tickets
View Benefits by Donor Level Donation History for 2018 Fiscal Year	My Upcoming Events	

To begin the seat selection process, find the "Upgrade Seats" icon on the left-hand side, and click "continue".



STEP 3 S

Start Seat Selection Page

My UK Account				powered by ticketmaster*			
				home faq contact us log out			
Welcome Steve Wildcat	2018 Football Seat Selection						
You are currently in Account 2473298 owned by Steve Wildcat	READY TO SELECT	YOUR SEATS?					
Quick Links	Your Current Sea	ats					
Home	Below are your tickets that are eligi	ble for the Seat Selection Proc	ess. ange and click continue. If the	ere are seats you wish to keep the			
Account Settings	same, do NOT select them below. select your locations for those seat	If you have purchased new or a ts.	additional season tickets, you v	vill also see those below and can			
Manage My Tickets	After clicking continue, you will minutes to browse available sea	have 15 minutes to complete iting, you may need to log ou	e the seat selection process. It of your account and log ba	. If you need more than 15 ick in, so that your session does			
Buy Plans & Packages	not time out. Remember, when choosing your ne	ew seats, you must select the	e same quantity of seats that	a you have checked below . To			
Change Password	change your quantity, please call (8	800) 928-2287.		·			
	Season	Seats	Price/Qty	Status			
Need Assistance?	Games + Show Events	Section 9 Row 28 Seat 11, 12 Renewal	US \$310.00 x 2 (US \$44.29 avg. per ticket)	Currently Available view eligible upgrade items			
If you have questions, please call (800) 928-2287. Phone hours are Mon-Fri, 9:00 am - 5:00 pm (extended until 5:00 pm daily during upgrade process). All times are eastern.				continue			
If you require accessible/disability seating, please call (800) 928-2287 at your appointment time, and we will assist you with seat selection over the phone or in person at the Joe Craft Center. If you have letter winner tickets, these are not available to upgrade online and you will not see these tickets on the right. Please call (800) 928-2287 if you wish to change the location of your letter winner tickets.							

This page displays the seats that are eligible to upgrade for 2018. The system will allow you to do an even exchange for the number of seats that you check on this screen. If you need to change your quantity, please call the UK Ticket Office at (800) 928-2287. If you have multiple seat blocks in your account, you may choose to upgrade them at the same time or separately.

Click the check box next to your seat block(s) you wish to change, and click "continue".



STEP 4

Section Availability

My UK Account

powered by **ticketmaster***



You have now entered the Kentucky Football Virtual Venue[™] that shows available sections for you to select. The navigator tab on the upper left allows you to see different aerial views of Kroger Field. You can also choose to only view the lower level in order to show availability in sections under the overhang. Use the Section Map on/off toggle in the middle of the navigation bar to view corresponding K Fund donations in each section.

Sections highlighted in **GREEN** have seats available to select, while sections highlighted in **RED** have no seat availability. Roll your cursor over a section to see details of the seating area, including how many seats remain in that section, season ticket price and K Fund donation.

When you're ready to select your seats, click on your preferred section to see seat availability.



STEP 5 Seat Availability



Once inside your preferred section, available seats will display in **GREEN**. Your current seats will display in **PURPLE**. Available inventory may change quickly, depending on how many other customers are also selecting seats. When standing on the field looking up into the section, lower seat numbers are on your right, and higher seat numbers are on your left.

You can use the "Zoom & Pan" tool to zoom in or out of the section. To move to a different section, use the back button within the Kentucky Football Virtual Venue[™], NOT your browser's back button. Clicking a specific seat will open a window providing a 360-degree view from the seat.

Guidelines for Selecting Seats

- You may not leave a single seat
- The number of seats you select must be equal to the number of seats you started with
- If you require accessible or letter winner seating, please call (800) 928-2287 at your appointment time



STEP 6

Choose Your Seats



To Select your Seats:

- 1. From within the seating window, click "ADD to cart". The seat you have selected will turn from GREEN to YELLOW.
- 2. You must add each seat to your cart one at a time.
- 3. You may only view and compare two seats at a time, and can only add them to the cart from the seating window.
- 4. Continue to select different **GREEN** seats and add them to your cart, until you have selected the correct quantity of seats.
- 5. If you wish to change your seats, click on a yellow seat and click "**REMOVE from cart**" from within the seating window.
- 6. Once you have selected your seats, click the "Checkout" tab in the upper right corner. IMPORTANT: Continue to Step 7 in this guide to officially hold your seats.



STEP 7 Hold Your Seats



Once in the checkout tab, **review the seats you have selected in your shopping cart**, including the section, row, and seat numbers, as well as the season ticket price and the K Fund donation that may apply.

If you wish to change your mind and look at other seating options, click the red "X" circle next to the appropriate line in your cart, to remove that seat from the cart.

When you are ready to proceed, click the "CONTINUE" button.

IMPORTANT: Your seats are not officially held for you until you click "CONTINUE" and proceed to the next screen. Be sure these are the seats you want before clicking hold.



STEP 8 Review Your Seat Selection

M	y UK Acco	unt			powered by ticketmaster*
					home faq contact us log out
0	VIRTUAL VEI	NUE Back			
	Review Yo	our Seat Selection			
	New Seats:	Number Of Seats: 2		Total Price: \$620.00	fotal Donation: \$450.00
	Section	Row	Seat	Ticket Price	Donation
	9	26	8	\$310.00	\$225.00
	9	26	7	\$310.00	\$225.00
				Total Price:	\$620.00
	If above seats are not co	rrect or if you wish to make a change, please (click BACK. If above seats are	Total Donati	on: \$450.00
	concer, picase clien oor			Total Cost:	\$1.070.00
					CONTINUE

Review your seat selection information and click "CONTINUE".

IMPORTANT: Please do not use your browser's back button, as this will cause your session to expire. To change your seat selection at this point, you must click the "Back" button located at the top of this screen. If your session times out for any reason after this step, please call the UK Ticket Office immediately at (800) 928-2287, as your seats may still be reserved in a queue.

NOTE: The K Fund donation and ticket price that displays during selection may not necessarily reflect UK faculty/staff discounts. The UK faculty/staff discount applies to a maximum of two (2) tickets, and your account may be adjusted after selection. K Fund donation discounts do not apply to premium seating areas (suites, loge boxes and club seats).



STEP 9 Accept Your Seat Selection

My UK Account					powered	by ticketmaster*	
					home fa	aq contact us log out	
Welcome Steve Wildcat	2018 Footba	I Seat Se	lection				
You are currently in Account 2473298 owned by Steve Wildcat	REVIEW SEA	TS & KEEF	PGOING				
212 220 208 207 206 205 206 205 208 203 203 203	Your additional items w	ill be released in 5:0	00 minutes.				
	VOLABE						
	Please review the sea	ts you are releasir	EYEL ng (left) and the seats	you are selecting (righ	t) for 2018, and clic	k ACCEPT at the	
	bottom if this is correc	t. **If you wish to cl	hange seats at this poin	t, click "change seats" ins	stead of "accept" to s	start over.	
	The Amount Due does N increase, this donation w	(if applicable) may i IOT include any app ill be charged sepa	be rolled into a payment olicable per seat K Fund irately within three (3) bi	Donations. If your seat s usiness days or rolled into	election results in a a payment plan cha	K Fund donation arge on 6/1, depending	
221 222 223 224 225 226 227 228 220 230	on your payment plan se will contact you for any a	lection on the next dditional K Fund an	page (single payment v nount owed.	s. deferred payment). If yo	ou paid your renewal	by cash/check, we	
	Current Seats			New Seats			
• view larger	Туре	Seats	Price/Qty	Туре	New Seats	Price/Qty	
Need Assistance?	2018 Football Season Tickets	Section 9 Row 28 Seat 11, 12 Renewal	US \$310.00 x 2 (US \$44.29 avg. per ticket)	2018 Football Season Tickets	Section 9 Row 26 Seat 7, 8	US \$310.00 x 2 (US \$44.29 avg. per ticket)	
If you have questions, please call (800) 928-2287. Phone hours are Mon-Fri,						change seats	
9:00 am - 4:00 pm. All times are eastern.							
	SummaryC	IICK ACCEP	T Below				
				Cost	of Current Seats: Upgrade Cost:	US \$620.00 US \$0.00	
	Cost of New Seats (US \$310.00 avg. per ticket): US \$620.00						
					Paid to Date: 2	- US \$620.00	
					Amount Due:	05 \$0.00	
	This total document in	-kula i f	if and Anna and Sanking a	an da a ƙasa will ba addad	during the strengt of a	helene is due our	
	cu	rrent seats will not	be released until a payn	nent is made. Note: You n	nay be eligible for a f	Payment Plan option.	
	cancel					accept	
	Sancer					accept	

Now that you are back in Account Manager, this page gives you one last chance to review your seat selection. Review your current seats that you are releasing on the left side, as well as your new seats on the right side. If you wish to change your seats again at this point, click "**change seats**" to start the process over. Otherwise, click "**accept**" to complete your seat selection. Once you have accepted your seat selection, you will not be able to change seats.

Please note that the amount due does not include any per seat K Fund donations (if applicable) as the Account Manager system only displays the cost of the season tickets.



STEP 10 Select Delivery Method

	X					WILDCATS.
1. Delivery		2. Billing		3. Confirma	ation	
Your tickets are on hold. Y tickets will be released.	ou have 4:00	minutes to complet	e this page. Aft	er 4:00 min	utes these	~
Order Summary	standard mail o	r will call). Season tio	Explanation of	<u>Delivery Me</u>	<u>thods</u> oped via First	
Class mail by mid-August.						
Game	Quantity P	Price	Select Delivery	/ Method	Total	
2018 Football Season Tickets	2 U	JS \$310.00 Jer ticket	Select Delivery	/ Method 🗸	US \$620.00	
E Show Plan and Seats Info			Select Delivery	Method		
			Mail (US \$0.00))		J
Additional Questions	•		Will Call (US \$0	0.00)		
NEW SEASON TICKET PURC addition to the price of the s areas, please select an optio payment method for your K F your K Fund donation to a pa Installments' on the next scr PARTICIPATING IN THE UPC your seats, the ticket office results in an additional K Fun business days. If you are cur will be rolled into your final in	HASERS ONLY eason ticket. I in (options 1-3 'und donation. syment plan, bi 'een. SRADE PROCE will review all d d due, this don d due, this don a pastallment payr	7: K Fund seats requiring fyour select seats in only) regarding your If you select the opt esure to choose "Pay SS: If you are curren online upgrades. If yo hation will be charged yment plan, any addonent on June 1.	e a donation in the K Fund preferred ion to add r in tly upgrading ur upgrade within (3) litional charges	 Optic my full K donation next wee Optic my K Fur to my pa Optic not selec in the K I I am participa seat upg process. 	on 1: Charge Fund within the sk. on 2: Add d donation ryment plan. on 3: I am ting seats Fund areas. ting in the rade	
By cont	inuing to the n	next page, you agree	to the <u>Terms of l</u>	J <u>se</u> .	Continue	

Select your delivery method and check the button "I am participating in the upgrade process" then click "Continue". Season tickets selected for "Mail" delivery are scheduled to be delivered by First Class mail in early August.



STEP 11 Purchase Tickets (IF PAID IN FULL)

			WILDCATS
1. Delivery	2. Billing	3. Confirmation	
our tickets are on hold. You have 4: ckets will be released. der Summary	00 minutes to complete this page. Aft	er 4:00 minutes these	
·			
Event	Seats		
2018 Football Season Tickets Kroger Field <u>View Seat Map</u> Show Chosen Events	Section 9, Row 26 Seat 7 Seat 8	US \$310.00 US \$310.00	
Delivery: <u>Mail</u>		US \$0.00	
Paid To Date		- US \$620.00	
TOTAL:		US \$0.00	
Secting this option and clicking the option and clicking the current seat locations for the new location questions regarding your order please corrections regarding your order please corrections regarding the section of the section	re "Purchase Tickets" button, I understar n listed above and I agree to the terms of tact customer service at 800-928-2287	d that I am forfeiting my of PC, ar you have any Purchase Tickets	

Check the box to agree to terms/conditions, and click "**Purchase Tickets**" to complete the process. Congratulations! Your new season tickets for the 2018 football season have been placed in your account.

See Step 12 for details regarding K Fund donation payments.



STEP 11 Purchase Tickets (IF ON PAYMENT PLAN)

_//	2. Billing	3. Confirmation	1. Payment Plan	2. Billing 3. Confirma
ur tickets are on hold. You have 2:00 kets will be released) minutes to complete t	his page. After 2:00 minutes these	Your tickets are on hold. You have tickets will be released.	4:00 minutes to complete this page. After 4:00 minu
er Summary			Order Summary	
TOTAL below does not include any applic und donation increase, this donation wil a payment plan charge, depending on w ash/check, we will contact you for any : expensive seats, the difference will be c	icable per seat K Fund Do ill be charged separately v rhich payment option you additional K Fund amount credited to your card by t	nation. If your seat selection results in within three (3) business days or rolled select below. If you paid your renewal : owed. Likewise, if you have selected the ticket office.	Event 2018 Football Season Tickets	Seats Section 9, Row 26
			Kroger Field View Seat Map	Seat 7 U
int	Seats		E Show Chosen Events	Seat 8
18 Football Season Tickets oger Field	Section 9, Ro Seat 7	DW 26	C SHOW CHOSEN EVENUS	
Seat Map	Seat 8	US \$310.00	Delivery: Mail	
ow Chosen Events			Paid To Date	- 1
rery: Mail		US \$0.00		
			TOTAL:	L. L
To Date		- US \$413.94	C	
AL:		US \$206.06	Select Payment Amount	
			Specify your current payment amount	t. To view your payment plan schedule, <u>wick here</u> .
ect Payment Plan Option			Amount due today	us \$0.00
Plan Name	Number of Payments	Plan Description	Enter Billing Information	
Plan Name) <u>Single Payment</u>	Number of Payments	Plan Description Make one payment for the full value of the invoice.	Enter Billing Information Enter the credit card billing address an	nd name exactly as it appears on your credit card statem
Plan Name Single Payment D ierred Plan (Upgrades Only)	Number of Payments 1 1	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final instalment will be charged on June 1, 2018	Enter Billing Information Enter the credit card billing address an First Name	nd name exactly as it appears on your credit card statem
Plan Name Single Payment Derred Plan (Upgrades Only) New Sales - 3-Month Plan	Number of Payments 1 1 3	Plan Description Make one payment for the full value of the invoice. For Sact Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split	Enter Billing Information Enter the credit card billing address an First Name Last Name	nd name exactly as it appears on your credit card statem Steve Wildcat Wildcat
Plan Name Single Payment pierred Plan (Upgrades Only) New Sales - 3-Month Plan	Number of Payments 1 3 option	Plan Description Make one payment for the full value of the invoice. For Sact Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address	nd name exactly as it appears on your credit card statem Steve Wildcat Uklickets@uky.edu Tata Sacard
Plan Name Single Payment Perred Plan (Upgrades Only) New Sales - 3-Month Plan ontinue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Saat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address	nd name exactly as it appears on your credit card statem Steve Wildcat Uklickets@ukyedu Test Account
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Plan Name Single Payment Perred Plan (Upgrades Only) New Sales - 3-Month Plan :ontinue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address City State / Province	nd name exactly as it appears on your credit card statem Steve Wildcat Uktickets@uky.edu Test.Account Lexington KY
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Plan Name Single Payment D erred Plan (Upgrades Only) New Sales - 3-Month Plan continue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address City State / Province Postal / Zip Code Phone Card Type	nd name exactly as it appears on your credit card statem Siteve Wildcat Ukickets@ukiyedu Test Account Lexington KY 40506 American Express V
Plan Name Single Payment D terred Plan (Upgrades Only) New Sales - 3- Month Plan continue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address City State / Province Postal / Zip Code Phone Card Type Card Number	nd name exactly as it appears on your credit card statem Steve Wildcat Uktickets@uky.edu Test Account Lexington KY 40506 American Express V
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Plan Name Single Payment Derered Plan (Upgrades Only) New Sales - 3-Month Plan continue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address City State / Province Postal / Zip Code Phone Card Type Card Number Expiration Date For your protection, we ask that you	nd name exactly as it appears on your credit card statem Steve Wildcat Ukitckets@uky.edu Test Account Lexington KY 40506 American Express January V 2018 V enter your Credit Card ID number:
Plan Name) Single Payment) Erred Plan (Upgrades Only)) Hew Sales - 3-Honth Plan continue after selecting your payment of	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address an First Name Last Name E-mail Address Address City State / Province Postal / Zip Code Phone Card Type Card Number Expiration Date For your protection, we ask that you Credit Card ID	nd name exactly as it appears on your credit card statem Steve Wildcat Uktickets@uky.edu Test Account Lexington KY 40506 American Express January V 2018 V enter your Credit Card ID number located of Card Liex Card. Liep
Plan Name Single Payment D lerred Plan (Upgrades Only) Plan Name New Sales - 3-Month Plan k continue after selecting your payment of the selecting your payment of th	Number of Payments 1 3 option.	Plan Description Make one payment for the full value of the invoice. For Seat Upgrade Process Only - Final installment will be charged on June 1, 2018 For New Sales Only: Split payment into three installments	Enter Billing Information Enter the credit card billing address at First Name Last Name E-mail Address Address City State / Province Postal / Zip Code Phone Card Type Card Number Expiration Date For your protection, we ask that you Credit Card ID By clicking the "Purchase Tickets" but the new location listed above and I at bank account approval and billing add at 800-928-2287 if you have any que	nd name exactly as it appears on your credit card statem Steve Widd:at Ukticets@uky.edu Test Account Lexington KYY 40506 American Express Vanuary V 2018 V enter your Credit Card Dn number: 3 of digit Dn number located of credit card. Help ton, I understand that I am forfeiting my current seat lo ton, I understand that I am forfeiting my current seat lo tons of the structure of

If you originally purchased your tickets on a payment plan, you may select the "**Deferred Plan (Upgrades Only)**" option to defer all charges until the June 1 installment date. Selecting "Single Payment" will pay off your ticket balance as part of this transaction. *See Step 12 for details regarding K Fund donation payments.*

By selecting Deferred Payment Plan, your amount due today will be \$0. Enter your billing information for the June 1 installment and click "**Purchase Tickets**" to complete the process. Congratulations! Your new season tickets for the 2018 football season have been placed in your account.



IF ON PAYMENT PLAN

STEP 12 Final Confirmation Page & Email

IF PAID IN FULL

Order Confirmation)	Order Confirmation		
Questions? Contact the UK Ticket Office at (80) Your order has been placed.	0) 928-2287.			Questions? Contact the UK Ticket Office a Your order has been placed.	at (800) 928-2287.	
Steve Wildcat Test Account Lexington, KY 40506				Steve Wildcat Test Account Lexington, KY 40506		
Confirmation Number:				4336019 Thank you for selecting your seats for the	a 2018 football season! The LIK Ticket Office	will review your
Thank you for selecting your seats for the 2018 account within three (3) business days. If your donation will be charged separately within three 6/1, depending on which option you selected. II for any additional K Fund amount owed. Likewis credited to your card by the ticket office. Note office reserves the right to move your seats on	football season! The UK Ticket Offic seat selection results in a K Fund dou (3) business days or rolled into a pa fyou paid your renewal by cash/chec e, if you selected less expensive seat I n order to maximize seating availat e to the left or right to avoid strandir	e will review your nation increase, this yment plan charge on k, we will contact you s, the difference will be ility, the UK Ticket g single seats.		account within three (3) business days. I donation will be charged separately within 6/1, depending on which option you selec for any additional K Fund amount ownd. L credited to your card by the ticket office. Office reserves the right to move your se If you have any questions, please contac	f your seat selection results in a K Fund doma three (3) business days or rolled into a payr ted. If you paid your renewal by cash/check, kewise, if you selected less expensive seats, kete: In order to maximize seating availabilit at one to the left or right to avoid stranding t us at (800) 928-2287.	ition increase, this nent plan charge on we will contact you the difference will be ty, the UK Ticket single seats.
If you have any questions, please contact us at	t (800) 928-2287.			Event	Seats	
				2018 Football Season Tickets Kroger Field View Seat Map	Section 9, Row 26 Seat 7 Seat 8	US \$310.00
2018 Football Season Tickets	Section 9 Row 26			Show Chosen Events	5640 5	05 \$510.00
Kroger Field	Seat 7	US \$310.00		Delivery: Mail		US \$0.00
E Show Chosen Events	Seat 8	US \$310.00		Paid To Date		- US \$413.94
Delivery: Mail		US \$0.00		TOTAL:		US \$206.06
Paid To Date		- US \$620.00		Your credit card will be charged according	to the following schedule.	
				Deferred Plan (Unorades Only)		
TOTAL:		US \$0.00		Amount Due at Payment Date	Balance	
Account #: 2473298				TOTAL	US \$206.06	
Delivery will be sent to: Steve Wildcat Tusingcom, KY 40506 USA Questions Summary: The following is a summary of your question resp USAS Second Total	ponses that will be submitted to the :	Season Ticket office:		Account #: 2473299 Delivery will be sent to: Steve Wildes Lexington, KY 40506 USA Payment: Billed to XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		
addition to the price of the season ticket. If you	u select seats in the K Fund areas,	in the seat		The following is a summary of your questi	on responses that will be submitted to the Se	ason Ticket office:
please select an option (options 1-3 only) regar for your K Fund donation. If you select the opti- payment plan, be sure to choose "Pay in Install PARTICIPATING IN THE UPGRADE PROCESS: 1 seats, the ticket office will review all online upg additional K Fund due, this donation will be char are currently on a payment plan, any additiona	ding your preferred payment method on to add your K Fund donation to a ments" on the next screen. If you are currently upgrading your rades. If your upgrade results in an ged within (3) business days. If you a (charges will be rolled into your final charges will be rolled into your final	upgrade process.		NEW SEASON TICKET PURCHASERS ONI addition to the price of the season ticket please select an option (options 1-3 only) for your K Fund donation. If you select th payment plan, be sure to choose "Pay in 1 PARTICIPATING IN THE UPGRADE PROC seats, the ticket office will review all onlin	LY: K Fund seats require a donation in . If you select seats in the K Fund areas, regarding your preferred payment method le option to add your K Fund donation to a installmentb ⁵ on the next screen. LESS: If you are currently upgrading your te upgrades. If your upgrade results in an	I am participating in the seat upgrade process.
installment payment on June 1. Note: If you are currently purchasing season tio re-adjusted to the correct price within three (3 applies to a maximum of two (2) tickets. Eligibili are mailed.	skets at the UK employee rate, your) business days of your selection. Th ty status will be verified in the summi	season tickets may be e faculty/staff discount er of 2018 before tickets		additional K Fund due, this donation will be are currently on a payment plan, any add installment payment on June 1. Note: If you are currently purchasing sea re-adjusted to the correct price within th applies to a maximum of two (2) tickets. I are mailed.	e chárged within (3) bušiness days. If you ditional charges will be rolled into your final son tickets at the UK employee rate, your ree (3) business days of your selection. The Eligibility status will be verified in the summer	eason tickets may be faculty/staff discount of 2018 before ticket:
		Contro Mar Annoust				
		Go to My Account			1	Go to My Account
			·	<u></u>		

Last, you'll see a confirmation page and receive a confirmation email, showing your new seat locations. If you do not get to this step, please call the UK Ticket Office at (800) 928-2287.

The UK Ticket Office will review all online upgrades. If your online upgrade results in an additional K Fund donation due, this donation will be charged within three (3) business days. If your account was on a payment plan and you selected the Deferred Payment Plan option when upgrading, any additional charges will be rolled into your final installment payment on June 1. If you originally paid your renewal by cash/check, we will contact you for any additional K Fund amount owed. If you select less expensive seats, the difference will be credited back to you. Please contact the UK Ticket Office at (800) 928-2287 or **uktickets@uky.edu** with billing questions.

At this point, if you wish to upgrade a different seat block within your account, you may click "**Go** to **My Account**" and return to the "**Upgrade Seats**" button to begin the process.