Account Manager User Guide

Logging In:

- Desktop:
 - Visit <u>https://am.ticketmaster.com/pacers/#/</u> and log in with the email address and password you used when purchasing/claiming tickets. The system may prompt you to reset your password.



	— What You Need to Know –	
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How to Manage Your Tickets	Season Ticket Information	Arena Information
MOBILE TICKETING GUIDE	EXPLORE OPTIONS	DETAILS

- If this is your first time logging in, scroll to the bottom of the pop up and click on "Sign Up" in order to set up a Ticketmaster account.
- If you forgot your password, click the "Forgot Password?" option to receive an email or text message with a one-time code to reset your password.

i	Important Account Update
	You can now use the same email and password for both your Indiana Pacers ticket account and your Ticketmaster account.
	Indiana Pacers ticket holder? Use your existing email to sign in and update your password if prompted.
	New here? Use your Ticketmaster email and password.
	Learn More
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Passwo Ren iy contin iformat ndiana	rd SHOW nember Email nuing past this page, you agree to the Terms of Use and understand that ion will be used as described in both the Ticketmaster Privacy Policy and Pacers Privacy Policy .

- Mobile Web Browser:
 - Using mobile web browser, go to https://am.ticketmaster.com/pacers/#/ and tap on the https://am.ticketmaster.com/pacers/#/ and tap on the https://am.ticketmaster.com/pacers/#/ and tap on the https://am.ticketmaster.com/pacers#/ and tap on the



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By conti understa Ticketm	nuing past this page, you agree to the Terms c and that information will be used as described aster Privacy Policy and Indiana Pacers Priva	of Use and in both the cy Policy.
New to	Ticketmaster Sign Up	

- Pacers App:
 - After installing Indiana Pacers app from App Store/Google Play Store, click on the ticket icon in the bottom right corner of the home screen.



• Click on "My Tickets"



• When prompted, click on "Sign in to Pacers"

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<	My Events
	Access season and single game tickets purchased or accepted with your Pacers account.
	Access and manage single game tickets purchased on Ticketmaster. Sign In to Ticketmaster
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- Log in with the email address and password used when purchasing/claiming tickets. The system may prompt you to reset your password.
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Cancel	auth.ticketmaster.com	AА	S
(i) In	nportant Account Update		
Ya fo ya	ou can now use the same email and p or both your Indiana Pacers ticket acco our Ticketmaster account.	assword ount and	F
In er pr	diana Pacers ticket holder? Use your mail to sign in and update your passw rompted.	existing ord if	
N po	ew here? Use your Ticketmaster email assword.	and	
Le	earn More		
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By continuir understand	ng past this page, you agree to the Terms of that information will be used as described in	Use and n both th	
Ticketmaste	er Privacy Policy and Indiana Pacers Privacy	y Policy.	e
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Ticketmaste	Sign In	y Policy.	e

Viewing Tickets

- Desktop:
 - After successfully logging in, click on the "Manage My Tickets" button on the home screen.



• Click on the event to view your tickets.

My Events	Schedule	Group Tickets (10+)	Premium Experiences	Our Brands \checkmark	More 🗸	A Alicia Dalrymple 🗸 🕁
My Events						Transfer
Q Find an event						C My Listings
State Fa		STATE FARM CHAMPIC	ONS CLASSIC			Select Event
		 Indianapolis, IN — Go 	ainbridge Fieldhouse			

 Your tickets will be displayed under "My SafeTix" – please note: ticket barcodes are only visible on mobile devices and cannot be viewed on desktop – but desktop is a great way to manage/transfer tickets!



- Mobile Web Browser:
 - After successfully logging in on your mobile web browser, click on "Manage My Tickets"



• Click on the event to view your tickets.

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STATE FARM CHAMPIONS CLASSIC					
🗂 Tue • No	ov 15, 2022 • 07:45 PM				
⊗ Indiana	polis, IN — Gainbridge F	ieldhouse			
	Select Event				
÷	\rightarrow $+$	45 •••			

• Your tickets will be displayed under "My SafeTix." Click on the arrow beside the seat location to view the ticket.



• Tickets can either be viewed in mobile browser or can be added to Apple Pay/Google Wallet. *Please note, we are utilizing SafeTix barcodes, which constantly refresh. Screenshots will not be admitted for entry.*



- Pacers App:
 - After successfully logging into your account on the app, you will see the events you have tickets for.



Click on the event to view your tickets. Barcode can either be viewed by clicking "View Barcode" or added to Apple Wallet/Google Pay.



• Please note, we are utilizing SafeTix barcodes, which constantly refresh. Screenshots will not be admitted for entry.



Transferring Tickets

• Desktop:

• Once logged in to your account, click on the "Transfer" button.

1 CHAMPIONS CLASSIC 7 15, 2022 • 07:45 PM olis, IN — Gainbridge Fieldhouse		Select Event

• Select which event(s) you would like to transfer and then click "Next."

My Events	Schedule	Group Tickets (10+)	Premium Experiences	Our Brands \checkmark	More 🗸	A Alicia Dalrymple 🗠 🕁
Select All (1)						Next
	State Farm	STATE FARM CHA	MPIONS CLASSIC 22 • 07:45 PM — Gainbridge Fieldhouse			

 \circ $\;$ Select which seat(s) you would like to transfer and then click "Next."

TRANSFER - SELECT TICKETS		×
socially distanced.		•
STATE FARM CHAMPIONS CLASSIC Tue • Nov 15, 2022 • 07:45 PM		- 1
Select All (2)		
Section 107, Row 8, Seat 1		
Section 107, Row 8, Seat 2		
	Cancel	Next

o Input contact information for transfer recipient and click "Transfer."

TRANSFER - SELECT A RECIPIENT		×
1 Event(s) Selected Total of 1 ticket(s) selected		×
Add A New Recipient		×
First Name *		
Last Name *		
Email *		
Add a Message (Optional)		
	Canaal	Transfer

- Mobile Web Browser:
 - Once logged into your account, click on the "Transfer" button.



• Select which event(s) you would like to transfer and click "Next."





• Select which seat(s) you would like to transfer and click "Next."





o Input contact information for transfer recipient and click "Transfer."

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1 Event(s) Total of 1 tio	Selected cket(s) selected	\checkmark
Add A N	ew Recipient	×
First Name *		
Last Name *		
Email *		
Add a Messag	ge (Optional)	
	Cancel	Transfer
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- Pacers App:
 - Once logged in, click on the event you are wanting to transfer.



• Click "Transfer" on the event you are wanting to transfer.



• Select the seat(s) you would like to transfer and then click "Transfer To."



2 Selected	TRANSFER TO >

• Either select someone from your phone's contact list or manually enter contact information.

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• After filling in contact information, click "Transfer."

