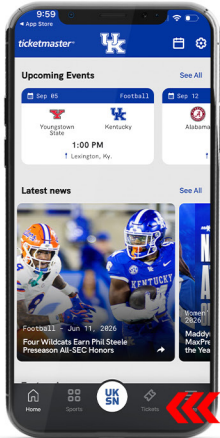


MANAGING YOUR TICKETS

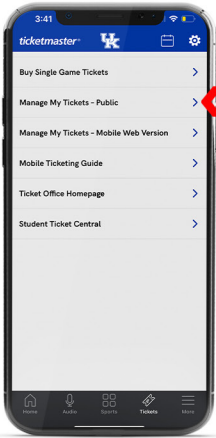
STEP-BY-STEP GUIDE

STEP 1



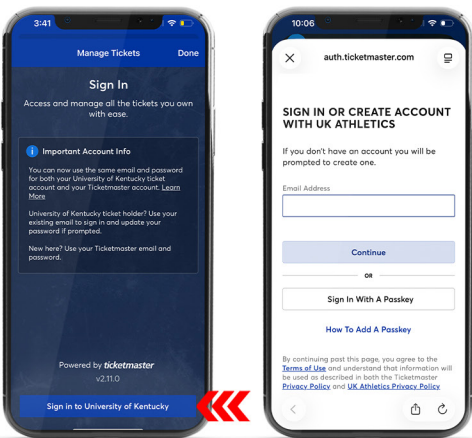
After downloading the UK Athletics App, open the app and select **Tickets** from the menu ribbon located at the bottom.

STEP 2



Select the **Manage My Tickets (Public)** option under the Ticket Page.

STEP 3



Login to **My UK Athletics Account** using the email and password associated with your season ticket account.

*Alternatively, if you purchased single game tickets on Ticketmaster.com, you may also login to Ticketmaster.

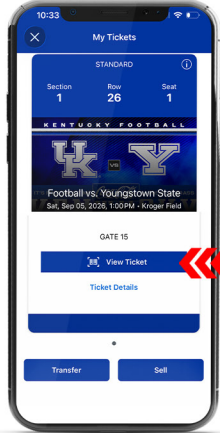
STEP 4



A list of your events will be displayed. Select an event to view your tickets.

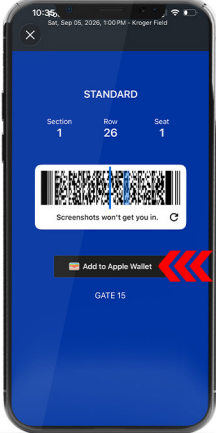
Parking passes will be displayed as a separate item. If you have tickets and parking, you will need to view each item separately. Be sure to add both your tickets and parking pass to your phone's wallet prior to game day.

STEP 5



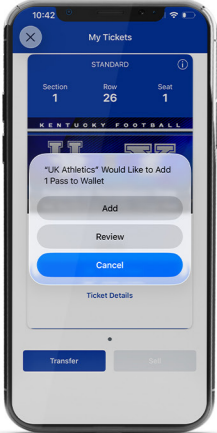
Select **View Ticket** to **Add to Apple Wallet** or **Google Pay**.

STEP 6



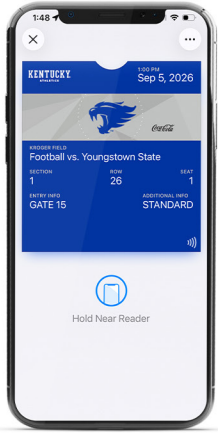
Although we highly recommend using Apple Wallet or Google Pay, you may also use the app to present your rotating barcodes for entry.

STEP 7



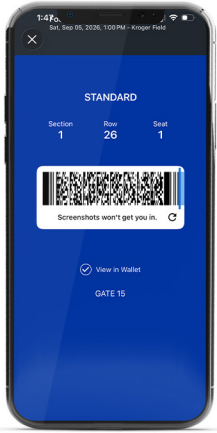
Select the number of tickets you would like to add to your Apple Wallet or Google Pay.

STEP 8



Your phone is your ticket on game day! Open Apple Wallet/Google Pay and select your UK ticket(s) and/or parking pass(es) to present your phone for entry. Be sure to charge your mobile device and turn the brightness on your phone all the way up prior to arriving at the venue.

STEP 8: Alternate



With SafeTix, screenshots will not be accepted for entry.

OR

STEP 9: Parking



Parking passes will be scanned at lot entry.

Be sure to have your mobile pass ready prior to leaving home!

Following the correct pre-game traffic routes is important. Visit **UKAthleticsGameday.com** for directions into your lot.



DOWNLOAD THE OFFICIAL UK ATHLETICS APP



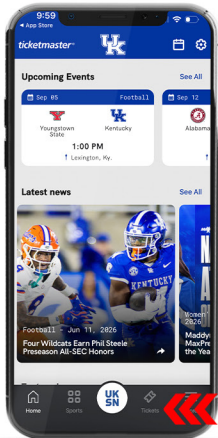
OR MANAGE YOUR TICKETS FROM YOUR MOBILE WEB BROWSER AT **ukathletics.com/MyUKAccount**

FOR MORE INFORMATION, VISIT **ukathletics.com/MobileTickets**

TRANSFERRING YOUR TICKETS

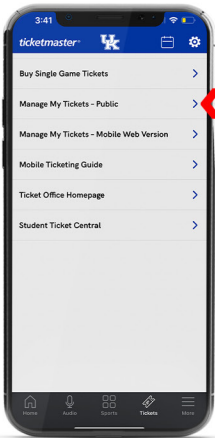
STEP-BY-STEP GUIDE

STEP 1



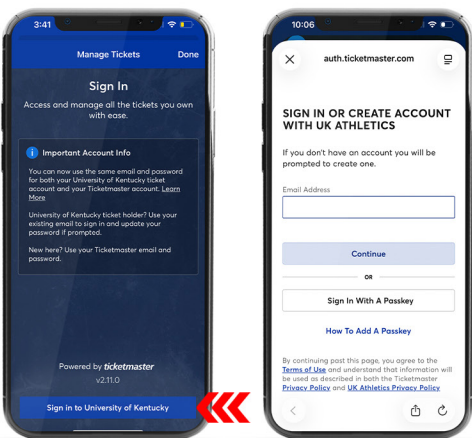
After downloading the UK Athletics App, open the app and select **Tickets** from the menu ribbon located at the bottom.

STEP 2



Select the **Manage My Tickets (Public)** option under the Ticket Page.

STEP 3



Login to **My UK Athletics Account** using the email and password associated with your season ticket account.

*Alternatively, if you purchased single game tickets on Ticketmaster.com, you may also login to Ticketmaster.

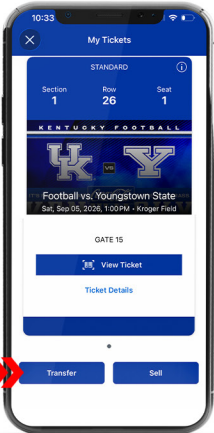
STEP 4



A list of your events will be displayed. Select an event to view your tickets.

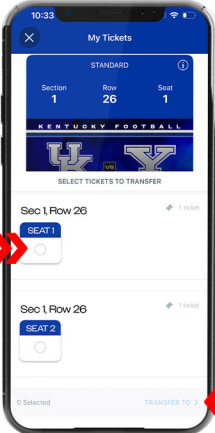
Parking passes will be displayed as a separate item. If you wish to transfer tickets and parking, you will need to complete the transfer process for each item separately. Please note that parking passes are not able to be posted for resale.

STEP 5



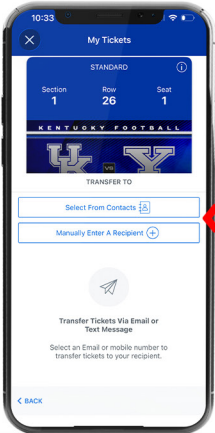
Select **Transfer** at the bottom.

STEP 6



Select the ticket(s) you would like to transfer. Then select **Transfer to** on the bottom right.

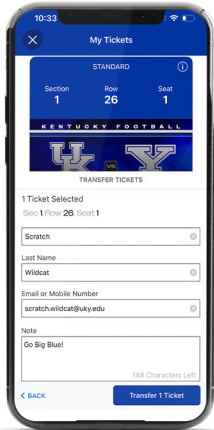
STEP 7



Choose to transfer from **Contacts** or by **Manually Entering Recipient**.

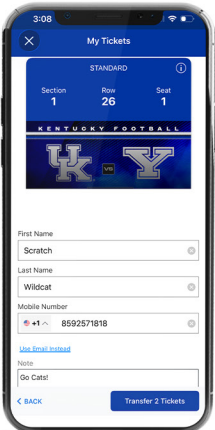
WITH SAFETIX, SCREENSHOTS WILL NOT BE ACCEPTED FOR ENTRY. ALL TICKET TRANSFERS MUST TAKE PLACE THROUGH THE UK ATHLETICS APP OR YOUR MY UK ATHLETICS ACCOUNT.

STEP 8



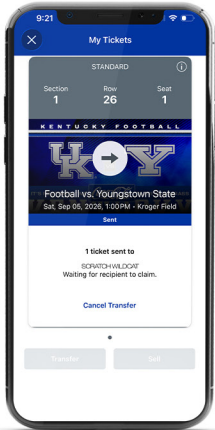
Enter your recipient details. Select **Transfer** on the bottom right. You will receive an email letting you know your transfer has been initiated and another once it has been accepted.

STEP 8: Alternate



Under email select **Use Mobile Number Instead** to send transfer as a text. Enter recipient details and select **Transfer**. If sending via text, be sure you send the text message to your recipient.

STEP 9



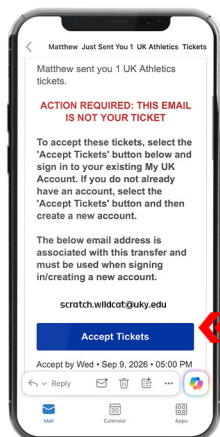
Your ticket will now show it has been sent to your recipient to claim. Be sure to let your recipient know to look for an email or text with a link to accept their tickets and add to their Apple Wallet/ Google Pay before arriving at the game. If you need to cancel your transfer before it is accepted, simply click **Cancel Transfer**.



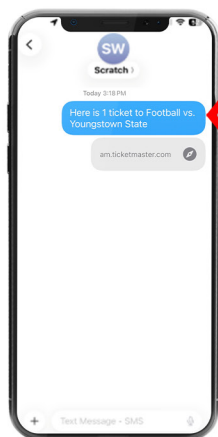
ACCEPTING YOUR TICKETS

STEP-BY-STEP GUIDE

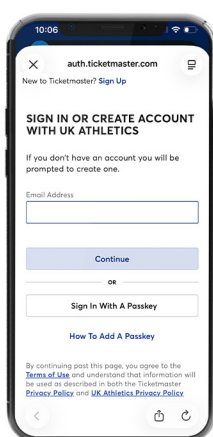
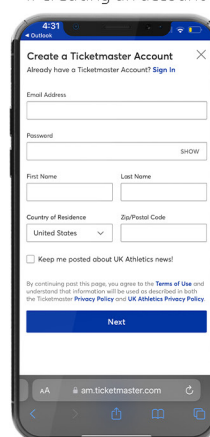
STEP 1



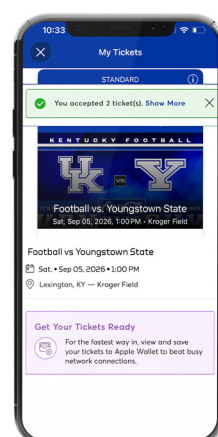
OR



STEP 2

STEP 2
If creating an account

STEP 3



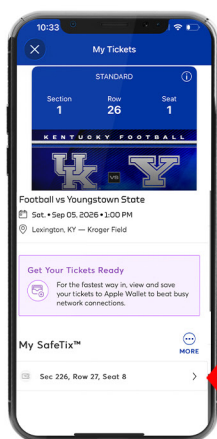
Depending on how the recipient transferred their tickets to you, you will receive a email or text message containing a link to accept the ticket(s). Tap the link provided.

Login to My UK Athletics Account. If Ticketmaster does not recognize your email, you will be prompted to create an account.

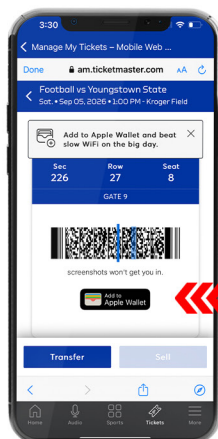
If creating an account, fill in the information necessary to finalize your account setup. You may be asked to verify your identity.

Once you have logged in, you will see a notification at the top of your screen that you have accepted your tickets.

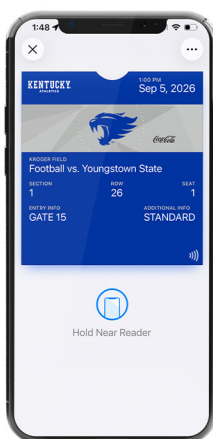
STEP 4



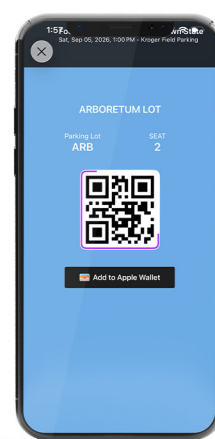
STEP 5



STEP 6



STEP 6: Parking



Select the tickets you would like to add to your **Apple Wallet** or **Google Pay**.

Select **Add to Apple Wallet** or **Google Pay**. Scroll horizontally and be sure to add each of your tickets to your wallet.

With SafeTix, screenshots will not be accepted for entry.

Your phone is your ticket on game day! Open Apple Wallet/Google Pay and select your UK ticket(s) and/or parking pass(es) to present your phone for entry. Be sure to charge your mobile device and turn the brightness on your phone all the way up prior to arriving at the venue.

If you are also accepting a parking pass that was transferred to you, add both your tickets and parking pass to your phone's wallet prior to game day. **Parking passes will be scanned at lot entry.** Be sure to have your mobile pass ready prior to leaving home!

Following the correct pre-game traffic routes is important. Visit **UKAthleticsGameday.com** for directions into your lot.



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