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Christian Mohr and Susanna Mur UnternehmerTUM Business Creators

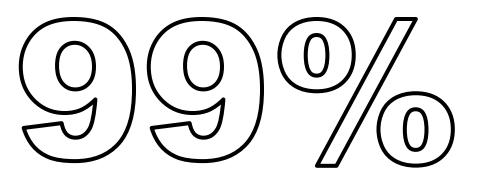
IN CONVERSATION WITH

Alexander Wottrich CEO of Truma Group and Truma Gerätetechnik GmbH & Co. KG

UNLOCKING THE POWER OF THE 99%

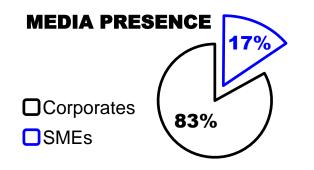
How to collaborate with German Mittelstand





OF COMPANIES IN GERMANY BELONG TO MITTELSTAND. THEY ARE OFTEN WORLD-LEADERS IN THEIR FIELD.

...but most of them are not visible – especially for startups!



WHY DON'T YOU KNOW ABOUT THEM?

Less media presence

Less employees per company

Not located in hotspots

S No dedicated startup structures



Excellence & strong R&D

Large supplier & partner network



Close to the customers and their problems

International presence

WHY SHOULD YOU (WANT TO) WORK WITH THEM?

WHAT IS THE DRA OF GERMAN MITTELSTAND?



Entrepreneurial

Short way to the management

- Fast decision-making
- Long-term focus and loyalty

MITTELSTAND = UNITY OF OWNERSHIP & MANAGEMENT



Entrepreneurial >>CHECK<<

Short way to the management >>CHECK<<

Fast decision-making >>CHECK<<

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...cultural match is essential!

HOW CAN STARTUPS FIND MITTELSTAND COMPANIES?

- Family business associations like Alphazirkel (DE) / TBA Network (IT)
- Pitch events specifically dedicated to connecting Mittelstand and startups
- Universities and entrepreneurship centers like UnternehmerTUM
- Industry associations sometimes they have dedicated startup programs, which help you to get in touch with relevant members (e.g. the VDMA Startup Machine - <u>http://future.vdma.org/startups</u>)
- Trade fairs are a great way to find companies operating in specific fields
- VCs VCs often have a great network among corporates. Some, like La Famiglia and Visionaries Club, pride themselves on having many family businesses as LPs
- Startup support programs accelerators and incubators often have corporate partners on board, increasingly also Mittelstand companies
- Events for family businesses (e.g. Familienunternehmer-Kongress, WIFU) and increasingly also startup conferences (like B&P, Hinterland of Things)

HOW TO APPROACH AND CONVINCE MITTELSTAND Companies?

- Do your homework learn about the company! Understand their business, really know what their core business is and where they come from. They've probably build up everything from the ground, so respect this.
- Know exactly what **benefit** the collaboration can bring for the company and what they can learn from you. Show that you have a plan and aim for a win-win-collaboration.
- Be professional and prepared because Mittelstand companies don't have resources to waste on irrelevant meetings (and neither do you!)
- Adapt your style of communication to Mittelstand be more formal, don't use buzzwords, aim for in-person meetings if possible, be fact-oriented, and direct
- Show your **respect** and communicate on eye level: Don't be arrogant! The company probably started once where you are now, so see it as a chance to learn from them

HOW TO COLLABORATE SUCCESSFULLY?

- Minimize the risk associated with the collaboration: Startups love and live uncertainties. Mittelstand sees uncertainty as a big risk to loose everything. Be aware of this and show your potential through references.
- Mittelstand companies' culture is often characterized by a hands-on mentality and entrepreneurial mindset on all levels, which
 means that it might be harder to convince them to work with you, but once you did you'll have strong and engaged partners on
 your hand
- Be **reliable** and earn the company's trust Mittelstand companies are known to have a long-term orientation, so you have the chance to win a partner for the long haul
- Find and convince an internal champion who can further promote you in the company, ideally a person with decision power
- Set common goals in the beginning think about what each partner can gain and whether the goals are aligned
- Be transparent about what you can and can't deliver and manage expectations
- Set up a clear structure and governance for the collaboration e.g. clearly defined roles and responsibilities
- Keep in mind that it might be that it's the company's first time working with a startup, so be **patient** and guide them through the process

WHAT TIPS WOULD YOU GIVE TO A STARTUP THAT WANTS TO COLLABORATE WITH A MITTELSTAND COMPANY?

- 1. Know what you have that others don't, e.g. IP
- 2. Be transparent, trustworthy and authentic. I want to feel your vision and passion.
- 3. Show an understanding for the problems & challenges that Mittelstand has, e.g. limited resources

ALEXANDER WOTTRICH

Alexander Wottrich is CEO and part of the owner family of the Truma Group and Truma Gerätetechnik GmbH & Co. KG, one of Europe's leading manufacturers of leisure products for caravans and motorhomes.



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