

Release Notes

Software Version: V3R0.104.2, 2026-04-26

Unify Phone

Current release status can be verified via the Software Supply Server (SWS)

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This document provides general information about the release, generics, and other relevant notes for the corresponding product and its correction versions.

The information provided in this document contains merely general descriptions or characteristics of performance which in case of actual use do not always apply as described or which may change as a result of further development of the products. An obligation to provide the respective characteristics shall only exist if expressly agreed in the terms of contract. Availability and technical specifications are subject to change without notice.

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1 History of Change

1.1 Release notes content

Version	Date	Description of changes
1.0	2026-01-16	Initial version for V3R0.104.0
1.1	2026-02-20	Release of V3R0.104.1
1.2	2026-03-02	Documentation updates for V3R0.104.1
1.3	2026-04-09	Release of V3R0.104.2

1.2 Product versions history

Software Version	Production Version	Date	Remarks
V3R0.95.0		2025-05-04	
V3R0.96.0		2025-05-18	
V3R0.97.0		2025-06-01	
V3R0.98.0		2025-06-15	
V3R0.99.0		2025-06-29	
V3R0.100.0		2025-07-13	
V3R0.100.1		2025-07-24	
V3R0.101.0		2025-09-28	
V3R0.102.0		2025-10-26	
V3R0.103.0		2025-11-30	
V3R0.104.0		2026-02-01	
V3R0.104.1		2026-03-01	
V3R0.104.2		2026-04-26	

2 Changes

2.1 Implemented Change Requests / New features

Not applicable for this release.

2.2 Resolved Reported Problems / Symptoms

Tracking Reference	Summary	Released in Version
PRB000285630	When using Unify Phone, newly created users may be unable to register when their assigned phone number starts with "000" after the country code. During registration, the phone number is incorrectly formatted, resulting in a missing leading zero and causing the registration to be rejected.	V3R0.104.2
PRB000288655	When using Unify Phone, outgoing one-to-one calls may be incorrectly identified as conference calls if an outgoing call was previously placed from another active client of the same user.	V3R0.104.2
PRB000282739, PRB000282911	Vibration mode is automatically disabled after answering an incoming call.	Android Client 3.0.107
PRB000286343	Agent status is displayed, even though Unify Phone user is not member of a Hunt Group.	Android Client 3.0.107
PRB000277394	Wrong German terminology in OSBiz Unify Phone User for Hunt Groups and Agent Status.	Android Client 3.0.107

2.3 Resolved Vulnerabilities

Not applicable for this release.

3 Important Issues, Workarounds, Hints and Restrictions to a specific release

This section provides the latest information at time of software release and is only pertaining to the time of release notes generation.

3.1 Important Issues

Not applicable for this release.

3.2 Workarounds, Hints

3.2.1 Troubleshooting issues

In the link below you may find the Troubleshooting Guide for Unify Phone <https://www.mitel.com/document-center/applications/collaboration/unify-phone/unify-phone-administration/all-releases/en/unify-phone-v3-troubleshooting-guide-service-documentation>

3.2.2 Xiaomi Devices - Granting additional app permissions

For Unify Phone to work properly on a Xiaomi device, you need to manually grant the app with a set of UI permissions.

1) To allow Unify Phone to use the background autostart service:

- a) On your device **Settings**, navigate to **Apps > Permissions > Autostart**.
- b) Switch the slider next to Unify Phone to **ON**.

- 2) To allow Unify Phone to show notifications on phone's lock screen:
 - a) On your device **Settings**, navigate to **Apps > Permissions > Other permissions**.
 - b) Tap **Permissions > Show** on Lock screen.
 - c) Enable the checkbox next to Unify Phone.

These steps may vary depending on the MIUI version.

3.2.3 Deskphone Ringing – Browser Microphone Permissions

When using Unify Phone via a browser, the desk phone may not ring if microphone access is not granted. This happens because incoming calls cannot be answered in the browser without access to an audio input device.

Workaround:

To ensure incoming calls ring on the desk phone even when microphone access is denied:

1. Open Unify Phone on your browser.
2. Navigate to **Settings** → **Telephony** → **Incoming call routing**.
3. Select **Deskphone** as the routing option.

With this setting applied, incoming calls will ring on the desk phone regardless of browser media permissions.

3.3 Restrictions

Summary
<p>Integration with Poly Lens is not supported</p> <p>Currently Unify Phone does not support call control functionality with Poly/Plantronics headsets using the Poly Lens application. Answering or managing calls directly from the headset is not supported.</p>
<p>OpenScope Business external address book call log</p> <p>The caller name from the external address book is not displayed in the call log when a call is forwarded by an auto attendant to a Unify Phone user.</p>

4 Hardware and Software Compatibility

4.1 Hardware

Not applicable for this release.

4.2 Firmware

Not applicable for this release.

4.3 Loadware

Not applicable for this release.

4.4 Software / Applications

4.4.1 Software components included in this release

Released with	Component	Version
V3R0.104.2	Web Client	5.0.6102
V3R0.104.2	Android Client	3.0.107
V3R0.104.2	iOS Client	3.0.107

Mobile app availability is subject to Apple's and Google's release process for the respective app stores.

4.5 Operating systems

Below are the Operating System versions supported by Unify Phone mobile clients.

Component	Minimum Supported Version	Latest Supported Version
Android Client	Android 10	Android 15
iOS Client	iOS 16	iOS 26

4.6 Compliant products

This section lists the minimum versions of the communications platforms and associated products which are compatible with Unify Phone. This section also shows the latest versions of the communications platforms and associated products which have been tested and verified.

It is not required for the communications platforms and associated products to be on the latest version but to maintain at least the minimum recommended version.

4.6.1 Communication platforms

Product Family	Product	Verified Software Versions			
		Tested versions	Min. Recommended versions	Status	NUXEO Note
OpenScape Voice	OpenScape Voice	V11 R0.8.0	V10R3.36.0	GA	Check SWS
OpenScape 4000	OpenScape 4000	V11R1.26 Assistant V11 R1.26.0 RMX V11 R1.26.1 CSTA V11 R1.26.0 LW V11 R1.26.0	V10R1.34 Assistant HF1 CSTA HF1 RMX HF1 LW V10R1.34.0	GA	Check SWS
SBC	SBC	V11 R3.00.00	V11 R2.04.00	GA	Check SWS
OpenScape Business	OSBiz X OSBiz S	V3 R4.3.0.720 V3 R4.3.0.720	V3 R4.2.0.671 V3 R4.2.0.671	GA	Check SWS

Product Family	Product	Verified Software Versions			
		Tested versions	Min. Recommended versions	Status	NUXEO Note
MiVoice	MiV5000	MV5000-R8.3 SP1 AG00	MV5000-R8.3 SP1 AG00	GA	
OpenScape Common Management Platform	OpenScape Common Management Platform	V10R6 FR14.1	V10R6 FR11.2	GA	Check SWS

The current Common Compatibility Matrix can be found on the Mitel Unify Partner Portal <https://www.mitel.com/login/unify-login>.

Note: Use the "Search" option and Search Documents for "Common Compatibility Matrix" (select "Search on title only").

4.6.2 Other products

Not applicable for this release.

4.6.3 Third-Party products

Not applicable for this release.

5 Additional Information

Unify Phone Connector status and potential alerts can be found under: <https://status.mitel.io/>