

Release Notes

Software Version: V3R0.105.1, 2026-08-09

Unify Phone

Current release status can be verified via the Software Supply Server (SWS)

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This document provides general information about the release, generics, and other relevant notes for the corresponding product and its correction versions.

The information provided in this document contains merely general descriptions or characteristics of performance which in case of actual use do not always apply as described or which may change as a result of further development of the products. An obligation to provide the respective characteristics shall only exist if expressly agreed in the terms of contract. Availability and technical specifications are subject to change without notice.

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1 History of Change

1.1 Release notes content

Version	Date	Description of changes
1.0	2026-07-30	Initial version for V3R0.105.1

1.2 Product versions history

Software Version	Production Version	Date	Remarks
V3R0.96.0		2025-05-18	
V3R0.97.0		2025-06-01	
V3R0.98.0		2025-06-15	
V3R0.99.0		2025-06-29	
V3R0.100.0		2025-07-13	
V3R0.100.1		2025-07-24	
V3R0.101.0		2025-09-28	
V3R0.102.0		2025-10-26	
V3R0.103.0		2025-11-30	
V3R0.104.0		2026-02-01	
V3R0.104.1		2026-03-01	
V3R0.104.2		2026-04-26	
V3R0.105.0		2026-05-17	
V3R0.105.1		2026-08-09	

2 Changes

2.1 Implemented Change Requests / New features

Not applicable for this release.

2.2 Resolved Reported Problems / Symptoms

Tracking Reference	Summary	Released in Version
PRB000294190	When Unify Phone user is busy and receives a second call from an Outlook contact, name is not resolved into the call journal	V3R0.105.1
PRB000294469	While having a call between two Unify users and when Google contacts are activated, there is a wrong calling name during a few seconds	V3R0.105.1
PRB000288165	When receiving an incoming call, calling name is not resolved to contact name that is stored on Exchange On-Prem Server	V3R0.105.1
PRB000289115	When receiving an incoming call on Unify Phone iOS Client, calling name is not resolved to the contact name stored on Exchange On-Prem Server	iOS Client 3.0.109
PRB000293047 PRB000292387 PRB000295291	Sporadically, incoming calls are not ringing on Unify Phone Android client	Android Client 3.0.109

2.3 Resolved Vulnerabilities

Not applicable for this release.

3 Important Issues, Workarounds, Hints and Restrictions to a specific release

This section provides the latest information at time of software release and is only pertaining to the time of release notes generation.

3.1 Important Issues

Not applicable for this release.

3.2 Workarounds, Hints

3.2.1 Troubleshooting issues

In the link below you may find the Troubleshooting Guide for Unify Phone

<https://www.mitel.com/document-center/applications/collaboration/unify-phone/unify-phone-administration/all-releases/en/unify-phone-v3-troubleshooting-guide-service-documentation>

3.2.2 Xiaomi Devices - Granting additional app permissions

For Unify Phone to work properly on a Xiaomi device, you need to manually grant the app with a set of UI permissions.

- 1) To allow Unify Phone to use the background autostart service:
 - a) On your device **Settings**, navigate to **Apps > Permissions > Autostart**.
 - b) Switch the slider next to Unify Phone to **ON**.
- 2) To allow Unify Phone to show notifications on phone's lock screen:

- a) On your device **Settings**, navigate to **Apps > Permissions > Other permissions**.
- b) Tap **Permissions > Show** on Lock screen.
- c) Enable the checkbox next to Unify Phone.

These steps may vary depending on the MIUI version.

3.2.3 Deskphone Ringing – Browser Microphone Permissions

When using Unify Phone via a browser, the desk phone may not ring if microphone access is not granted. This happens because incoming calls cannot be answered in the browser without access to an audio input device.

Workaround:

To ensure incoming calls ring on the desk phone even when microphone access is denied:

1. Open Unify Phone on your browser.
2. Navigate to **Settings** → **Telephony** → **Incoming call routing**.
3. Select **Deskphone** as the routing option.

With this setting applied, incoming calls will ring on the desk phone regardless of browser media permissions.

3.2.4 Android TelecomManager Compatibility Limitation

Certain Android devices may use Android OS implementations that do not support the Android TelecomManager API, resulting in the omission of the Android calling framework or parts of its functionality. This may affect some enterprise or rugged OEM devices, such as the Zebra TC210K. In such cases, the absence of TelecomManager support prevents the Unify Phone app from properly displaying the incoming call screen while the application is running in the background or when the device is locked.

3.3 Restrictions

Summary
Integration with Poly Lens is not supported Currently Unify Phone does not support call control functionality with Poly/Plantronics headsets using the Poly Lens application. Answering or managing calls directly from the headset is not supported.

4 Hardware and Software Compatibility

4.1 Hardware

Not applicable for this release.

4.2 Firmware

Not applicable for this release.

4.3 Loadware

Not applicable for this release.

4.4 Software / Applications

4.4.1 Software components included in this release

Released with	Component	Version
V3R0.105.1	Web Client	5.0.7401
V3R0.105.1	Android Client	3.0.109
V3R0.105.1	iOS Client	3.0.109

Mobile app availability is subject to Apple's and Google's release process for the respective app stores.

4.5 Operating systems

Below are the Operating System versions supported by Unify Phone mobile clients.

Component	Minimum Supported Version	Latest Supported Version
Android Client	Android 10	Android 16
iOS Client	iOS 16	iOS 26

4.6 Compliant products

This section lists the minimum versions of the communications platforms and associated products which are compatible with Unify Phone. This section also shows the latest versions of the communications platforms and associated products which have been tested and verified.

It is not required for the communications platforms and associated products to be on the latest version but to maintain at least the minimum recommended version.

4.6.1 Communication platforms

Product Family	Product	Verified Software Versions			
		Tested versions	Min. Recommended versions	Status	NUXEO Note
OpenScape Voice	OpenScape Voice	V11R0.9.1	V10R3.36.00	GA	Check SWS
OpenScape 4000	OpenScape 4000	V11R1.26 Assistant V11 R1.26.3 RMX V11 R1.26.5 CSTA V11 R1.26.2 LW V11 R1.26.5	V10R1.34 Assistant HF1 RMX HF1 CSTA HF1 LW V10R1.34.0	GA	Check SWS
SBC	SBC	V11 R3.01.00	V11 R3.00.00	GA	Check SWS
OpenScape Business	OSBiz X OSBiz S	V4 R0.0.0.026 V4 R0.0.0.026	V3 R4.2.0.671 V3 R0.2.0.671	GA	Check SWS
MiVoice	MiV5000	MV5000-R8.3 SP2 AH00	MV5000-R8.3 SP2 AH00	GA	
OpenScape Common Management Platform	OpenScape Common Management Platform	V10R6 FR14.1	V10R6 FR11.2	GA	Check SWS

The current Common Compatibility Matrix can be found on the Mitel Unify Partner Portal

<https://www.mitel.com/login/unify-login>.

Note: Use the "Search" option and Search Documents for "Common Compatibility Matrix" (select "Search on title only").

4.6.2 Other products

Not applicable for this release.

4.6.3 Third-Party products

Not applicable for this release.

5 Additional Information

Unify Phone Connector status and potential alerts can be found under:

<https://status.mitel.io/>