Release Notes

Software Version: V3R0.106.0, 2026-11-01

Unify Phone

Current release status can be verified via the Software Supply Server (SWS)

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This document provides general information about the release, generics, and other relevant notes for the corresponding product and its correction versions.

The information provided in this document contains merely general descriptions or characteristics of performance which in case of actual use do not always apply as described or which may change as a result of further development of the products. An obligation to provide the respective characteristics shall only exist if expressly agreed in the terms of contract. Availability and technical specifications are subject to change without notice.

Table of Contents

1 HISTORY OF CHANGE 2
1.1 RELEASE NOTES CONTENT 2
1.2 PRODUCT VERSIONS HISTORY 3
2 CHANGES 3
2.1 IMPLEMENTED CHANGE REQUESTS / NEW FEATURES 3
2.2 RESOLVED REPORTED PROBLEMS / SYMPTOMS 3
2.3 RESOLVED VULNERABILITIES 4
3 IMPORTANT ISSUES, WORKAROUNDS, HINTS AND RESTRICTIONS TO A SPECIFIC RELEASE 5
3.1 IMPORTANT ISSUES 5
3.2 WORKAROUNDS, HINTS 5
3.2.1 Troubleshooting issues 5
3.2.2 Xiaomi Devices - Granting additional app permissions 5
3.2.3 Deskphone Ringing – Browser Microphone Permissions 6
3.3 RESTRICTIONS 6
4 HARDWARE AND SOFTWARE COMPATIBILITY 6
4.1 HARDWARE 6
4.2 FIRMWARE 6
4.3 LOADWARE 6
4.4 SOFTWARE / APPLICATIONS 6
4.4.1 Software components included in this release 6
4.5 OPERATING SYSTEMS 7
4.6 COMPLIANT PRODUCTS 7
4.6.1 Communication platforms 7
4.6.2 Other products 7
4.6.3 Third-Party products 7
5 ADDITIONAL INFORMATION 8

1 History of Change

1.1 Release notes content

Version	Date	Description of changes
1.0	2026-10-06	Initial version for V3R0.106.0

1.2 Product versions history

Software Version	Production Version	Date	Remarks
V3R0.97.0		2025-06-01	
V3R0.98.0		2025-06-15	
V3R0.99.0		2025-06-29	
V3R0.100.0		2025-07-13	
V3R0.100.1		2025-07-24	
V3R0.101.0		2025-09-28	
V3R0.102.0		2025-10-26	
V3R0.103.0		2025-11-30	
V3R0.104.0		2026-02-01	
V3R0.104.1		2026-03-01	
V3R0.104.2		2026-04-26	
V3R0.105.0		2026-05-17	
V3R0.105.1		2026-08-09	
V3R0.106.0		2026-11-01	

2 Changes

2.1 Implemented Change Requests / New features

Not applicable for this release.

2.2 Resolved Reported Problems / Symptoms

Tracking Reference	Summary	Released in Version
PRB000301879	When a Unify Phone user is moved from one trunk to another, such as during a trunk or SBC migration, the ATC registration may fail when the user signs in again. This may result in the trunk being incorrectly reported as unavailable and prevent the user from successfully registering with Unify Phone.	V3R0.106.0
PRB000297874	When signing in to Unify Phone using Single Sign-On (SSO), users may be redirected to and authenticated against an unintended Unify Phone tenant if the identity provider returns user information that does not match the tenant used to initiate the sign-in process. This may result in users being granted access to a different tenant than expected.	V3R0.106.0
PRB000290185	When receiving incoming calls on iOS Unify Phone application, call notifications may be delayed or may not be presented in some cases while the application is running in the background. This may result in users experiencing delayed ringing or missing incoming call alerts.	V3R0.106.0
PRB000297650	When uploading a trusted CA certificate in the Unify Phone Tenant Administration Portal, the backend may generate repeated ERR_INVALID_ARG_TYPE error messages while processing TLS certificate information. This may result in excessive backend log entries even though TLS connectivity and telephony services continue to operate as expected.	V3R0.106.0
PRB000288153	When placing outgoing calls from Unify Phone, SIP authentication may fail after a proxy authentication challenge is received. This may result in the call being disconnected before the call setup is completed.	V3R0.106.0
PRB000289143	When exporting users from the Unify Phone Tenant Administration Portal, the export job may remain in progress indefinitely even after the export has been successfully completed in the backend. This may prevent administrators from downloading the exported user list and require the export job to be restarted.	V3R0.106.0
PRB000288162	When making an outgoing call, if the user is member of MULAP group , name is not available in the call journal entry.	V3R0.106.0
PRB000286484	When using Unify Phone with OpenScape Business, the telephony connection may be intermittently lost for all users for approximately two minutes, with clients displaying a "telephony down" or "telephony service unavailable" status. This results in users being temporarily unable to make or receive calls until the trunk connection is automatically re-established.	V3R0.106.0
PRB000292387	When receiving incoming calls on Android Unify Phone application, the call appears on the device but intermittently does not play a ringtone.	Android Client 3.0.110

2.3 Resolved Vulnerabilities

Tracking Reference	Summary	Released in Version
CVE-2026-18963	A vulnerability was identified in Keycloak Services. Under specific conditions, an unauthenticated attacker could force the password reset process for a user without completing the required email verification step. This could allow unauthorized takeover of affected user accounts. The issue has been resolved by updating the affected Keycloak component.	V3R0.106.0

3 Important Issues, Workarounds, Hints and Restrictions to a specific release

This section provides the latest information at time of software release and is only pertaining to the time of release notes generation.

3.1 Important Issues

Not applicable for this release.

3.2 Workarounds, Hints

3.2.1 Troubleshooting issues

In the link below you may find the Troubleshooting Guide for Unify Phone
https://www.mitel.com/document-center/applications/collaboration/unify-phone/unify-phone-administration/all-releases/en/unify-phone-v3-troubleshooting-guide-service-documentation

3.2.2 Xiaomi Devices - Granting additional app permissions

For Unify Phone to work properly on a Xiaomi device, you need to manually grant the app with a set of UI permissions.

1) To allow Unify Phone to use the background autostart service:
   a) On your device **Settings**, navigate to **Apps > Permissions > Autostart**.
   b) Switch the slider next to Unify Phone to **ON**.

2) To allow Unify Phone to show notifications on phone's lock screen:
   a) On your device **Settings**, navigate to **Apps > Permissions > Other permissions**.
   b) Tap **Permissions > Show** on Lock screen.
   c) Enable the checkbox next to Unify Phone.

These steps may vary depending on the MIUI version.

3.2.3 Deskphone Ringing – Browser Microphone Permissions

When using Unify Phone via a browser, the desk phone may not ring if microphone access is not granted. This happens because incoming calls cannot be answered in the browser without access to an audio input device.

Workaround:
To ensure incoming calls ring on the desk phone even when microphone access is denied:

1. Open Unify Phone on your browser.
2. Navigate to **Settings** → **Telephony** → **Incoming call routing**.
3. Select **Deskphone** as the routing option.

With this setting applied, incoming calls will ring on the desk phone regardless of browser media permissions.

3.3 Restrictions

Summary
Integration with Poly Lens is not supported Currently Unify Phone does not support call control functionality with Poly/Plantronics headsets using the Poly Lens application. Answering or managing calls directly from the headset is not supported.

4 Hardware and Software Compatibility

4.1 Hardware

Not applicable for this release.

4.2 Firmware

Not applicable for this release.

4.3 Loadware

Not applicable for this release.

4.4 Software / Applications

4.4.1 Software components included in this release

Released with	Component	Version
V3R0.106.0	Web Client	5.2.1700
V3R0.106.0	Android Client	3.0.110
V3R0.106.0	iOS Client	3.0.110

Mobile app availability is subject to Apple's and Google's release process for the respective app stores.

4.5 Operating systems

Below are the Operating System versions supported by Unify Phone mobile clients.

Component	Minimum Supported Version	Latest Supported Version
Android Client	Android 10	Android 16
iOS Client	iOS 17	iOS 26

4.6 Compliant products

This section lists the minimum versions of the communications platforms and associated products which are compatible with Unify Phone. This section also shows the latest versions of the communications platforms and associated products which have been tested and verified.

It is not required for the communications platforms and associated products to be on the latest version but to maintain at least the minimum recommended version.

4.6.1 Communication platforms

Product Family	Product	Verified Software Versions			
		Tested versions	Min. Recommended versions	Status	NUXEO Note
OpenScape Voice	OpenScape Voice	V11R0.9.3	V10R3.36.00	GA	Check SWS
OpenScape 4000	OpenScape 4000	V11R1.26 Assistant V11 R1.26.4 RMX V11 R1.26.6 CSTA V11 R1.26.2 LW V11 R1.26.6	V10R1.34 Assistant HF1 RMX HF1 CSTA HF1 LW V10R1.34.0	GA	Check SWS
SBC	SBC	V11 R3.04.03	V11 R3.00.00	GA	Check SWS
OpenScape Business	OSBiz X OSBiz S	V4 R0.0.0.052 V4 R0.0.0.052	V3 R4.3.1.026 V3 R4.3.1.026	GA	Check SWS
MiVoice	MiV5000	MV5000-R8.3 SP2 AH00	MV5000-R8.3 SP2 AH00	GA	
OpenScape Common Management Platform	OpenScape Common Management Platform	V10R6 FR18.0	V10R6 FR11.2	GA	Check SWS

The current Common Compatibility Matrix can be found on the Mitel Unify Partner Portal https://www.mitel.com/login/unify-login.

Note: Use the “Search” option and Search Documents for “Common Compatibility Matrix” (select "Search on title only").

4.6.2 Other products

Not applicable for this release.

4.6.3 Third-Party products

Not applicable for this release.

5 Additional Information

Unify Phone Connector status and potential alerts can be found under:
https://status.mitel.io/