



Introducing PaperCut Multiverse

For customers: An introduction to our remote service platform for PaperCut Resellers

At PaperCut, we are driven to do all we can to ensure you have the best printing experience possible. For that reason, we've launched a new cloud-based platform, PaperCut Multiverse, that enables your PaperCut Reseller or Authorized Solution Center (who we'll refer to as your "service provider") to remotely support and manage your PaperCut environment.



Your service provider will be able to assist you with services such as remote monitoring of the health and usage of your PaperCut environment, remote management of your PaperCut MF/NG Application Server and related hardware devices, and management of licenses.

Naturally we recognise that a remote management platform requires a diligent approach to security and great respect for privacy. Read on to find out how we're looking out for you!

We're putting you in control...

You have full control of your service provider's level of access with PaperCut Multiverse. When you install the PaperCut Multiverse Connector, you will have fine-grain control over each remote feature, and can disable all access if necessary.

Handling your data with care

In order to protect your data privacy, we've taken care to collect only what we need to provide the PaperCut Multiverse service. You can find full transparency on what we collect and where we store it - Check out **Protecting your data & privacy** on our [Customer Documents](#) page.

Secure at every level

We've taken steps to harden the security of every component of the PaperCut Multiverse architecture and to ensure all data transmission is encrypted. If you would like to know more, ask your service provider for the document **PaperCut Multiverse - Security and data privacy deep dive**.

If you would like to learn more about securing your print environment with PaperCut, check out our [whitepaper](#) on the topic.

Additional Information

For more information, contact your service provider or check out our [Customer Documents](#) page.