

Michael Doss

User Experience Designer

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Dedicated to improving user satisfaction through research, design, and testing.

EDUCATION

Pittsburg State University

Bachelor of Science in Technology, Dec. 2020
Major: Graphic Communications
Emphasis: Web and Interactive Media
Major GPA: 3.84, Cumulative GPA: 3.73
Dean's List

Metropolitan Community College

Enrolled in Associate of Arts, 2016-2018
Cumulative GPA: 3.6
Dean's List

WORK EXPERIENCE

Rancho Grande Cantina

Busser, Head Busser, Expo, Server, 2015-2019

Enhanced customer experience by providing excellent customer service. Multitasked by training new employees, performing basic math, explaining the menu to customers, taking customer's orders, assisting other team members when needed, cleaning the restaurant, and all other duties under my responsibility.

OTHER EXPERIENCE

I was a part of a team that designed and developed websites for the city of Columbus, KS, and for the Sacred Heart Catholic Church in Frontenac, KS. Using WordPress and Squarespace.

SKILLS

Software

Photoshop
Illustrator
Adobe XD
InDesign
Premiere Pro
After Effects
Figma

Design

User Experience Design
User Interface Design
Usability Testing
Usability Research
Web Design
Prototyping

Programming

HTML
CSS

Soft Skills

Problem Solving
Adaptability
Dependable
Teachable
Time Management
Critical Thinking