Michael Doss

UX & Product Designer

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WORK EXPERIENCE

Experience Designer

WONGDOODY & Infosys

09/2021 - Present

Client: T-Mobile

- Partner with numerous lead designers under multiple areas of focus. These include Bring Your Own Device, Add-A-Line, Account Management, and Authentication and Log-in.
- Led design for multiple projects. For one of these projects, my task was to create a feature on T-Mobile's app to satisfy Apple's new requirement. T-Mobile could not update its app without this.
- Collaborate with stakeholders which include project managers, UX researchers, copywriters, accessibility, design system, developers, and more.
- Worked on multiple top priority projects, one of which was responsible for at least half of all traffic to their website.

Server

Rancho Grande Cantina

07/2015 - 03/2019

- Trained new employees for multiple roles within the company.
- Modified procedures to increase proficiency, saving team members time and the business money.
- Managed some employees while working as the head busser, ensuring everyone completed their tasks on time.

CERTIFICATION

Special Program for Strategic Insights, Practice, and Impact

Rhode Island School of Design

2021, Providence, RI

EDUCATION

Bachelor of Science in Technology in Graphic Communications

PITTSBURG STATE UNIVERSITY

2018 - 2020, Pittsburg, KS

Enrolled in Associate OF Arts

METROPOLITAN COMMUNITY COLLEGE

2016 - 2018, Kansas City, MO

INDUSTRY KNOWLEDGE

Product Design

User Interface Design

User Experience Design

User Research

Interaction Design

Wireframing

Rapid Prototyping

High-fidelity Prototyping

Heuristic Evaualation

Competitor Analysis

TOOLS

Figma

Adobe XD

Adobe Photoshop

Adobe InDesign

Adobe Premiere Pro

Miro

Asana

OTHER SKILLS

HTML

CSS