

Alex Infante

UX/UI Designer in Scottsdale, AZ

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About Me

I am a startup-savvy UX/UI Designer who is passionate about creating human-centered and usable products.

Skills

Design Tools

Figma, Sketch, Adobe XD, and InVision

Other Tools

Microsoft Office, Google Drive and SketchUp.

Other Skills & Attributes

Fluent english & spanish, excellent written and verbal communication skills, thorough researcher, exceptional leadership skills, collaborative, detail-oriented, and innovative problem solver

Licenses

Property & Casualty Adjuster:

TX, CT, DE, KY, LA, NH, NM, NC, OK, RI, SC, VT, WV

Experience

Root Insurance

Claims Adjuster Mar 2020 - Present

Review, communicate and settle vehicle total losses. Navigate state compliance regarding documentation requirements Experience in researching and determining liability based on recorded phone interviews, police reports, images, etc. When needed, assist the department with a variety of projects & duties, including but not limited to: *six-month team lead, training, mentorship, process guides, power of attorney samples, in addition to participation in pilot programs.*

Root Insurance

Bilingual CSR May 2019 - Mar 2020

Resolved inbound customer inquiries using multiple internal tools while providing excellent customer service. Collaborated with the engineering, claims, and compliance teams. Worked with Marketing to script spanish Pandora advertisement.

Homeside Financial

Account Manager Oct 2018 - Oct 2019

Primary focuses included generating new business for mortgage refinancing options within a call center environment, collaboration with licensed loan officers and management team in addition to weekend team lead duties responsible for driving conversion.

Tansky Sawmill Toyota/Mercedes-Benz of Easton

Equity Mining Specialist Sep 2016- Nov 2017

Primary focus included sales conversion for Toyota and Mercedes-Benz. Specialized in equity mining opportunities for current finance and lease customers.

Vector Marketing

Cutco Pilot Sales/Recruiting Manager Jul 2013- Aug 2017

Primary focuses included recruiting, training, developing, and direct sales for Cutco Cutlery.