# KAREN MORK

# **DESIGN EXPERIENCE**

### Product Designer | UX Cabin Remote | Sept 2021 - Present

- Conducting user research, usability testing, competitor analyses, and UX/UI audits for client projects.
- Currently working to improve student engagement and the rate of success for *Suite360* users, through gamification and platform redesign.

### UX/UI Designer | All Women Drivers Remote | May 2021 - Aug 2021

• Redesigned the branding and UI for an emerging driving school website, to attract new female clientele.

## Junior CAD Designer | XF Motorsports Brampton, Canada | Jul 2020 - Apr 2021

- Created products webpage to expand revenue streams.
- Designed custom automotive parts using Fusion360.

# WORK EXPERIENCE

## Training Centre Manager | Skillsoft Toronto, Canada | Jan 2018 - Present

• Manage day-to-day operations to ensure a seamless experience for students and instructors.

## ESL Instructor | Chungbuk Office of Education Remote | Aug 2013 - Aug 2015

• Increased student engagement by designing and implementing interactive, student-centred lessons.

# LEADERSHIP

#### UX Slack Moderator & Team Leader Remote | Apr 2021 - Present

- Manage a Slack channel for over 200 UXD students.
- Moderate weekly group meetings that focus on design education, networking, portfolio feedback, group projects, and general Q&A.

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• Toronto, Canada

# **OBJECTIVE**

Creative problem solver looking for a UX design position; Passionate about developing interfaces that meet business goals and improve user satisfaction.

# **SKILLS**

#### Software

Adobe XD Figma Fusion360 Visual Studio

#### Design

Design Systems Prototyping Usability Testing User Interface User Research UX/UI Audit

Programming HTML & CSS

## Other

Creativity Adaptability Presenting Management

## **EDUCATION**

**UX Professional Certificate** Coursera | 2021

**Psychology** Queen's University | 2013

# KAREN MORK

#### UX YouTube Content Creator Remote | Apr 2021 - Present

- Produce weekly content for a UXD channel that supports self-taught design students in their career transition.
- 800+ subscribers, 5000+ total views.

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