CHIANTA DORSEY

ARCHIVIST & UX RESEARCHER

CONTACT

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SKILLS

Usability Testing
User Interviews
Card Sorts
Tree Testing
Preference Testing
Heuristic Evaluations
Competitive Analyses
Surveys

TOOLS

RESEARCH

Optimal Workshop
Usability Hub
UX Metrics
Miro

DESIGN

Adobe XD
Balsamiq

EXPERIENCE

University Archivist

UT Southwestern Medical Center, 2018 - Present

- Manages the University Archives, a unit within UT Southwestern Medical Center's Library.
- Coordinates and leads user research projects for the Archives including crafting research plans, recruiting participants, and employing different methodologies such as card sorting, tree testing, heuristic analyses, and user interviews.
- Involves stakeholders in the research process and conveys findings and insights.
- Works to increase the UX maturity of the Archives to enhance the user experience of archives patrons.
- Co-author of the 2021 Membership Survey Report for the National Digital Stewardship Alliance.

Reference Archivist

Amistad Research Center, Tulane University, 2014 - 2018

- Responsible for the outreach and access services of an independent archives, with a patron base of 500+ researchers annually.
- Performed qualitative interviews to assist archives users with searching and finding information and resources in our digital platforms.
- Performed heuristic evaluations on digital products to determine usability issues for archives users.
- Oversaw the structure, organization, labeling, and retrieval of content and information in various archival systems.

PREVIOUS EDUCATION

Simmons University
Master of Science, Library & Information Science
Master of Arts, History

Xavier University of Louisiana
Bachelor of Arts, History

Career Foundry
UX Design Program