

# Keren Kim

UX/UI DESIGNER

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## EXPERIENCE

### **UX Designer, Blackbaud**

Jun 2022 - Present / Remote

### **UX Designer, Product Savvy Consulting**

Dec 2021 - Jun 2022 / Rockville, MD

From strategy to execution, Product Savvy helps start-up companies create valuable products with a customer-centric agile development process.

- Regularly meet early and often with engineering teams to understand technical constraints resulting in fewer, shorter iteration design cycles.
- Conduct end-to-end product design process from initial ideation to handing off designs to engineering in an agile environment.
- Define basic user flows and test working hypotheses about the problem and potential solutions.
- Solo designer for the following products:

#### **SkyX**

B2B SaaS data-centric web app that helps oil companies manage their oil pipelines and fields. Successfully shipped 15+ features including a new responsive web app for a new user role.

#### **WolfPack**

Mobile app that allows users to plan and safely enjoy group rides. Improved existing application while creating and maintaining a design system.

### **Research Coordinator, Children's National Hospital**

Jan 2021 - Jul 2021 / Washington, DC

- Expanded existing patient feedback process to include moderated interviews and presented newly discovered pain points to team.

### **Clinical Coordinator, Kennedy Krieger Institute**

Oct 2019 - Jan 2021 / Baltimore, MD

- Designed Pre-Clinic form and integrated it into EPIC systems, resulting in providers spending less time on documentation.

### **Registered Nurse, Children's National Hospital**

Apr 2017 - Oct 2019 / Washington, DC

- Conducted user research and designed Heart Institute Steps to Home, an electronic checklist that improves patient's readiness for discharge.

## EDUCATION

### **BrainStation**

UX Design Diploma  
October 2021

### **Univ of MD, Baltimore**

M.S. Clinical Nurse Leader  
December 2016

B.A. Biology

May 2014

## SKILLS + METHODS

Agile methodology  
Wireframing and prototyping  
Design thinking and human-centered Design  
User flows  
Journey maps  
Web + mobile design  
Responsive design  
User interviews  
Storytelling

## TOOLS

Figma  
Sketch  
Adobe XD  
Jira  
Zeplin  
Lottie  
Miro

## VOLUNTEER

### **Global Medical Brigade**

Univ of MD, Chapter  
Panama, 2017  
Nicaragua, 2016