

# Dana Black

I am a Product Designer with 5+ years of agile experience who is passionate about research, product design strategy and striving to create innovative products focusing on accessible interactivity. I am seeking a remote or hybrid role that compliments my skills and values collaboration.

## EXPERIENCE

### Greystone Associates, Remote — Senior Product Design Strategy Consultant

August 2020 - Current

#### Proctoring and Test Assessment: Product Design and Strategy

August 2020 - September 2021

Location: Remote

- Lead enablement efforts to incorporate design into the end-to-end Agile software development lifecycle.
- Conducted user research, usability testing and internal workshops as part of client discovery and strategy.
- Created user stories, wireframes and prototypes while collaborating closely with product, development and end users.
- Provided clients with education on accessibility, design systems and internationalization.

### ThoughtWorks, Inc., Chicago, IL — Experience Design Consultant

August 2013 - September 2020

#### US Airline: Mobile App Design and Research

January 2019 - October 2020

Location: New Jersey

- Aided in the successful rollout of the new mobile app which has maintained a 5 star rating
- Conducted user research and aided in the creation of the product roadmap
- Designed the UI and mapped out interactions based on the most up to date best practices for Android and iOS

#### US Airline: UI Redesign and Design Research

September 2018 - January 2019

Location: Dallas/Fort Worth Area

- Collaborated with client and product owner on a product redesign with a cross functional development team.
- Assisted client and team members in understanding the user journey and advised on best design practices in an Agile work environment

## CONTACT INFO

Chicago, IL

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## SKILLS

Accessibility

Design Strategy

HTML/CSS

InVision

Sketch

Figma

Zeplin

UX/UI Design

Wireframing

Interaction Design

## Education/Certifications

International Association  
of Accessibility  
Professionals( IAAP)

Actualize Coding  
Bootcamp

UI Development/Design

University of Illinois  
Bachelors of Liberal Arts

