Kelly Jones

UX DESIGNER

✉ iamkellyjones@gmail.com   📍 New York, United States   📞 914-619-7844

Profile

I'm a UX designer who is passionate about user research, understanding user needs, and creating the best usable digital products that solve user problems

Courses

Google UX Design Certification, Coursera

Employment History

Founder, UX Designer, Electric Body, Mount Vernon, NY

January 2018 — Present

- Conducted user research, interviews, and surveys to create personas and user flows that informed the app's design.
- Created high-fidelity wireframes and prototypes that were used in the development of the app.
- Collaborated with cross-functional teams of 8 to design and launch a mobile app that increased customer engagement by 15%.
- Created a style guide for our company that increased brand recognition by 15%.

Office Administrator, New Life Fellowship Church, Mount Vernon, NY

September 2006 — October 2018

- Created and implemented office policies which improved communication between staff members and decreased the number of conflicts by 20%.
- Successfully managed challenging projects with competing deadlines by developing schedules, allocating resources, and delegating tasks which resulted in a 10% increase in project completion rates.
- Successfully identified and resolved employee issues by conducting interviews, analyzing data, and developing action plans which resulted in a 15% increase in productivity.

Education

Diploma, Mount Vernon High School, Mount Vernon, NY

Business Administration , Five Towns College, Dix Hills, NY

Skills

User Research	Wireframing
Prototyping	Usability Testing
Figma	Adobe XD