



THE CHALLENGE

This healthcare provider wanted to upgrade their telephony system – totalling over 160,000 endpoints - so that all hospitals and facilities were operating on the same platform, with a unified dial plan to speed communications and improve collaboration.

THE SOLUTION

The healthcare provider selected VOSS to address the challenges involved in deploying and operating a multi-vendor collaboration platform across the large, complex workforce.

VOSS is the only digital workplace management platform that has the scalability to support largescale, multi-location operations. It can centrally manage this vast network, standardize processes and control costs, without restricting the independence of each department operating across multiple IP-PBX clusters.

VOSS VALUE

Lower costs

- Reduction in the number of skilled admins needed to manage the infrastructure
- Increased automation to remove cost of manual error
- Secure, delegated administration

Improved business productivity

- Greater efficiency from central resource and inventory management
- Reap the rewards of repeatability
- Scale the business quickly and cost effectively

User experience

- Faster collaboration service creation and delivery
- Improved end user experience
- End user customization, self-service, and self-care

VOSS has given this healthcare provider the infrastructure to serve its enormous workforce, and to evolve its business model to open up new streams of revenue



Website

www.voss-solutions.com

Email address

info@voss-solutions.com

Phone number

+1 469 206 0441

