BENEFITS

- Remove the blindfolds from your existing PBX system, documenting current inventory information along with highlighting key migration considerations and risks

- Get fast results with a first view available within weeks, to assist with early planning, budgeting, and resourcing

- Delivered by a team of VOSS engineers with a track record in PBX systems and complex migration projects

- Regular review points to allow you to engage and take part in the discovery and analysis process with our engineers

- Non-intrusive and secure, with the analysis conducted on an offline export from the PBX

- Reduced call on your technical and IT resources, freeing these up for higher priority projects and tasks

- Robust data management: supported by tooling, automation, and a SQL database to cope with complex and largescale PBX estates

- Flexibility to cater for a wide range of business-specific scenarios and requirements

GIVE TEAMS A VOICE

Work with VOSS to unlock the benefits of bringing enterprise telephony to Microsoft Teams

Under the Microscope – Insight into your existing telephony system as a foundation for migration

With over 270 million monthly active users on Microsoft Teams, organizations are clearly taking advantage of the platform to facilitate agile working, seamless collaboration, and procutivity gains.

As existing and often on-premise PBX systems come up for support renewal and hardware end of life, organizations are now turning their attention to consolidating traditional telephony services in the cloud, and onto the Microsoft Teams platform.

The benefits are significant, but the transformation journey itself requires careful planning and that in turn needs a good undertsanding of the services running on the current PBX system. The discovery process is challenging: PBX systems by nature are opaque, require techncial skills to extract data, and have been configured by experts and over many years.

VOSS Discover – Options to get started

As part of the campaign *Give Teams a Voice*, VOSS is working with organizations to shine a light on existing PBX services, to build a better foundation for the migration journey to Microsoft Teams Voice.

The work is conducted by experienced VOSS engineers who team with you to take an extract from the current PBX, analyze, and then report back. The work is supported by VOSS tooling that automates this process and provides data management and navigation for the discovery process.

Two options are available – the Discover package for a first and fast look into the PBX or the Discover Plus option for a deeper dive, audit and plan.

For more details and to get in touch, click here.

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VOSS DISCOVER

Discover Option	Discover is designed as a first and fast view into the existing PBX configuration, providing a report on inventory, users, devices, and numbering. This package takes 2-4 weeks to complete.
Discover Plus Option	Discover Plus provides a deeper dive into the existing PBX configuration, can make use of additional data sources (for example usage data), and provides a more detailed report out. Also included with this package is a planning workshop to help build an approach and level one plan for the migration. This package takes 4-6 weeks to complete.

DISCOVER	Discover	Discover Plus
Discovery and analysis based on extract from existing PBX	✓	✓✓
Regular, weekly check points	✓	✓
Discovery report, dashboard and feedback meeting	✓	✓
Extended discovery with ad-hoc queries and additional data sources		✓
Creation of migration approach, level 1 plan and risk register		✓
Migration planning workshop with recommendations & next steps		✓
Timing	2 - 4 weeks	4 – 6 weeks

Topics Covered in the Report	Introduction
	   a) System Details
	   b) Dashboard
	PBX Configuration
	   a) Migration Summary
	   b) Licensing
	   c) Commentary
	Migration Planning
	   a) Checklist
	   b) Action plan
	Migration Factors
		PBX Inventory
		   a) User Information
		   b) Line Information
		   c) Organizational
		Device Information
		   a) Summary
		   b) Breakdown
		Groups
		Call Routing
		Assumptions and Dependencies

Source(s)	The discovery process is primarily conducted on a backup or extract from the existing PBX so as not to intrude on the live service.	
PBX	Cisco CUCM, Avaya Aura, or Microsoft Skype for Business Server (contact VOSS for the complete list of systems supported).	