



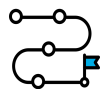
Transforming Communication in the Pharmaceutical and Life Sciences Industry

In today's dynamic and fast-paced pharmaceutical and life sciences industry, effective communication is vital for success.

Seamless collaboration, streamlined workflows, and regulatory compliance are essential to drive innovation, enhance productivity in a distributed workforce, and deliver life saving and life-enhancing solutions. This is where UC automation management and UC performance management come in.



T H E V A L U E



Streamline communication workflows, improve productivity, and reduce costs.



Ensure regulatory compliance through secure and auditable communication processes.



Optimize UC performance, delivering seamless collaboration experiences.



Enhance customer engagement and strengthen relationships.

VOSS for Life Sciences

VOSS is the award-winning provider of digital workplace management technology, empowering pharmaceutical and life sciences organizations to achieve higher levels of automation and gain valuable insights across their communications platform.

What sets VOSS apart is our comprehensive offering of discovery & migration, orchestration fulfillment & analytics, and performance monitoring & management. Each overarching multiple UC technologies, and all available through a secure and highly flexible web portal.



UC AUTOMATION MANAGEMENT

Streamlining communication workflows

Pharmaceutical and life sciences companies operate in a complex environment with diverse stakeholders and complex processes. UC automation management revolutionizes communication by simplifying and automating workflows, resulting in enhanced efficiency, reduced operational costs, and unlocking the following benefits:

Workflow optimization: Integrate and automate business processes, such as onboarding and offboarding users, spinning up temporary teams, or carrying out upgrades, to save time and increase productivity.

Seamless integration: Seamlessly integrate UC solutions with existing systems and applications, including CRM, ERP, and project management tools, to eliminate information silos and streamline cross-functional collaboration.

Enhanced compliance: Ensure adherence to industry regulations by automating documentation, archiving and audit trails, reducing the risk of errors, and improving data security.

Improved customer experience: Accelerate response times, enable self-service options, and provide personalized interactions to enhance customer satisfaction and strengthen relationships.



Optimizing communication efficiency

In the pharmaceutical and life sciences industry, where clear and timely communication is crucial, UC performance management plays a pivotal role in maximizing communication efficiency and minimizing disruptions. It empowers organizations to monitor, analyze, and optimize their UC infrastructure, leading to improved performance and seamless collaboration, and delivering the following business value:



Proactive monitoring

Gain real-time insights into the health and performance of your UC environment, allowing quick identification and resolution of issues before they impact critical operations.



Performance optimization

Analyze usage patterns, call quality metrics, and network performance to identify bottlenecks, optimize resources, and ensure reliable and high-quality communication experiences.



Capacity planning

Plan for future growth by monitoring usage trends, identifying peak times, and accurately predicting infrastructure requirements to maintain optimal performance.



User experience enhancement

Continuously monitor user satisfaction, user adoption rates, measure call quality, and gather feedback to identify areas for improvement, ensuring a seamless and positive user experience.

T H E V O S S S U I T E

VOSS has a global customer base of large enterprise and service provider customers. More than 10 million devices have been migrated and are being managed and monitored by VOSS.



VOSS Migrate

Using a revolutionary methodology, VOSS Migrate streamlines UC migration projects by automating the discovery, extraction, transformation, validation, and loading of large volumes of data. This saves organizations from the complexities and risks associated with manual UC migrations, ensuring faster and more cost-effective transitions.



VOSS Automate

Offering a wide range of UC management capabilities, VOSS Automate provides a unified point of control across the digital workplace. Seamlessly integrating with UC business applications, it allows for highly customizable workflows, enabling companies to lower operating costs and adapt to evolving business needs with unparalleled automation agility.



VOSS Insights

Complementing VOSS Automate, VOSS Insights enriches the data required for monitoring and fault detection, leveraging self-healing AI logic to expedite issue resolution. By providing deep insights into the UC platform, VOSS empowers companies to continuously improve and optimize their UC environment, delivering exceptional communication experiences for employees and driving business growth as a result.