



Fast Track the On/Off Boarding Process for Joiners and Leavers with VOSS Automation

Beyond the Teams Admin Centre

While the Microsoft Teams' Admin Center and associated PowerShell offer basic management tools, they may not be enough for larger, more complex enterprises. To access features like self-service, role-based access control, flexible reporting, and real-time insights, you'll need to invest in a thirdparty management tool.



MANAGING THE EVERYDAY

Do you want to create an amazing workplace experience, with Microsoft Teams as the underlying foundation?

Are you currently implementing Microsoft Teams, and starting to consider the next phase; everyday management?

At this stage of your journey, investing in management tools is important. They will make service delivery smoother, increase adoption and usage, and help you manage ongoing costs.

Automating the everyday

Automation is crucial for streamlining the delivery and operational management of Microsoft Teams. This is especially true for onboarding and offboarding new team members. With automation, you can:

 <p>Simplify the process</p>	 <p>Manage multi-step workflows</p>	 <p>Keep control with RBAC and audit logs</p>
 <p>Control operating costs through cost reporting</p>	 <p>Track usage and adoption with analytics</p>	 <p>Allow self-service for local tasks</p>

Let VOSS help you take control and automate the "Joiners and Leavers" process. Once that's done, we can address the next item that's consuming your time and budget.



VOSS AUTOMATION

New joiners

Automation benefits

Intuitive workflows

With VOSS workflows, onboarding new users becomes effortless and streamlined. Simply select users from the Active Directory and assign them a service profile or persona. You can configure basic features, such as contact numbers, and the workflow will handle the rest, keeping an audit trail of the changes. Bulk onboarding is also supported in the same user friendly manner.

Personas to match user roles

Each user can be assigned a persona, known as a Quick Add Group, to ensure consistent and simplified user configuration. These personas contain the necessary Microsoft Teams policy settings.

Self-service for local administrators

The workflow can be triggered from the service desk, a local administrator, or integrated with your existing onboarding process through ServiceNow. RBAC controls ensure that simple requests are handled by local administrators, while complex changes are managed centrally.

Analytics for tracking usage and adoption

Once users are onboarded, VOSS Insights helps track their adoption and usage of Microsoft Teams, ensuring a quick transition to productivity. Detailed dashboards and reports allow for easy drill-down into specific teams or groups of new users.

Number management made easy

Telephone numbers are managed centrally in a dedicated number database, ensuring efficient allocation during the onboarding workflow.

Integration with existing systems for a complete view

In addition to Microsoft Teams, VOSS can integrate with existing systems like on-premises PBX systems, providing a comprehensive view and management of your collaboration tools. You can seamlessly move services from older systems to Microsoft Teams for a unified environment.

Cost audit to streamline costs

Usage data, including call records, can be collected from both Microsoft Teams and legacy systems for analytics and cost reporting. This enables streamlined management and reduction of monthly operating costs.

Management reporting

Flexible reports in various formats can be generated, scheduled, and automatically distributed for management reporting purposes.

T H E V O S S S U I T E

VOSS offers a range of services and capabilities that automate workflows, speed up service delivery, lower costs, and generate benefits faster.



VOSS Migrate

VOSS Migrate simplifies complex UC migrations and transitions by automating the discovery, extraction, transformation, validation, and loading of large volumes of data. Helping reduce the risks associated with manual UC migrations, ensuring faster and more cost-effective transitions.



VOSS Automate

Offering a wide range of UC management capabilities, VOSS Automate provides a unified point of control across the digital workplace. Seamlessly integrating with UC business applications, it allows for highly customizable workflows, enabling companies to lower operating costs and adapt to evolving business needs with unparalleled automation agility.



VOSS Insights

Complementing VOSS Automate, VOSS Insights enriches the data required for monitoring and fault detection, leveraging self-healing AI logic to expedite issue resolution. By providing deep insights into the UC platform, VOSS empowers companies to continuously improve and optimize their UC environment.



VOSS Services

The focus of our services team is not on the products themselves, but rather on helping our customers design, deploy and manage their specific digital workplace challenges that are being faced.