



Catering to the unique needs of the education market

Automated and agile digital workplace management for educational institutions, to simplify the administration of multi-vendor UC and collaboration services, on-premise and in the cloud.



Embracing digital transformation

Digital transformation is affecting schools similarly to other enterprises and government organizations. Managing the myriad technology solutions required to allow educators to perform their job is challenging.



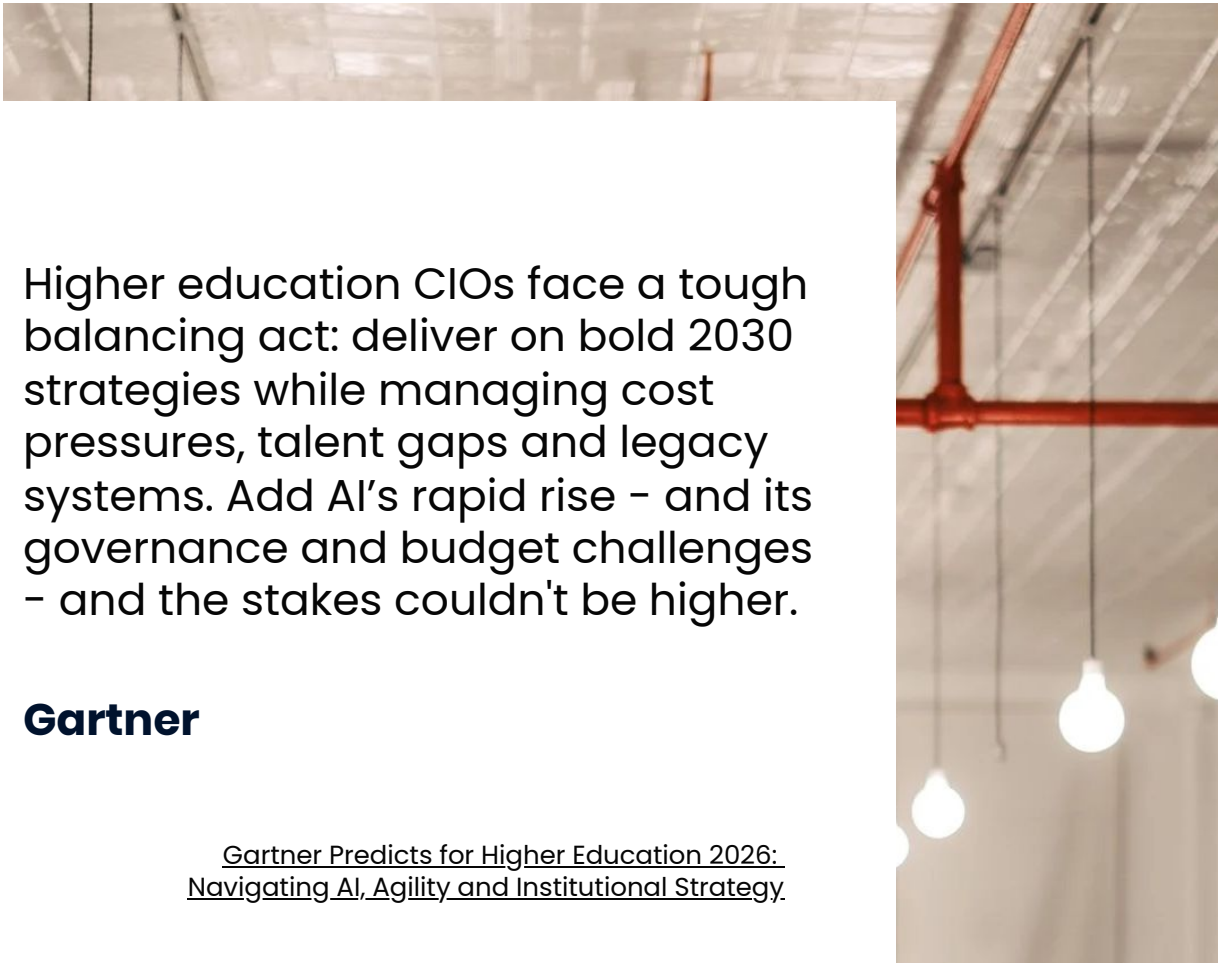
VOSS for Education

VOSS can help you embrace digital business transformation to respond to the changes in the way people work, learn, and consume educational services.

For example:

- Administering annual and on-going changes to educators moving classrooms and/or schools, including support for remote and hybrid working
- Managing the way students interact and collaborate with staff and peers, with the ability to quickly cater to evolving trends for students to maximize productivity
- Seamlessly integrating new best-of-breed technologies that speed and improve collaboration with existing business systems like directories, ticketing, or human resource systems
- Addressing end user experience to meet the expectation that changes to services are made in real-time, self-service is intuitive and helpful, and problem resolution is immediate

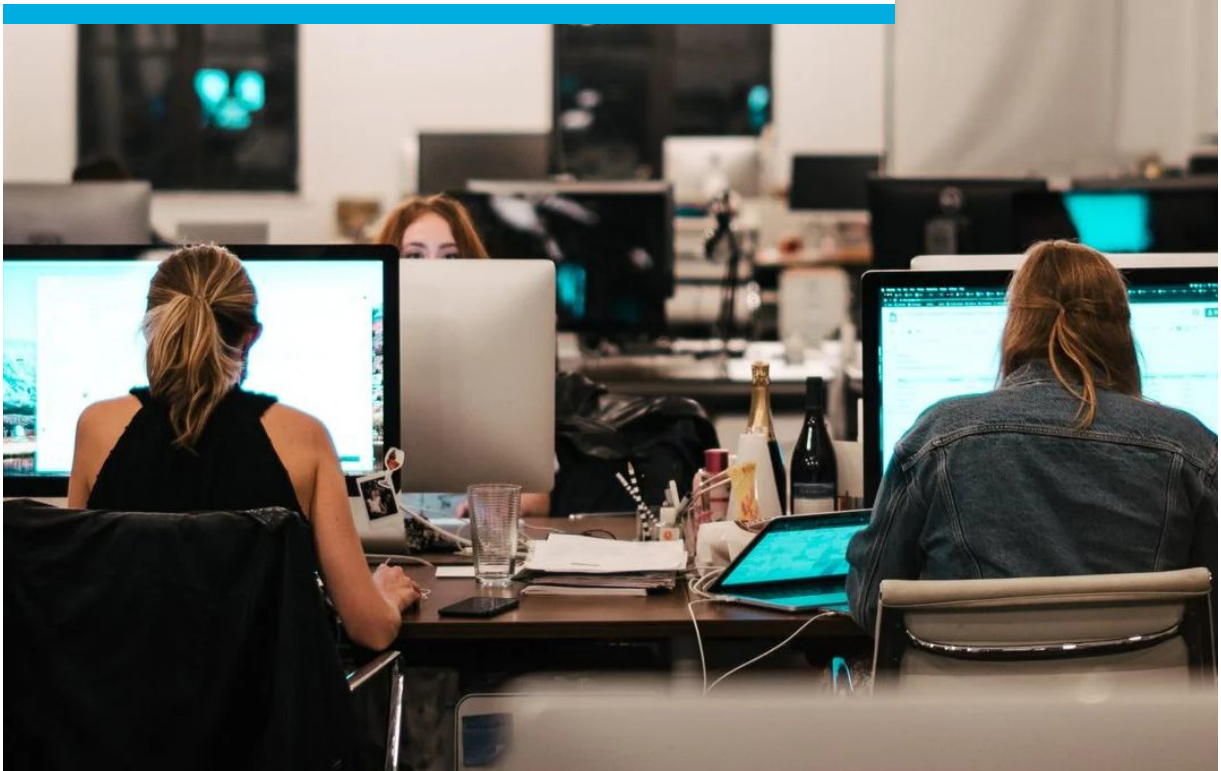




Higher education CIOs face a tough balancing act: deliver on bold 2030 strategies while managing cost pressures, talent gaps and legacy systems. Add AI's rapid rise - and its governance and budget challenges - and the stakes couldn't be higher.

Gartner

[Gartner Predicts for Higher Education 2026: Navigating AI, Agility and Institutional Strategy.](#)



VOSS FOR EDUCATION

Unlock the benefits



Tech experience not required

Automate the provisioning and ongoing management of voice and video endpoints - no technical experience necessary.



Provisioning optimization

Improve provisioning speed and accuracy with proactive notification of any issues.



Effective self-service

Unlock intuitive self-service for end users, reducing service desk calls.



Increased efficiencies

Harness automation to increase efficiency, reduce costs, and lessen the burden on highly skilled technical staff.



The VOSS platform for education

The VOSS platform provides a unified foundation for managing, monitoring, and optimizing your unified communications and collaboration environment. Combining VOSS UC Automation, VOSS UC Monitoring, and VOSS UC Analytics, the platform delivers end-to-end control across provisioning, performance, and insights - reducing operational complexity, improving user experience, and lowering total cost of ownership.

Built on the full-featured VOSS platform, our award-winning technology enables organizations to standardize UC and collaboration management, automate day-to-day operations, and gain real-time visibility into service performance and adoption. This integrated approach reduces reliance on specialist engineering resources while supporting evolving business and education needs.

By centralizing control, automation, and intelligence, the VOSS platform empowers IT teams to operate more efficiently, respond faster to issues, and make data-driven decisions that improve outcomes for staff and students.



What can I do with the VOSS platform?

Automation and orchestration

- Intuitive move, add, change, delete (MACD) functionality
- Reassign endpoints between educators, classrooms, offices, and vacant configurations
- Move an endpoint or user between rooms, buildings, or campuses
- Manage school-issued staff and student devices
- Mass onboard and offboard users at the start and end of academic periods
- Assign or remove communication devices and services for visiting or guest educators
- Configure classroom, communal, and administrative phones and collaboration devices (e.g., meeting rooms, video endpoints)
- Replace faulty devices with minimal disruption
- Update greetings for emergencies, weather alerts, and administrative notifications
- Create and manage office groups (e.g., Admissions, Principal's Office) with ring strategies
- Provide centralized administration across the full estate with role-based access control for distributed teams



THE VOSS PLATFORM

UC monitoring and service assurance

- Monitor UC and collaboration services across on-premises and cloud platforms from a single pane of glass
- Track service health, device status, call quality, and collaboration performance in real time
- Proactively identify and resolve issues before they impact educators, students, or administrators
- Correlate alerts and events to speed root cause analysis and reduce mean time to resolution
- Gain visibility across multi-vendor environments, buildings, and campuses
- Support operational teams with dashboards, alerts, and automated remediation workflows

UC analytics and business insights

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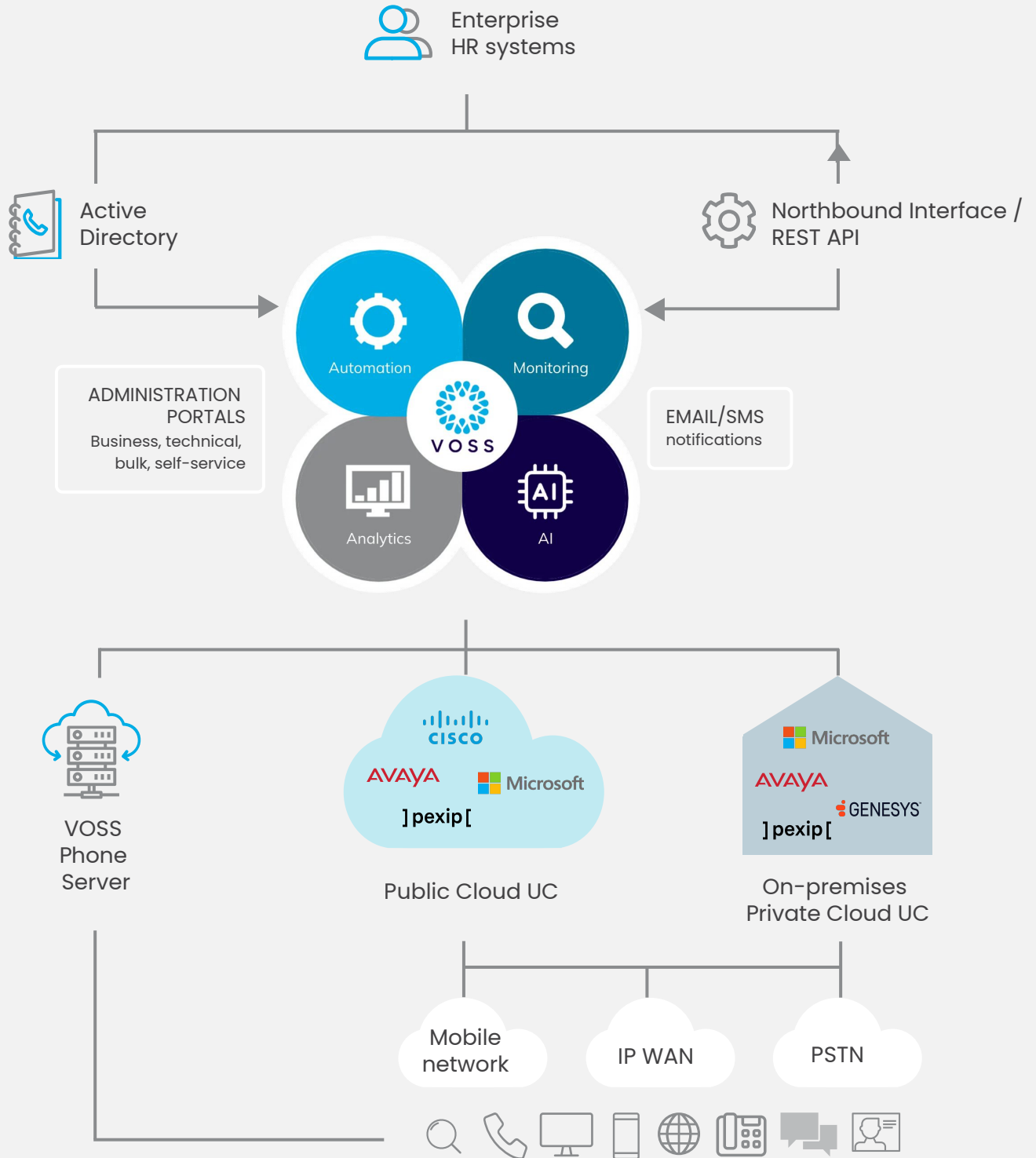
Extensive integration

At its core, the VOSS platform is API-driven, enabling seamless integration with enterprise systems to automate workflows and enhance operational intelligence.

- Integrate with IT service management tools (e.g., ServiceNow) to trigger provisioning and management activities from tickets
- Connect to HR and identity systems to automatically provision and deprovision users, devices, and services through “flow-through” or zero-touch provisioning
- Continue using existing processes while VOSS streamlines manual steps and enforces standardized workflows



ZERO TOUCH PROVISIONING



The value of VOSS

The VOSS platform enables education institutions to simplify operations, improve service reliability, and unlock data-driven insights across their digital learning environment. By unifying automation, monitoring, and analytics in a single platform, VOSS reduces operational overhead, enhances the experience for educators and students, and provides the intelligence needed to plan, optimize, and scale with confidence – today and in the future.

Find out more about products that solve real-world challenges in your organization.

