



White Arrow Accessorial Fee Matrix:

In addition to the applicable transportation rates, transportation services are subject to the following charges for additional services. CARRIER will endeavor to provide notice when driver detention charges are incurred, but unless otherwise agreed to by CARRIER in a written agreement signed by an authorized representative; CARRIER will not be required to provide notice of any other accessorial charges. CARRIER may provide notice of these charges by facsimile, EDI, e-mail, telephone or by website posting. The Customer will be responsible for the following accessorial charges to the extent incurred, whether or not CARRIER provides any notice of them.

Accessorial Name	Amount	Description
Truck Order Not Used	\$250.00	Is defined as occurring when the Carrier vehicle arrives at a point designated in the load tender and the equipment is not used due to no fault of the carrier. Vehicle ordered not used charges are paid as a flat fee.
Driver Detention (FTL)	\$75.00	Is defined as occurring when the Carrier is detained at either Shipper or Receiver facility . 2 hours of free time will be applied at each pick-up or final destination prior to charges being authorized. Driver detention is charged as a rate per hour after the 2 hours free time and may be billed in quarter hour increments of \$18.75.
Driver Detention (LTL)	\$75.00	Is defined as occurring when the Carrier is detained at either Shipper or Receiver facility . 1 hour of free time will be applied at each pick-up or final destination prior to charges being authorized. Driver detention is charged as a rate per hour after the 1 hour free time and may be billed in quarter hour increments of \$18.75.
Overnight Layover/Extra Day Delivery	\$500.00	Is defined as occurring if at the request of the consignee or consignor the Carrier is required to return the following day for delivery. This does not apply if the Carrier fails to meet the agreed upon delivery date and time. Authorization is required prior to occurrence for the charges to apply.
Redelivery	***	If upon delivery to the consignee, a shipment is unable to be received until a later time/date, Carrier will review the situation and take the appropriate measures (redelivery, return, etc). Hourly detention charges will apply if redelivery is to happen same day. Redelivery charges will apply if redelivery occurs next day. Redelivery rate will be provided by the Carrier and authorization is required prior to rescheduling the redelivery.
Reconsignment	\$200	Is defined as a change in the consignee location before the shipment has arrived at the original destination.
Stop-off Charge	***	1st = \$75.00 2nd = \$100.00 3rd = \$150.00 4th & more = \$200; (Exclusive of the original pickup and final delivery).
Driver Count	\$75.00	\$75 flat charge plus applicable driver detention charges
Pallet Exchange	\$10.00	\$10 per pallet (flat fee)
Lift Gate	\$50.00	Mechanical equipment used when a shipper or receiver does not have a dock. \$50.00 flat charge
Pallet Jack	\$25.00	When Carrier is required to provide a pallet jack for movement of shipment.

After Hours (Mon-Fri)	\$80.00	When service is requested between the hours of 1700 - 0800 Monday through Friday, the after hours accessorial charges will apply. Available in some terminal cities.
Weekend / Holiday	\$200	When the pickup/delivery time for a shipment is scheduled any time between 12 a.m. Saturday morning and 12 a.m. Monday morning, a weekend pickup/delivery fee will apply. Holiday fee will apply on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve Day or Christmas Day.
Storage	\$7.00 per pallet / day	When through no fault of the Carrier, freight is held in the Carrier's possession by reason, act, or omission of the Consignor or Consignee. Charges shall be applied 48 hours after Consignor notification. The notification waiting period shall not include Saturday, Sunday, or Business holidays.
Floor Load Freight	\$200	Is defined as loose floor loaded freight unmanuverable by either forklift or pallet jack. \$200.00 flat fee
High Value / Insurance	\$250	\$250.00 for each additioanl \$100,000 in value.
Incomplete/Inaccurate Data	\$200.00	Is described as missing pertinent information required inorder to complete a pickup/delivery (appointment if necessary)

*All mileage rates are determined by PC Miler version 26, practical routing mode. When charges are determined by mileage, the confirmation, invoice and/or payment shall reflect the agreed milage.