



April 8, 2020

Greetings everyone,

Thanks for your kind and positive responses to yesterday's update. We truly appreciate your cooperation. **Yesterday's update is also available to listen to at Wake Robin's dedicated information line about our COVID-19 response at 802-264-4263.** We usually tape each day's update there, but yesterday's will remain for a few days since it was such an important announcement. And starting today, a PDF version of this update is attached. Hopefully this version will be easier to read.

There were some questions asked that I can answer today:

For IL residents:

From Kate Hays, Dining Director:

The expanded grocery list is designed to cover the basics and will obviously not carry every item that residents desire. Dining lacks the space to bring in a large variety of new items, so I can't add every item that a handful of residents prefer or would like. And at almost 4 pages I need to make a shopping list that residents can easily navigate, and dining can process and package. Because we are hoping that this is for a limited time we will start with this list, adjust it and the delivery system as we go along. Please forgive me if I don't have the time to answer every email about what you'd like added.

I'm also going to ask that residents order responsibly. If called for I will limit numbers available on some items so that we can offer enough for all. And due to the fickle nature of grocery shopping right now note that some items may not always be available. Shelburne Supermarket has planned our order system so that they have their highest level of groceries in stock, but I can't offer you will always get what you order. We will try.

Some groceries are so brand specific that I didn't commit them to the list. These would be pet needs, health and beauty items, and alcohol. Happily, we have found a way for you to have access to these items and to choose which brands you'd like to order.

For pet needs, health and beauty needs, and beer and wine, Kinney Drug is offering free delivery on all items they have in store. To place an order for non-pharmacy items, please call Kinney at 985-0008 and press 4 for Customer Service. A staff member will take your order it will be filled and left with Security at the bottom of Wake Robin Drive. Depending on their delivery demands some orders may take 1-2 days to fill, so please plan accordingly. Thank you.

- Newspapers will get to you the way they have been getting to you. So if you have been having your papers delivered to your door, that will continue. If you have stopped by the Community Center vestibule to pick up a NYT, that will continue. Delivery to your door may be a bit later than previously as we have security checking in all staff now each morning so we may be a bit shorthanded. Thanks for your patience.
- All landscaping and trail grooming will be suspended for the next two weeks. This would include woodchips on trails.
- Cloth masks- Where can I get one? There will be a box put on the table in the Community Center vestibule. If you have been kind enough to sew cloth masks and have some you'd like to share with your neighbors, please leave them in this box. If you need a cloth mask, and there are some available in the box, help yourself. (PLEASE SANITIZE YOUR HANDS BEFORE STICKING THEM IN THE BOX) **One only please, and it should be laundered before wearing.** If there aren't any available, you can make your own using a bandana, scarf, t-shirt, large cloth napkin. There are lots of DIY videos online as well.
- The Wake Robin Tag Sale has been postponed (much to my sadness!). Look for the rescheduled date sometime soon.
- Walgreens prescriptions - unfortunately Walgreens does not deliver due to their corporate policy. Kinney Drugs and Lakeside Pharmacy do deliver. We are trying to arrange for a WR employee to go to Walgreens a few times a week to pick up WR resident prescriptions. Stay tuned. More to come on this if we can figure it out.
- Hawthorne residents with no Green Room and lots of handled paper bags. Just leave them outside your doors and ES will pick up.
- You can always listen to each day's Update at our dedicated COVID-19 Information line 802-264-4263. Sherri records each update daily. However, yesterday's update will remain on the info line for a few days since it was such an important update.

For Linden residents:

- Meagan will be working to get cloth masks to each of Linden resident.
- The Wake Robin Tag Sale has been postponed (much to my sadness!). Look for the rescheduled date sometime soon.

Several of you have asked if staff are being tested? Staff have been tested only if they start developing any symptoms. We do temperature checks and questions every morning for all staff before they start their shift, and encourage people not to come in if starting to feel ill. No pay penalties. They will still get full pay if they need to stay away. A few have been tested because of some symptoms but all tests negative. Tests just aren't available to give to folks not showing symptoms. A doctor must still make the referral. All staff have now been provided with cloth masks. Uniforms will be given to staff as soon as next week so they can keep their "street clothes" separate from their work clothes (which we will launder daily). And we will continue to limit the interactions between staff and residents.

I am amazed by how many animals are out and about these days. Maybe because of the lack of traffic and noise, they feel safer? We now have at least 3 baby foxes on campus. They were spotted by the dog park by a resident just yesterday morning! They will likely keep their distance, but you never know. We've been keeping an eye on our resident foxes to make sure they look healthy, and appreciate the fact that they keep our rabbit, squirrel and chipmunk population in check. Beware if out walking your dogs!

Stay well.

Gratefully,
Martha



Martha E. Maksym
President and CEO