



May 6, 2020

Greetings everyone,

Happy Wednesday. It's nice to be on campus today seeing faces in person and not over Zoom. Honestly, I'm getting tired of looking at myself and my messy hair! I'm sure many of you feel the same way. I'm even bringing home dinner from the Dining Room! Nice change from pasta.

From what I understand, the Governor's press conference today was chock full of new information. I haven't had a chance to absorb his new guidance. Also, our Directors met this afternoon to look at loosening some of the current restrictions, and I hope to have a full account of what will change and what will stay the same by tomorrow. So, today's update will include some announcements, but expect a more in-depth update from me tomorrow as well.

Grocery order reminder:

Grocery orders will be shut off at 8:00 am on Mondays and **will now re-open on Thursdays at 6:00pm.**

When adding notes to your grocery orders, please refrain from adding notes for items **not** listed on the order form. Notes for items we don't have are causing confusion in product counts and when packing the orders and ultimately will not be fulfilled. We understand the desire for preferred items not listed, however we have limited space and are trying to meet the *basic* needs. Please call Kinney Drugs to order items not listed on our order form or place an order through Instacart (not affiliated with Wake Robin).

All grocery orders will be delivered no later than 2:00 pm on Thursdays. If you do not receive your order by 2:00 pm, if you received an item you did not order, or if you have missing items, please call 264-5126 and speak with Dawn. Calls on Fridays and over the weekend are not easily filled, and

missing items/incorrect items should be resolved on Thursdays no later than 5:00pm.

Slight snafu with Channels 918 and 919:

Our 918 and 919 channels use a device (we call it the Comcast Box) located in the WRTV room which converts the signals from our 2 computers and transmits it to our home TVs. We have had intermittent problems before, and the Comcast tech persons have isolated the problems to the box. We may need a new one, but we're waiting for a Comcast tech to arrive at WR to see if they can fix it on site. Hopefully we will have this resolved very soon!

IL Interactions with Linden residents:

If you have an item to be delivered to a resident that lives in Linden, please do so via the front desk and not via their window 😊

Also, a reminder that Linden is hosting music in the Balsam Courtyard throughout the week. However, we really need to ensure that the space is restricted for residents of Linden only, so please be mindful to enjoy from afar.

Everyone loves a parade

The residents in Linden have been quarantined for months, beginning with the threat of flu and RSV in February. That is a long time. So, to help stave off the feelings of isolation and to make sure residents know they are not forgotten... WE ARE HAVING A PARADE!

The Friends of Linden Group, family members including many of their dogs, and the Independent Living family and spouses of Linden residents will gather on May 8th at 1:30 on the hill just before Coleman Drive. They will decorate their cars and the Parade begins at 2:00pm. We will proceed down Colman Way to wave and cheer at our Linden neighbors who will be lined up outside of Linden. There will be balloons, signs, and noise to say Happy Mother's Day, Sending Love and Hugs and It's Spring!

We need to keep it manageable and safe. Those residents whose homes face Linden are invited to watch from their apartments. But we do not want gatherings of IL residents along Colman Way or on the drive into Wake

Robin. It is still not safe. Thanks very much for your cooperation. It is still early spring, so rain may foil our plans. Let's hope not; fingers crossed!

From ES:

Attached is a copy of our Consumer Confidence Report on our water supply. We are required to provide a copy to you every year. You do not need to respond to the report.

Mulching:

If there are areas around your home that you do NOT want mulched, please pick up some white stakes at the front desk and place them in your DO NOT MULCH areas.

High Touch Areas:

We have installed self-cleaning touch pads on high touch areas like elevator buttons, door handles and push bars in the Community Center and apartment buildings. I can't tell you how this technology works, but it takes sunlight and converts it into a non-toxic, continuous self-cleaning surface. We learned about it from Global Foundries and are excited to add this to our infection control protocols.

And, to make you smile...

Can we uninstall 2020 and reinstall it again?... I think it has a virus...

After years of wanting to thoroughly clean my house but lacking the time, this week I discovered that wasn't the reason.

Have a good evening,
Martha



Martha E. Maksym
President and CEO