

## Waze USA Virtual Emergency Operations Center (VEOC) Activation Levels

WazeCon LEVEL	TITLE	DESCRIPTION	RESOURCES, ROLES & RESPONSIBILITIES
5	Catastrophe	Thousands of road closures required across a large geographic region requiring significant resources from across the nation to manage effectively.	<ul> <li>Active emergency response in lieu of routine editing and operations by most AM, SM, RC, CM and editors native to the affected areas, as available.</li> <li>Local editor and leadership pool may be incapacitated.</li> <li>Mutual Aid assistance from numerous CM, Champs, and other volunteers from beyond the affected region required.</li> <li>Same roles and responsibilities as below, just more extensive.</li> </ul>
4	Major Disaster	Hundreds of road closures required across a geographic area requiring dedicated local and regional resources and possibly some limited outside help.	<ul> <li>Active emergency response in lieu of routine editing and operations by most AM, SM, RC, CM and able editors native to the affected areas.</li> <li>Mutual Aid assistance from a handful of select SM, RC, CM, Champs, and other volunteers from beyond the affected region.</li> <li>Same roles and responsibilities as below, just more extensive.</li> </ul>
3	Minor Emergency or Special Event	Dozens of road closures required confined to a localized geographic area requiring limited dedicated local resources.	<ul> <li>Active emergency response in lieu of routine editing and normal operations by most AM, SM, RC, CM and able editors native to the affected areas.</li> <li>Coordination with federal, state, local and NGO emergency response agencies.</li> <li>Same roles and responsibilities as below, just more extensive.</li> </ul>
2	Enhanced Monitoring	Enhanced monitoring of a significant threat or special event requiring increased activity by a handful of dedicated local resources or multiple multi-tasking local resources.	<ul> <li>Increased monitoring efforts by select AM, SM, RC, CM and willing editors native to the affected area.</li> <li>Monitor LiveMap for user reports; DOT, 511 &amp; highway patrol websites; county / city law enforcement, emergency management, and government websites and social media channels; media reports.</li> <li>Coordination via Waze USA VEOC.</li> <li>Coordination with National Weather Service via NWSChat (authorized reps).</li> <li>Use of standing Emergency Response closure sheet and form for tracking.</li> </ul>
1	Routine Operations	Normal operations using normal local resources.	<ul> <li>Standard local editor pool with routine AM, SM, RC, CM roles and responsibilities.</li> <li>Use of routine resources such as regional Slack channels, GHO or forums.</li> </ul>