# Data-Driven Service Visualization for Faster Fault Resolution

Interlink Software and AppDynamics deliver unified, actionable service health dashboards to reduce IT complexity and rapidly determine the root cause.

## You can't manage what you can't see

In modern enterprises, monitoring service health can be complex amongst the vast volumes of monitoring data, fragmented toolchains, and ever-growing IT complexity. AppDynamics and Interlink Software equip IT Ops with the capability to monitor and visualize the entire IT stack by aggregating and correlating data from across the enterprise to deliver a real-time view of IT health correlated to business KPIs.



Visibility ① 
APPDYNAMICS part of Cisco
Application insights used to identify application issues or performance problems or business transactions slow downs

Insight ②
APPDYNAMICS part of Cisco
AppDynamics application performance monitoring and alerting

Action ③
Interlink Software
Interlink aggregates and correlates data from different sources: View service health, trigger automation and remediation actions

④ Continuous Application Monitoring and Alerting Data ingested into the Interlink Software Platform
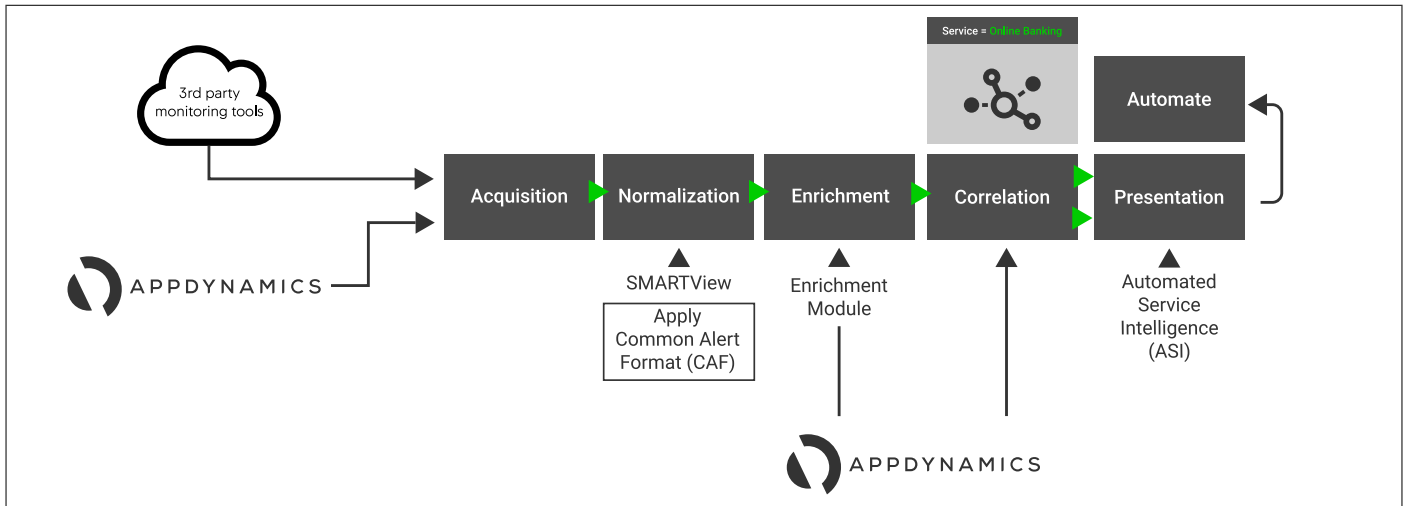
## APPDYNAMICS AND INTERLINK SOFTWARE

- Cut event noise by 99% - Ingest, aggregate and organize events and data into clusters of alerts, correlated to service impact

- Real-time, service health visualization - Identify dependencies and pinpoint the root cause of issues faster, in business context

- Reduce major incidents by up to 50% - automate remedia tion processes forimproved operational efficiency and service availability

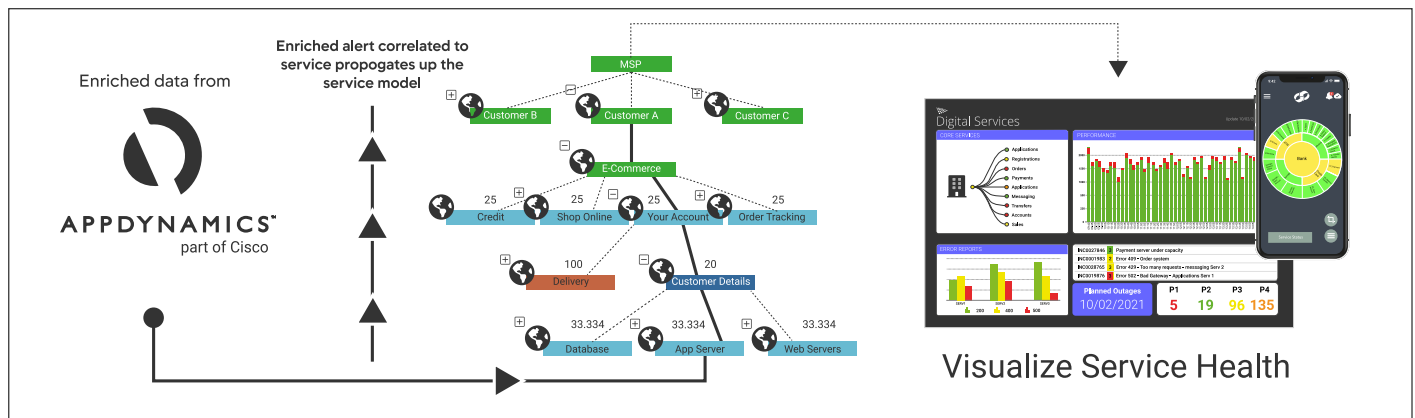## Putting the integration to work

Interlink ingests health violation alerts, performance metrics, transaction data, and infrastructure topology/dependency information from AppDynamics, which is combined with operational data drawn from monitoring tools, CMDBs, change management and service desk products. Correlation, normalization, thresholding, and business logic are then applied in the Interlink Software platform to display IT dependencies and how a failure in one area impacts another.For deeper application troubleshooting, users can leverage deep links to AppDynamics to drill down to source event data and seamlessly launch automated recovery actions or 3rd party tools—without leaving the Interlink platform.

Event monitoring pipeline, AppDynamics and Interlink Software value chain.

## Better outcomes

AppDynamics working together with the Interlink AIOps platform enables enterprises to move from component-based monitoring to a business and customer-centric approach. With this new data, IT Ops can proactively respond to IT failures and focus on the alerts that matter most to their businesses. Together, Interlink and AppDynamics enable enterprises to optimize launch automation and triage issues across the stack in a single platform.



Visualize Service Health

# Want to find out more?

See the details of the Interlink Software integration at
https://www.interlinksoftware.com/appdynamics

Learn how Interlink Software helps enterprises to protect service availability at
https://www.interlinksoftware.com/overview

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