

COVID-19 Response Plan

Our response plan begins at the first notice of symptoms by a team member vs. waiting for a positive test result. This proactive approach is another way we ensure the safety of our team members and guests. The plan consists of the following:

Identify

- Every team member is required to complete a wellness exam before starting their shift. If a team member fails the exam, they are immediately sent home, required to get a Covid-19 test, and isolated until they receive a negative result.
- All team members are asked to contact us immediately if they begin to exhibit any Covid-19 related symptoms outside of work. The team member is then required get a Covid-19 test and not allowed back to work until they receive a negative result. The same steps will be taken if a team member has been in contact with someone who has shown symptoms of, or tested positive for Covid-19.
- Note: Every team member is required to wear a mask for the duration of their shift and maintain a safe social distance from other co-workers as much as possible. Regular hand cleaning and sanitizing is also required.

Isolate

- If any team member exhibits symptoms or tests positive for COVID-19, they are immediately isolated from Smash Park and not allowed to return to work until they either receive a negative test result, or 14 days have passed from a positive test result while no longer showing symptoms.
- Upon identifying a team members with symptoms or a positive test result, an immediate contact tracing process is initiated, following CDC guidelines. Every team member identified in the contact tracing process is immediately notified, isolated from Smash Park and required to get a COVID-19 test.

Sanitize

- To maintain the safety of our team and guests, we employ a professional cleaning company to deep clean our entire facility every night. Also, our staff cleans the building throughout the day with Bioesque Botanical Disinfectant, which kills 99.9% of bacteria and kills COVID-19 in 4 minutes. This is the same product used to clean every table and seating area between uses. We have also upgraded our air filtration system to MERV 13 Filters, the highest rated air filter available.
- If a staff member were to test positive for the virus, we immediately deploy our professional cleaning company to sanitize and disinfect the entire facility with the Clorox Total 360 cleaning system. This is an electrostatic spray that is applied to all surfaces, including those that are difficult to reach or see. The Clorox 360 spray is eligible for use against Covid-19 based on the EPA's Emerging Viral Pathogen Policy.

