

## Miscellaneous Charges

### Customer Administration

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Pulling of postdated cheques	\$15.00
Duplicate previous invoices	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history or other billing information	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Special meter reads	\$30.00
Meter dispute charge plus Measurement Canada Fees - if meter found correct	\$30.00

### Non-Payment of Account

Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%

#### Regular hours fees:

Collection of account-no disconnect	\$30.00
Disconnect/reconnect at meter	\$65.00
Disconnect/reconnect at pole	\$185.00
Install/remove load control device	\$65.00

#### After Regular hours fees:

Collection of account-no disconnect	\$165.00
Disconnect/reconnect at meter	\$185.00
Disconnect/reconnect at pole	\$415.00
Install/remove load control device	\$185.00

### Other Charges

Service call–customer owned equipment	\$30.00
Service call-after regular hours	\$165.00

#### Temporary service install & remove fees:

Overhead – no transformer	\$500.00
Underground – no transformer	\$300.00
Overhead – with transformer	\$1,000.00
Special charge for access to Power poles (\$/pole/year)	\$22.35
Late Payment – per month for water	2.0%



## Ontario's Fair Hydro Plan

Bringing electricity bills down

### Ontario's Fair Hydro Plan

- Electricity bills will be lowered by 25 per cent on average for residential consumers.
- Rate increases will be held to inflation for four years.
- As many as half a million small businesses and farms will also benefit from this reduction.
- Lower-income Ontarians and those living in eligible rural communities will receive even greater reductions, as much as a 40 to 50 per cent cut.

The benefit will vary for individual consumers depending on electricity usage and service territory. These measures include the eight per cent rebate introduced in January 2017 and build on previous initiatives to deliver broad-based relief on all electricity bills.

To find out more, visit [ontario.ca/FairHydroPlan](http://ontario.ca/FairHydroPlan)



Halton Hills Hydro

43 Alice St., Acton, ON L7J 2A9

519-853-3701 | 905-453-2222

M - F 8:30 - 4:30

[HaltonHillsHydro.com](http://HaltonHillsHydro.com)



Halton Hills Hydro



@hhhydro

# Halton Hills Hydro

## Schedule of Rates and Charges

July 1, 2017



	Residential	Small Commercial	General Service 50-999kW	General Service over 1000kW
<b>Electricity Charge – The cost of electricity supplied to you during the billing period.</b>				
Off-Peak	6.5 ¢/kWh	6.5 ¢/kWh	Hourly Ontario Energy Price or Average Daily Market Price	Hourly Ontario Energy Price
Mid-Peak	9.5 ¢/kWh	9.5 ¢/kWh		
On-Peak	13.2 ¢/kWh	13.2 ¢/kWh		
<i>If you have a contract with an electricity retailer, their price applies here</i>				
Global Adjustment	<i>If you have a contract with an electricity retailer, you will see a Global Adjustment line item which varies monthly.</i>		Varies monthly – Visit the IESO website at <a href="http://www.ieso.ca">www.ieso.ca</a> for more information on the Global Adjustment.	
<b>Delivery Charges - The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home or business</b>				
Monthly Service Charge	\$21.44/month	\$28.82/month	\$85.80 /month	\$183.35 /month
Distribution Charge	\$0.0088/kWh (\$0.0101/kwh with an electricity retail contract)	\$0.0124/kWh (\$0.0137/kwh with an electricity retail contract)	\$5.3910/kW or 90% of kVA	\$5.0161 /kW or 90% of kVA
Transformer Allowance	n/a	n/a	(\$0.60) /kW or 90% of kVA for customer owned transformers	
Interval Meter Fee	n/a	n/a	\$20.00 /month (if applicable)	\$20.00 /month
Transmission Network	\$0.0067/kWh	\$0.0059/kWh	\$2.5931 /kW (7-7 if applicable)	\$2.5931 /kW (7-7 peak)
Transmission Connection	\$0.0054/kWh	\$0.0051/kWh	\$2.1494 /kW or 90% of kVA	\$2.1494 /kW or 90% of kVA
Adjustment Factor*	5.6%	5.6%	5.6% (4.55% for primary metered installations).	
*Adjustment Factor: <i>The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment such as wires and transformers, consumes power before it gets to your home or business.</i>				
<b>Regulatory Charges - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.</b>				
Standard Supply Service	\$0.25/month	\$0.25/month	\$0.25/month	\$0.25/month
<i>(N/A with an electricity retail contract)</i>				
Market Service Charge	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh
<b>Debt Retirement Charge - The cost of paying down the former Ontario Hydro debt.</b>				
Debt Retirement Charge	\$0/kwh	\$0.0070/kwh	\$0.0070/kwh	\$0.0070/kwh

## Glossary of Terms

**Electricity:** this is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor.\* Halton Hills Hydro collects this money and pays this amount directly to our suppliers.

\* When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

**Delivery:** these are the costs of delivering electricity from generating stations across the Province to Halton Hills Hydro and then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local energy systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease

depending on the amount of electricity that you use.

**Regulatory Charges:** regulatory charges are the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and includes the costs associated with funding Ministry of Energy and infrastructure conservation and renewable energy programs

**Debt Retirement Charge:** the debt retirement charge pays down the former Ontario Hydro debt

**Global Adjustment:** generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.