

## Miscellaneous Charges

### Customer Administration

|  |         |
|--|---------|
| Arrears Certificate  | \$15.00 |
| Statement of Account   | \$15.00 |
| Pulling of postdated cheques   | \$15.00 |
| Duplicate previous invoices  | \$15.00 |
| Easement letter  | \$15.00 |
| Income tax letter  | \$15.00 |
| Notification charge  | \$15.00 |
| Account history or other billing information                                       | \$15.00 |
| Credit reference/credit check (plus credit agency costs)                           | \$15.00 |
| Returned cheque (plus bank charges)  | \$15.00 |
| Charge to certify cheque   | \$15.00 |
| Legal letter charge  | \$15.00 |
| Account set up/change of occupancy charge (plus credit agency costs if applicable) | \$30.00 |
| Special meter reads  | \$30.00 |
| Meter dispute charge plus Measurement Canada Fees - if meter found correct         | \$30.00 |

### Non-Payment of Account

|  |        |
|--|--------|
| Late Payment – per month for electricity | 1.5%   |
| Late Payment – per annum                 | 19.56% |

### Regular hours fees:

|                                     |          |
|-------------------------------------|----------|
| Collection of account-no disconnect | \$30.00  |
| Disconnect/reconnect at meter       | \$65.00  |
| Disconnect/reconnect at pole        | \$185.00 |
| Install/remove load control device  | \$65.00  |

### After Regular hours fees:

|                                     |          |
|-------------------------------------|----------|
| Collection of account-no disconnect | \$165.00 |
| Disconnect/reconnect at meter       | \$185.00 |
| Disconnect/reconnect at pole        | \$415.00 |
| Install/remove load control device  | \$185.00 |

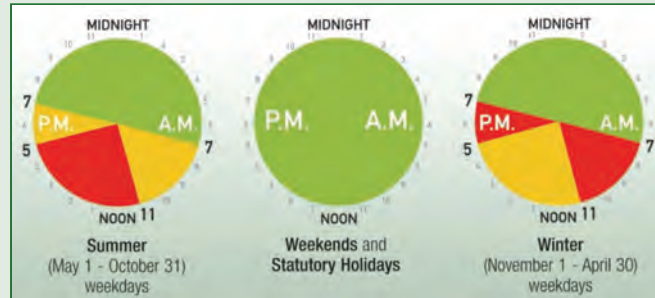
### Other Charges

|                                       |          |
|---------------------------------------|----------|
| Service call-customer owned equipment | \$30.00  |
| Service call-after regular hours      | \$165.00 |

### Temporary service install & remove fees:

|   |            |
|---|------------|
| Overhead – no transformer                               | \$500.00   |
| Underground – no transformer                            | \$300.00   |
| Overhead – with transformer                             | \$1,000.00 |
| Special charge for access to Power poles (\$/pole/year) | \$22.35    |
| Late Payment – per month for water                      | 2.0%       |

## Time of Use Schedule



On-Peak: RED Mid-Peak: YELLOW Off-Peak: GREEN



All of our rates and charges are approved by the Ontario Energy Board: [OntarioEnergyBoard.ca](http://OntarioEnergyBoard.ca)

For a complete listing of all of our rates and charges, please visit [HaltonHillsHydro.com](http://HaltonHillsHydro.com)



Halton Hills Hydro

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| Halton Hills Hydro | @hhhydro

# Halton Hills Hydro

## Schedule of Rates and Charges

May 1, 2017



|  | Residential  | Small Commercial  | General Service 50-999kW  | General Service over 1000kW |
|--|--|---|---|-----------------------------|
| <b>Electricity Charge</b> – <i>The cost of electricity supplied to you during the billing period.</i>  |  |   |   |                             |
| Off-Peak   | 7.7 ¢/kWh  | 7.7 ¢/kWh   | Hourly Ontario Energy Price or<br>Average Daily Market Price  | Hourly Ontario Energy Price |
| Mid-Peak   | 11.3 ¢/kWh   | 11.3 ¢/kWh  |   |                             |
| On-Peak  | 15.7 ¢/kWh   | 15.7 ¢/kWh  |   |                             |
| <i>If you have a contract with an electricity retailer, their price applies here</i>   |  |   |   |                             |
| Global Adjustment  | <i>If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly</i> |   | Varies monthly – Visit the IESO website at <a href="http://www.ieso.ca">www.ieso.ca</a> for more information on the Global Adjustment |                             |
| <b>Delivery Charges</b> - <i>The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home or business</i>  |  |   |   |                             |
| Monthly Service Charge   | \$21.44/month  | \$28.82/month   | \$85.80 /month  | \$183.35 /month             |
| Distribution Charge  | \$0.0088/kWh (\$0.0101/kWh with an electricity retail contract)  | \$0.0124/kWh (\$0.0137/kWh with an electricity retail contract) | \$5.3910/kW or 90% of kVA   | \$5.0161 /kW or 90% of kVA  |
| Transformer Allowance  | n/a  | n/a   | (\$0.60) /kW or 90% of kVA for customer owned transformers  |                             |
| Interval Meter Fee   | n/a  | n/a   | \$20.00 /month (if applicable)  | \$20.00 /month              |
| Transmission Network   | \$0.0067/kWh   | \$0.0059/kWh  | \$2.5931 /kW (7-7 if applicable)  | \$2.5931 /kW (7-7 peak)     |
| Transmission Connection  | \$0.0054/kWh   | \$0.0051/kWh  | \$2.1494 /kW or 90% of kVA  | \$2.1494 /kW or 90% of kVA  |
| Adjustment Factor*   | 5.6%   | 5.6%  | 5.6% (4.55% for primary metered installations).   |                             |
| *Adjustment Factor: <i>The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment such as wires and transformers, consumes power before it gets to your home or business.</i> |  |   |   |                             |
| <b>Regulatory Charges</b> - <i>The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.</i>   |  |   |   |                             |
| Standard Supply Service  | \$0.25/month   | \$0.25/month  | \$0.25/month  | \$0.25/month                |
| <i>(N/A with an electricity retail contract)</i>   |  |   |   |                             |
| Market Service Charge  | \$0.0057/kWh   | \$0.0057/kWh  | \$0.0057/kWh  | \$0.0057/kWh                |
| <b>Debt Retirement Charge</b> - <i>The cost of paying down the former Ontario Hydro debt.</i>  |  |   |   |                             |
| Debt Retirement Charge   | \$0/kWh  | \$0.0070/kWh  | \$0.0070/kWh  | \$0.0070/kWh                |
| <b>8% Rebate</b> - <i>Ontario's government is reducing electricity costs by rebating an amount equal to the provincial portion of the HST</i>  |  |   |   |                             |

## Glossary of Terms

**Electricity:** this is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor.\* Halton Hills Hydro collects this money and pays this amount directly to our suppliers.

\* When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

**Delivery:** these are the costs of delivering electricity from generating stations across the Province to Halton Hills Hydro and then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local energy systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease

depending on the amount of electricity that you use.

**Regulatory Charges:** regulatory charges are the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and includes the costs associated with funding Ministry of Energy and infrastructure conservation and renewable energy programs

**Debt Retirement Charge:** the debt retirement charge pays down the former Ontario Hydro debt

**Global Adjustment:** generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.