



Providing Halton Hills with electricity distribution excellence in a safe and reliable manner



# residential rates

## Understanding your Residential Electricity Bill

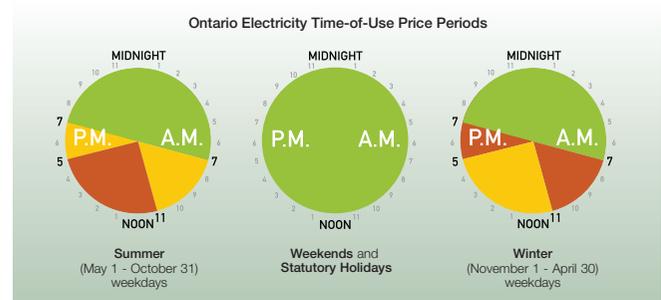
### Electricity Rates effective May 1st, 2013

#### Electricity Charge

The cost of electricity supplied to you during this billing period. The summer Time-of-Use schedule starts May 1<sup>st</sup>.

Off-peak	\$0.067/kWh
Mid-Peak	\$0.104/kWh
On-Peak	\$0.124/kWh

Have an Electricity Retailer Contract? You pay their price for this portion of the bill. You will also see an additional line item called Global Adjustment which varies monthly. Visit the IESO at [ieso.ca](http://ieso.ca) for more information on Global Adjustment.



#### Delivery Charges

The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home.

Monthly Service Charge	\$15.54/month	
Distribution Charge	\$0.0117/kWh	(\$0.0129/kWh if you have an electricity retailer)
Transmission Network Charge	\$0.0067/kWh	
Transmission Connection Charge	\$0.0049/kWh	
Adjustment Factor *	6.02%	* The delivery charge also includes costs relating to electricity lost through distributing electricity to your home. Equipment such as wires and transformers, consumes power before it gets to your home.

#### Regulatory Charges

The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs

Standard Supply Charge	\$0.25/month	(N/A if you have an electricity retailer)
Market Service Charge	\$0.0056/month	

#### Debt Retirement Charge

The cost of paying down the former Ontario Hydro debt.

Debt Retirement Charge	\$0.0070/kWh
------------------------	--------------

#### Ontario Clean Energy Benefit

A 10% rebate off the cost of up to 3,000 kWh/month of electricity use. This rebate is in effect until the end of 2015 to help customers as we transition to a cleaner, modern electricity system. Rebate set by the Ontario Government. See [Ontario.ca/OCEB](http://Ontario.ca/OCEB) to learn more.



saveONenergy<sup>OM</sup>  
peaksaver PLUS<sup>TM</sup>

Join **peaksaver PLUS<sup>TM</sup>** today and receive a **FREE** programmable thermostat + a **FREE Energy Display** to help you track and manage your home's electricity use.

**Here's what you get:**

- A FREE, professionally installed Honeywell programmable thermostat.
- Online access to your thermostat controls.
- PLUS receive a FREE Energy Display to help understand and manage electricity use.

**Call the peaksaver hotline at 1-866-701-4551 to sign up today!**



saveONenergy<sup>OM</sup>  
**FRIDGE & FREEZER PICKUP**

**Save up to \$125 a year on your electricity costs by getting rid of your old, energy guzzling fridge or freezer. We'll pick it up and recycle it. FREE of charge.**

To qualify, you must have a full-sized refrigerator or freezer that is:

- 20 years of age or older
- between 10 and 27 cubic feet
- in working condition (plugged in 24 hours prior to pick up)

Plus, if you have at least one fridge or freezer collected, we'll also pick up your old qualifying window air conditioners and dehumidifiers.

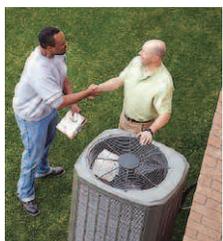
**Call the fridge and freezer pickup line 1-877-797-9473**



saveONenergy<sup>OM</sup>  
**HEATING & COOLING INCENTIVE**

Save up to \$325 a year in energy costs when you replace your inefficient heating and cooling systems with ENERGY STAR qualified units\*

You can receive up to \$650 in incentives when you participate in the heating and cooling incentive.



**With as much as 60% of an average home's energy use going towards heating costs, it makes sense to consider energy-efficiency of your furnace and central air conditioning units.**

**Visit [haltonhillshydro.savonenergy.ca](http://haltonhillshydro.savonenergy.ca) to learn more about all of our conservation programs.**

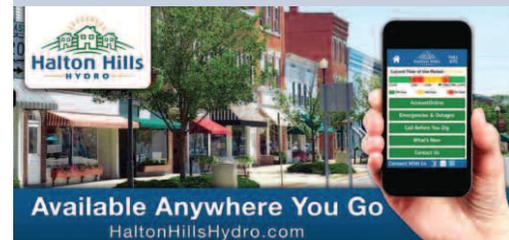
## Connect With Us

Now there are more ways than ever to connect with Halton Hills Hydro.

### Halton Hills Hydro Mobile

- View your energy use
- See power outage notifications
- See what Time-of-Use period we're in right now
- Find out what's new

Visit [haltonhillshydro.com](http://haltonhillshydro.com) on your smartphone



Available Anywhere You Go  
[HaltonHillsHydro.com](http://HaltonHillsHydro.com)

### Follow Us

- Like us on Facebook  
[www.facebook.com/haltonhillshydro](http://www.facebook.com/haltonhillshydro)
- Follow us on Twitter  
[www.twitter.com/hhhydro](http://www.twitter.com/hhhydro)

### AccountOnline

- See your detailed energy use, payment history and more

### eBills

- Go Paperless and receive your bills electronically



43 Alice St., Acton, ON L7J 2A9  
519-853-3701  
[www.haltonhillshydro.com](http://www.haltonhillshydro.com)  
Office Hours:  
8:30 - 4:30 Monday - Friday

Printed on recycled paper