



Providing Halton Hills with Electricity Distribution
Excellence in a Safe and Reliable Manner



energyfacts

Understanding your Residential Electricity Bill

The price for electricity changed on November 1st 2010

Regulated Price Plan

If you have a contract with an Electricity Retailer

Electricity Charge

The cost of electricity supplied to you during this billing period.

Rates set by the Ontario Energy Board
6.4 cents/kWh for 1st 1000 kWh/mth
7.4 cents/kWh for usage above 1000 kWh/mth

Electricity Contract Price as determined by your electricity service provider

Delivery Charges

The cost to deliver the electricity from generating stations across provincial transmission lines and through Halton Hills Hydro's distribution system to your home. Rates are set by Halton Hills Hydro and Hydro One and approved by the Ontario Energy Board.

Monthly Service Charge	\$13.92/month	\$13.92/month
Distribution Charge	\$0.0145/kWh	\$0.0158/kWh
Transmission Network Charge	\$0.0049/kWh	\$0.0049/kWh
Transmission Connection Charge	\$0.0040/kWh	\$0.0040/kWh

Regulatory Charges

The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid, and conservation programs. Rates set by the Provincial Independent Electricity System Operator.

Standard Supply Charge	\$0.25/month	N/A
Market Service Charge	\$.006873/kWh	\$.006873/kWh
Provincial Benefit	N/A	Changes monthly (Could be a credit or a charge)

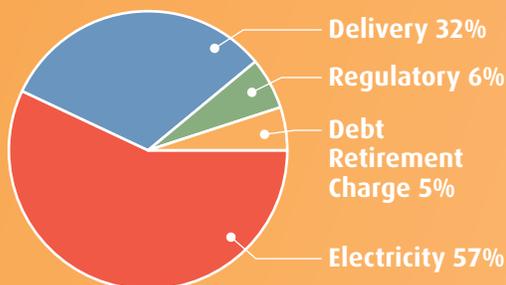
Debt Retirement Charge

The cost of paying down the former Ontario Hydro debt. Rate set by the Ontario Ministry of Energy and Infrastructure.

\$0.0070/kWh	\$0.0070/kWh
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Detailed definitions of these terms are provided on the back of your bill. For a complete list of approved rates for all customer classes and other specific service charges, please visit our website at www.haltonhillshydro.com or call 519-853-3701

Where
your
electricity
dollar
goes



Time of Use (TOU) Pricing
is not yet in effect
in Halton Hills.

TOU pricing will start mid 2011.

Smart Meters and Time of Use



Halton Hills Hydro has almost completed installation of smart meters for every residence and small business in Halton Hills. There are still a few meters left to be changed. If you have not yet had your smart meter installed, please call today to make an appointment.

We will be implementing a customer web portal which will provide you with detailed information on your energy usage patterns and compare costs under the current rates to what they will be under Time of Use. Visit our website for updates. The new portal will be launched in early 2011.

Remember, Time of Use pricing is NOT yet in effect in Halton Hills. Time of use pricing will start in mid 2011. We will send you more information before Time of Use pricing starts.

Energy Contracts *What You Should Know...*

- Halton Hills Hydro does not go door to door to sell electricity.
- Compare the price you are currently paying to the contract price. If you buy from an electricity retailer, the Provincial Benefit will show as a separate line on your bill.
- Do not show your bill to anyone at the door unless you are prepared to sign a contract.
- Make sure you understand the terms of the contract including term and cancellation fees before you sign.
- Remember, the choice is yours, you are never required to sign a contract for electricity.

Where to Get More Information...

Halton Hills Hydro
Ontario Energy Board
Ministry of Energy and Infrastructure
Independent Electricity System Operator

www.haltonhillshydro.com
www.oeb.gov.on.ca
www.mei.gov.on.ca
www.ieso.ca

The Great Refrigerator Roundup

If you have an electricity-guzzling fridge that's fifteen years old or more, you can get rid of it the easy way and save between \$120 - \$150 per year. We'll come into your home, take it away for free and recycle it - ensuring that it will never guzzle electricity again. Book online today at everykilowattcounts.ca or call 1-877-797-9473



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