

Miscellaneous Charges

Customer Administration

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Pulling of postdated cheques	\$15.00
Duplicate previous invoices	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history or other billing information	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Special meter reads	\$30.00
Meter dispute charge plus Measurement	\$30.00
Canada Fees-if meter found correct	

Non-Payment of Account

Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%
Collection of account-no disconnect	\$30.00
Reconnect at meter	\$65.00
Reconnect at pole	\$185.00
Install/remove load control device	\$65.00

Other Charges

Service call–customer owned equipment	\$30.00
Service call – after regular hours	\$165.00
<i>Temporary service install & remove fees:</i>	
Overhead – no transformer	\$500.00
Underground – no transformer	\$300.00
Overhead – with transformer	\$1000.00
Special charge for access to Power poles (\$/pole/year)	\$43.63
Late Payment – per month for water	2.0%



Ontario Energy Board

THERE'S HELP FOR LOW-INCOME HOUSEHOLDS

You may qualify for a reduction on your electricity bill with the new **Ontario Electricity Support Program**.

Apply Now



Call 1-855-831-8151 or apply online at OntarioElectricitySupport.ca

All of our rates and charges are approved by the Ontario Energy Board: OEB.ca

For more information and a complete listing of all of our rates and charges including rates for classes of accounts not listed here, please visit our website at HaltonHillsHydro.com



Halton Hills Hydro

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HaltonHillsHydro.com

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Halton Hills Hydro

Schedule of Rates and Charges for Additional Customer Classes

May 1, 2019



Rates for Additional Customer Classes Effective May 1, 2019

Unmetered Scattered Loads		Sentinel Lights	Residential with retail energy contracts	Small commercial with retail energy contracts
Electricity Charge - <i>The cost of electricity supplied to you during the billing period.</i>				
Electricity Charge	1 st 750 kWh/month : 7.7¢/kWh Above 750 kWh/month: 8.9¢/kWh	1 st 750 kWh/month: 7.7¢/kWh Above 750 kWh/month: 8.9¢/kWh	<i>Contact your electricity retailer for information on their pricing.</i>	
<i>If you have a contract with an electricity retailer, their price applies here instead</i>				
Global Adjustment	<i>If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly. Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.</i>			
Delivery Charges - <i>The cost to deliver electricity from generating stations across the province to Halton Hills Hydro then to your home or business</i>				
Monthly Service Charge	\$9.40/month	\$11.17/month	\$31.68/month	\$34.03/month
Distribution Charge	\$0.0057 / kWh	\$41.9613 / kW	\$0.0035/kWh	\$0.0154/kWh
Transmission Network	\$0.0057 / kWh	\$1.7827/kW	\$0.0065/kWh	\$0.0057/kWh
Transmission Connection	\$0.0050 / kWh	\$1.4974/kW	\$0.0053/kWh	\$0.0050/kWh
Adjustment Factor - <i>The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor is 5.6%.</i>				
Regulatory Charges - <i>The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.</i>				
Standard Supply Charge	\$0.25/month	\$0.25/month		
<i>This line item does not apply if you have a contract with an electricity retailer</i>				
Market Service Charge	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh
Additional Customer Classes				
microFIT Generation Accounts – A monthly service charge of \$5.40/month applies.				
Electricity Charge for some customer accounts - there are certain customers in all classes who, based on regulation, pay a two tiered price for electricity. For Residential Customers, the first tier is 600 kWh/month from May 1 st to October 31 st and 1000 kWh/month from November 1 st to April 30 th .				
Electricity Charge	Residential: 1 st 600 kWh/month 7.7¢/kWh Above 600 kWh/month 8.9¢/kWh	Commercial: 1 st 750 kWh/month 7.7¢/kWh Above 750 kWh/month 8.9¢/kWh		

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