

AccountOnline

How Much Energy Am I Using?

It's easy to find out with our AccountOnline customer portal.

- ✓ Compare your energy use to last bill or last year
- ✓ View your hourly energy use
- ✓ Set up alerts and notifications
- ✓ View and pay your bills
- ✓ Sign up for paperless billing

Accessing your account is easy as 1-2-3

1. Visit haltonhillshydro.com
2. Click AccountOnline
3. Click Register Now

All you need is your account number and meter number from your bill.



Planting a tree? Building a deck?
Digging a pool?

Always call before you dig to locate
underground services.



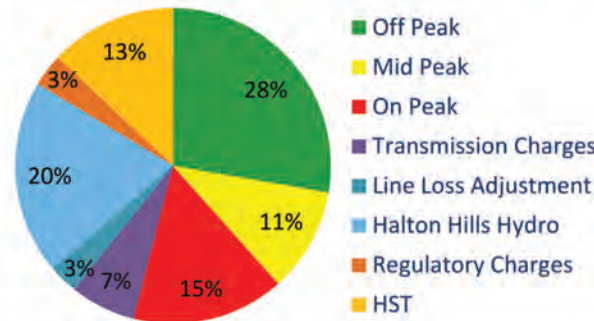
Available 24/7

1.800.400.2255

OntarioOneCall.ca

Understanding Your Electricity Charges

Did you know? Halton Hills Hydro keeps only about 20% of your electricity bill. Our charges are part of the Delivery line. The largest part of your bill - about 54% - is the cost of the electricity you use. All rates are approved by the Ontario Energy Board. Visit www.oeb.ca to learn more.



Halton Hills Hydro

43 Alice St., Acton, ON L7J 2A9

519-853-3701 | M - F 8:30 - 4:30

HaltonHillsHydro.com



Halton Hills Hydro

Schedule of Rates and Charges

May 1, 2019



	Residential	Small Commercial	General Service 50-999kW	General Service over 1000kW
Electricity Charge – The cost of electricity supplied to you during the billing period.				
Off-Peak	6.5 ¢/kWh	6.5 ¢/kWh	Hourly Ontario Energy Price or Average Daily Market Price	Hourly Ontario Energy Price
Mid-Peak	9.4 ¢/kWh	9.4 ¢/kWh		
On-Peak	13.4 ¢/kWh	13.4 ¢/kWh		
<i>If you have a contract with an electricity retailer, their price applies here</i>				
Global Adjustment	<i>If you have a contract with an electricity retailer, you will see a Global Adjustment line item which varies monthly.</i>		Varies monthly – Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.	
Delivery Charges - The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home or business				
Monthly Service Charge	\$31.68/month	\$34.03/month	\$102.41 /month	\$218.84 /month
Distribution Charge	(\$0.0005)CR/kWh	\$0.0114/kWh	\$4.5529/kW or 90% of kVA	\$3.9727/kW or 90% of kVA
Transformer Allowance	Not applicable	Not applicable	(\$0.60) CR/kW or 90% of kVA for customer owned transformers	
Interval Meter Fee	Not applicable	Not applicable	\$20.00 /month (if applicable)	\$20.00 /month
Transmission Network	\$0.0065/kWh	\$0.0057/kWh	\$2.4988 /kW (7-7 if applicable)	\$2.4988/kW (7-7 peak)
Transmission Connection	\$0.0053/kWh	\$0.0050/kWh	\$2.0801 /kW or 90% of kVA	\$2.0801 /kW or 90% of kVA
Adjustment Factor*	5.6%	5.6%	5.6% (4.55% for primary metered installations).	
*Adjustment Factor: The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment such as wires and transformers, consumes power before it gets to your home or business.				
Regulatory Charges - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.				
Standard Supply Service	\$0.25/month	\$0.25/month	\$0.25/month	\$0.25/month
<i>(N/A with an electricity retail contract)</i>				
Market Service Charge	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh

Glossary of Terms

Electricity: this is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor.* Halton Hills Hydro collects this money and pays this amount directly to our suppliers.

* When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

Delivery: these are the costs of delivering electricity from generating stations across the Province to Halton Hills Hydro and then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local energy systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

Regulatory Charges: regulatory charges are the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and includes the costs associated with funding Ministry of Energy, Northern Development and Mines conservation and renewable energy programs.

Global Adjustment: generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

Time-of-Use Schedule		
	Summer Hours May 1–Oct 31	Winter Hours Nov 1–Apr 30
Weekends and Holidays		
All day	Off-Peak	Off-Peak
Weekdays		
7am-11am	Mid-Peak	On-Peak
11am-5pm	On-Peak	Mid-Peak
5pm-7pm	Mid-Peak	On-Peak
7pm-7am	Off-Peak	Off-Peak

Time-of-Use pricing is set by the Ontario Energy Board. Visit OEB.ca to learn more.