



May 28, 2019

To the Halton Hills Community:

This is an update for those Halton Hills Hydro customers who may have experienced damage to their property, electrical equipment or appliances after the power surge event on May 16, 2019. For those who have experienced such damage to their property, keep track of your repair or replacement receipts and where possible, keep the damaged items available for an inspection. If you have experienced such damage, you can go to Halton Hills Hydro's website (<https://haltonhillshydro.com/damaged-equipment-after-a-power-surge/>) for information on how to submit your claim.

Those customers who have submitted a claim will be contacted by a representative of MEARIE, which is the insurer for Halton Hills Hydro.

Customers are reminded that their homeowners' insurance policy may cover these costs and may provide greater compensation than may be made available from Halton Hills Hydro where the replacement cost of damaged equipment exceeds the depreciated value.

Thank you.

Art Skidmore
President & CEO
Halton Hills Hydro Inc.