

Say Goodbye to Paper

Sign up for Paperless Billing

Enjoy the convenience

- ✓ 24/7 access to your bills even when you're away
- ✓ See your bills for the past 2 years
- ✓ Receive an e-mail when your bill is ready to view on our secure portal

Help the environment

- ✓ Go green, save paper
- ✓ Help us support a greener future

Track your energy use

- ✓ Track and compare your daily or hourly energy use over the past 2 years
- ✓ Set up bill amount or energy use alerts

Visit HaltonHillsHydro.com
to sign up today!

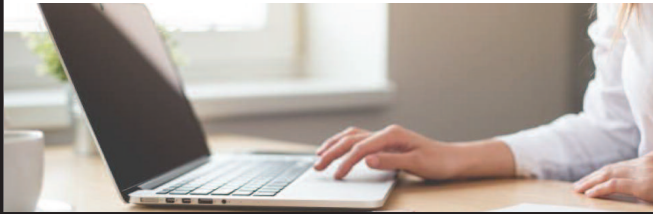


NEW Ontario Electricity Rebate

The new 31.8% Ontario Electricity Rebate takes effect November 1st, 2019. If you are a residential or small commercial customer, you automatically qualify and will see the rebate on bills with energy used after November 1st.

If your account is a multi-unit complex, long-term care facility or a farm, you are required to complete a new eligibility form, even if you had provided declaration under previous regulation.

You can access the form on our website at:
<https://haltonhillshydro.com/for-business/rebates>



Ontario Energy Board

THERE'S HELP FOR LOW-INCOME HOUSEHOLDS

You may qualify for a reduction on your electricity bill with the new **Ontario Electricity Support Program**.



OntarioElectricitySupport.ca

1-855-831-8151



Halton Hills Hydro

43 Alice St., Acton, ON L7J 2A9

519-853-3701 | M - F 8:30 - 4:30

HaltonHillsHydro.com

Halton Hills Hydro

Schedule of Rates and Charges

Effective
November 1st, 2019



	Residential	Small Commercial	General Service 50-999kW	General Service over 1000kW
Electricity Charge – The cost of electricity supplied to you during the billing period. The Ontario Energy Board (OEB.ca) sets Time-of-Use Pricing.				
Time-of-Use Prices	If you have a contract with an electricity retailer, their price applies here.			
Off-Peak	10.1 ¢/kWh	10.1 ¢/kWh	Hourly Ontario Energy Price or Average Daily Market Price Administered by IESO (IESO.ca)	Hourly Ontario Energy Price Administered by IESO (IESO.ca)
Mid-Peak	14.4 ¢/kWh	14.4 ¢/kWh		
On-Peak	20.8 ¢/kWh	20.8 ¢/kWh		
Global Adjustment	If you have a contract with an electricity retailer, you will see a Global Adjustment line item which varies monthly.		Varies monthly – Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.	
Delivery Charges - The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home or business				
Monthly Service Charge	\$31.68/month	\$34.03/month	\$102.41 /month	\$218.84 /month
Distribution Charge	(\$0.0005)CR/kWh	\$0.0114/kWh	\$4.5569/kW or 90% of kVA	\$3.9767/kW or 90% of kVA
Transformer Allowance*	Not applicable	Not applicable	(\$0.60) CR/kW or 90% of kVA for customer owned transformers	
Interval Meter Fee	Not applicable	Not applicable	\$20.00 /month (if applicable)	\$20.00 /month
Transmission Network	\$0.0065/kWh	\$0.0057/kWh	\$2.4988 /kW (7-7 if applicable)	\$2.4988/kW (7-7 peak)
Transmission Connection	\$0.0053/kWh	\$0.0050/kWh	\$2.0801 /kW or 90% of kVA	\$2.0801 /kW or 90% of kVA
Adjustment Factor**	5.6%	5.6%	5.6% (4.55% for primary metered installations).	
*Transformer Allowance: applies to property owners who own their own transformer				
**Adjustment Factor: The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment such as wires and transformers, consumes power before it gets to your home or business.				
Regulatory Charges - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.				
Standard Supply Service	\$0.25/month	\$0.25/month	\$0.25/month	\$0.25/month
	(N/A with an electricity retail contract)			
Market Service Charge	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh

Changes to your electricity bill for electricity consumed on or after November 1, 2019

The Ontario Government has taken steps to make your electricity bill more transparent. Starting November 1, 2019, the Electricity Charge line reflects the true cost of electricity and most residential consumers, farmers and many small businesses will receive the new Ontario Electricity Rebate. The Ontario Electricity Rebate of 31.8% offsets most of the change in electricity prices and replaces the former 8% rebate.

Previously, residential, farm and most small business consumers received a reduction on their bill that was built into the price of electricity. The new Ontario Electricity Rebate replaces the previous built-in reduction and the former 8% rebate. This change allows you to see the true cost of electricity on your bill and the full value of your Ontario Electricity Rebate if you are eligible. If you also receive the Ontario Electricity Support Program, you will also see a new line that summarizes the Total Ontario Support on your bill.

The Ontario Electricity Rebate of 31.8% is for households, farms, long-term care homes and many small businesses. If you are a residential or small commercial customer, you do not need to do anything. You will automatically see the rebate for electricity consumed on or after November 1, 2019. If your account is for a farm, long-term care home or multi-unit complex, you need to complete a new self-declaration form and submit it to our office. You can learn more and access the self-declaration form on our website at haltonhillshydro.com/for-business/rebates/

Time-of-Use Schedule		
	Summer Hours May 1–Oct 31	Winter Hours Nov 1–Apr 30
Weekends and Holidays		
All day	Off-Peak	Off-Peak
Weekdays		
7am-11am	Mid-Peak	On-Peak
11am-5pm	On-Peak	Mid-Peak
5pm-7pm	Mid-Peak	On-Peak
7pm-7am	Off-Peak	Off-Peak

Time-of-Use pricing is set by the Ontario Energy Board. Visit OEB.ca to learn more.