

## Miscellaneous Charges

### Customer Administration

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Pulling of postdated cheques	\$15.00
Duplicate previous invoices	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history or other billing information	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Special meter reads	\$30.00
Meter dispute charge plus Measurement Canada Fees-if meter found correct	\$30.00
Interval Meter Fees (per month)	\$20.00

### Non-Payment of Account

Late Payment – per month for electricity	1.5%
Late Payment – per annum	19.56%
Reconnect at meter (regular hours)	\$65.00
Reconnect at pole (regular hours)	\$185.00

### Other Charges

Service call–customer owned equipment	\$30.00
Service call – after regular hours	\$165.00
<i>Temporary service install &amp; remove fees:</i>	
Overhead – no transformer	\$500.00
Underground – no transformer	\$300.00
Overhead – with transformer	\$1000.00
Special charge for access to Power poles (\$/pole/year)	\$44.50
Late Payment – per month for water	2.0%

## Say Goodbye to Paper

### Sign up for Paperless Billing

#### Enjoy the convenience

- ✓ 24/7 access to your bills even when you're away
- ✓ See your bills for the past 2 years
- ✓ Receive an easy to read e-mail when your bill is ready to view on our secure portal.

#### Help the environment

- ✓ Go green, save paper
- ✓ Help us support a greener future

#### Track your energy use

- ✓ Track and compare your daily or hourly energy use over the past 2 years
- ✓ Set up bill amount or energy use alerts

**Visit [HaltonHillsHydro.com](http://HaltonHillsHydro.com) to sign up today!**

All of our rates and charges are approved by the Ontario Energy Board: OEB.ca

For more information and a complete listing of all of our rates and charges including rates for classes of accounts not listed here, please visit our website at [HaltonHillsHydro.com](http://HaltonHillsHydro.com)



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## Halton Hills Hydro

### Schedule of Rates and Charges for Additional Customer Classes

**August 1<sup>st</sup>, 2020**



## Rates for Additional Customer Classes Effective August 1<sup>st</sup>, 2020

Unmetered Scattered Loads		Sentinel Lights	Street Lighting
<b>Electricity Charge</b> - The cost of electricity supplied to you during the billing period. Prices are set by the Ontario Energy Board. (OEB.ca)			
Electricity Charge	1 <sup>st</sup> 750 kWh/month : 11.9¢/kWh Above 750 kWh/month: 13.9¢/kWh	1 <sup>st</sup> 750 kWh/month: 11.9¢/kWh Above 750 kWh/month: 13.9¢/kWh	Hourly Ontario Energy Price Administered by IESO (IESO.ca)
<i>If you have a contract with an electricity retailer, their price applies here instead</i>			
<i>Global Adjustment</i>	<i>If you have a contract with an electricity retailer, you will see a line item called Global Adjustment which varies monthly. Visit the IESO website at <a href="http://www.ieso.ca">www.ieso.ca</a> for more information on the Global Adjustment.</i>		
<b>Delivery Charges</b> - The cost to deliver electricity from generating stations across the province to Halton Hills Hydro then to your home or business			
Monthly Service Charge	\$9.56 / month	\$11.36 / month	\$2.76 / month / connection
Distribution Charge	\$0.0089 / kWh	\$43.8306 / kW	\$2.6016 / kW
Transmission Network	\$0.0063 / kWh	\$1.9661 / kW	\$1.9570 / kW
Transmission Connection	\$0.0057 / kWh	\$1.7158 / kW	\$1.6809 / kW
<b>Adjustment Factor</b> - The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor is 5.6%.			
<b>Regulatory Charges</b> - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.			
Standard Supply Charge	\$0.25 / month	\$0.25 / month	\$0.25 / month
<i>This line item does not apply if you have a contract with an electricity retailer</i>			
Market Service Charge	\$0.0039 / kWh	\$0.0039 / kWh	\$0.0039 / kWh
<b>Additional Customer Classes</b>			
<b>microFIT Generation Accounts</b> – A monthly service charge of \$4.55/month applies.			
<b>Electricity Charge for some customer accounts</b> - there are certain customers in all classes who, based on regulation, pay a two tiered price for electricity. For Residential Customers, the first tier is currently set at 1000 kWh/month. For Commercial accounts, the first tier is 750 kWh/month.			
Electricity Charge	Residential: 1 <sup>st</sup> 1000 kWh/month      11.9¢/kWh Above 1000 kWh/month    13.9¢/kWh	Commercial: 1 <sup>st</sup> 750 kWh/month      11.9¢/kWh Above 750 kWh/month    13.9¢/kWh	

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