

Say Goodbye to Paper

Sign up for Paperless Billing

Enjoy the convenience

- ✓ 24/7 access to your bills even when you're away
- ✓ See your bills for the past 2 years
- ✓ Receive an e-mail when your bill is ready to view on our secure portal

Help the environment

- ✓ Go green, save paper
- ✓ Help us support a greener future

Track your energy use

- ✓ Track and compare your daily or hourly energy use over the past 2 years
- ✓ Set up bill amount or energy use alerts

Visit HaltonHillsHydro.com
to sign up today!



COVID-19 Energy Assistance Program (CEAP)

Are you struggling to pay your electricity bills due to COVID-19? CEAP provides a one-time credit for half of the electricity charges that are overdue on your account, up to a maximum of \$115.

Applications are processed in the order they are received until funding is depleted.

Learn about eligibility requirements and apply by calling 519-853-3701 or visiting our website at: www.haltonhillshydro.com/payment-assistance



Ontario Energy Board

THERE'S HELP FOR LOW-INCOME HOUSEHOLDS

You may qualify for a reduction on your electricity bill with the new **Ontario Electricity Support Program**.



OntarioElectricitySupport.ca

1-855-831-8151



Halton Hills Hydro

43 Alice St., Acton, ON L7J 2A9

519-853-3701 | M - F 8:30 - 4:30

HaltonHillsHydro.com

Halton Hills Hydro

Schedule of Rates and Charges

Effective
August 1st, 2020



Residential		Small Commercial	General Service 50-999kW	General Service over 1000kW
Electricity Charge – The cost of electricity supplied to you during the billing period. The Ontario Energy Board (OEB.ca) sets Time-of-Use Pricing.				
Time-of-Use Prices	If you have a contract with an electricity retailer, their price applies here.			
Off-Peak	12.8 ¢/kWh	12.8 ¢/kWh	Hourly Ontario Energy Price or Average Daily Market Price Administered by IESO (IESO.ca)	Hourly Ontario Energy Price Administered by IESO (IESO.ca)
Mid-Peak	12.8 ¢/kWh	12.8 ¢/kWh		
On-Peak	12.8 ¢/kWh	12.8 ¢/kWh		
Global Adjustment	If you have a contract with an electricity retailer, you will see a Global Adjustment line item which varies monthly.		Varies monthly – Visit the IESO website at www.ieso.ca for more information on the Global Adjustment.	
Delivery Charges - The cost to deliver electricity from generating stations across the Province to Halton Hills Hydro then to your home or business				
Monthly Service Charge	\$32.22/month	\$34.61/month	\$104.17 /month	\$222.61 /month
Distribution Charge	\$0.0026/kWh	\$0.0147/kWh	\$5.6768/kW or 90% of kVA	\$5.212/kW or 90% of kVA
Transformer Allowance*	Not applicable	Not applicable	(\$0.60) CR/kW or 90% of kVA for customer owned transformers	
Interval Meter Fee	Not applicable	Not applicable	\$20.00 /month (if applicable)	\$20.00 /month
Transmission Network	\$0.0072/kWh	\$0.0063/kWh	\$2.7559 /kW (7-7 if applicable)	\$2.7559/kW (7-7 peak)
Transmission Connection	\$0.0061/kWh	\$0.0057/kWh	\$2.3835 /kW or 90% of kVA	\$2.3835 /kW or 90% of kVA
Adjustment Factor**	5.6%	5.6%	5.6% (4.55% for primary metered installations).	
*Transformer Allowance: applies to property owners who own their own transformer				
**Adjustment Factor: The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Equipment such as wires and transformers, consumes power before it gets to your home or business.				
Regulatory Charges - The cost of administering the wholesale electricity system, maintaining the reliability of the provincial grid and conservation programs.				
Standard Supply Service	\$0.25/month	\$0.25/month	\$0.25/month	\$0.25/month
	(N/A with an electricity retail contract)			
Market Service Charge	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh	\$0.0039/kWh

COVID-19 Recovery Rate Effective June 1, 2020

Effective June 1st, The Government of Ontario introduced a fixed, COVID-19 Recovery Rate for households, farms and small businesses who pay time-of-use electricity rates.

The new fixed rate of 12.8¢/kWh will be in effect 24 hours a day, 7 days a week starting June 1, 2020. It is intended to be in place until October 31, 2020. The new COVID-19 Recovery Rate applies to all electricity used on or after June 1st.

A price that doesn't vary by time of day is a simple way to enhance predictability for residential, small business and farm customers about their costs at a time when their electricity use might be a lot different than it is normally. This rate provides stability for Ontarians who are working and learning from home over the warm summer months.

Your electricity continues to be tracked by hour, to aid in monitoring your energy consumption. You can see your detailed electricity use by logging in to our secure AccountOnline portal at: accountonline.haltonhillshydro.com.

Time-of-Use Schedule		
	Summer Hours May 1–Oct 31	Winter Hours Nov 1–Apr 30
Weekends and Holidays		
All day	Off-Peak	Off-Peak
Weekdays		
7am-11am	Mid-Peak	On-Peak
11am-5pm	On-Peak	Mid-Peak
5pm-7pm	Mid-Peak	On-Peak
7pm-7am	Off-Peak	Off-Peak

Time-of-Use pricing is set by the Ontario Energy Board. Visit OEB.ca to learn more.