



## CONTACT US

### CUSTOMER SERVICE

customerservices@brantfordpower.ca  
Tel.: 519-751-3522 | Fax: 519-756-6041

Brantford Power Inc.  
220 Colborne St.  
P.O. Box 308  
Brantford, ON N3T 5N8



# 2016 ELECTRICITY RATES

EFFECTIVE: JANUARY 1, 2016



## ELECTRICITY CHARGES

### REGULATED PRICE PLAN

The electricity charge on many bills is calculated using time-of-use pricing which is determined by the Ontario Energy Board. Most residential and small commercial customers, are part of the Regulated Price Plan (RPP) for the purchase of electricity. These customers are charged a regulated price per kilowatt hour (kWh) for electricity used.

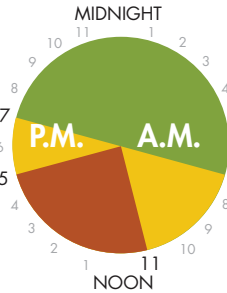
RPP prices are based on a 12-month forecast and are designed to provide stable and predictable electricity pricing, and to ensure the price consumers pay reflects the price paid to electricity generators.

### TIME-OF-USE SCHEDULE

**Winter Pricing**  
(Nov. 1 - April 30)



**Summer Pricing**  
(May 1 - Oct. 31)



Electricity is at its lowest price from 7pm to 7am during the week, and all day on weekends and holidays throughout the year. For current time-of-use pricing visit [brantfordpower.com](http://brantfordpower.com)

*Customers on a retail contract, pay the rate for electricity stated in their contract.*

## IMPORTANT MESSAGES

### ONTARIO ELECTRICITY SUPPORT PROGRAM (OESP)

With the OESP, eligible low-income households can receive a credit on their monthly electricity bill. The amount of the credit will depend on how many people live in your household and the combined household income. To find out if you are eligible and to apply, visit [OntarioElectricitySupport.ca](http://OntarioElectricitySupport.ca) or call 1-855-831-8151.

### GO PAPERLESS AND REGISTER FOR BRANTFORD POWER E-BILLING!

Register today for My Account at [brantfordpower.com](http://brantfordpower.com) and enjoy the following features:

- View current and past bills (dating back to July 2015)
- Receive an email notification when a new bill is issued
- Download, save and print your bills
- Link multiple accounts to a single account profile
- Access major banking sites to make bill payments easier
- Easy access from your mobile device

### BE INFORMED BEFORE SIGNING A RETAIL CONTRACT

Electricity retailers may be knocking on your door asking you to sign a contract for a fixed electricity rate, as well as other services. For more information visit the Ontario Energy Board website at [ontarioenergyboard.ca/OEB/Consumers/Energy+Contracts](http://ontarioenergyboard.ca/OEB/Consumers/Energy+Contracts)

### CONSERVATION PROGRAMS

Take advantage of a wide range of opportunities that will help you understand and manage the amount of energy you use. For more information including energy saving tips, visit [brantfordpower.com](http://brantfordpower.com).

RESIDENTIAL

DELIVERY COMPONENT

DISTRIBUTION CHARGES

Distribution Service Charge (monthly)	\$14.64
Distribution Charge (per kWh)	\$0.0110
Total* Fixed Rate Riders (monthly)	\$1.82
Total* Volumetric Rate Riders (per kWh)	-\$0.0012
Additional Rate Rider for Non-RPP Customers only (per kWh)	\$0.0035

RETAIL TRANSMISSION RATES

Transmission Network Charge (per kWh)	\$0.0082
Transmission Connection Charge (per kWh)	\$0.0056

REGULATORY COMPONENT

Standard Supply Administration Fee (if applicable)	\$0.25
Wholesale Market Charge (per kWh)	\$0.0036
Rural or Remote Electricity Rate Protection Charge (per kWh)	\$0.0013
Ontario Electricity Support Program Charge (per kWh)	\$0.0011

SMALL COMMERCIAL <50K

DELIVERY COMPONENT

DISTRIBUTION CHARGES

Distribution Service Charge (monthly)	\$26.46
Distribution Charge (per kWh)	\$0.0069
Total* Fixed Rate Riders (monthly)	\$8.10
Total* Volumetric Rate Riders (per kWh)	-\$0.0012
Additional Rate Rider for Non-RPP Customers only (per kWh)	\$0.0035

RETAIL TRANSMISSION RATES

Transmission Network Charge (per kWh)	\$0.0073
Transmission Connection Charge (per kWh)	\$0.0049

REGULATORY COMPONENT

Standard Supply Administration Fee (if applicable)	\$0.25
Wholesale Market Charge (per kWh)	\$0.0036
Rural or Remote Electricity Rate Protection Charge (per kWh)	\$0.0013
Ontario Electricity Support Program Charge (per kWh)	\$0.0011

GENERAL SERVICE  
50 kW to 4,999 kW

DELIVERY COMPONENT

DISTRIBUTION CHARGES

Distribution Service Charge (monthly)	\$232.03
Distribution Volumetric Rate (per kW)	\$3.0605
Total* Volumetric Rate Riders (per kW)	-\$0.4053
Additional Rate Rider for Non-RPP Customers only (per kW)	\$1.2933

RETAIL TRANSMISSION RATES

Network Service Rate (per kW)	\$2.5047
Line and Transformation Connection Service Rate (per kW)	\$1.6685

REGULATORY COMPONENT

Standard Supply Administration Fee (if applicable)	\$0.25
Wholesale Market Charge (per kWh)	\$0.0036
Rural or Remote Electricity Rate Protection Charge (per kWh)	\$0.0013
Ontario Electricity Support Program Charge (per kWh)	\$0.0011

microFIT GENERATION

DELIVERY

Monthly Service Charge	\$5.40
------------------------	--------

BRANTFORD POWER INC.  
LOSS FACTORS

TOTAL LOSS FACTORS

Secondary Metered Customer < 5,000 kW	1.0349
Primary Metered Customer < 5,000 kW	1.0246

*\*Note: Multiple charges make up the "Total Fixed Rate Riders" and "Total Volumetric Rate Riders."*

For a more detailed listing of Delivery and Regulatory rates and charges, for all customer classes, please visit: [brantfordpower.com/about-brantford-power-inc/financial-regulatory-affairs/rates/](http://brantfordpower.com/about-brantford-power-inc/financial-regulatory-affairs/rates/)

SPECIFIC SERVICE CHARGES

NON-PAYMENT OF ACCOUNT	BUSINESS HOURS	AFTER HOURS
Disconnect/reconnect charge: at meter at pole	\$65.00 \$185.00	\$185.00 \$415.00
Install/remove load limiter	\$65.00	\$185.00
Install/remove load control device	\$65.00	\$185.00
Late payment – per month	1.50%	
Late payment – per annum	19.56%	
Collection of account charge – no disconnection	\$30.00	
CUSTOMER ADMINISTRATION		
Easement letter	\$15.00	
Credit reference/credit check (plus credit agency costs)	\$15.00	
Returned cheque (plus bank charges)	\$15.00	
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$30.00	
Meter dispute test (plus Measurement Canada fees if meter found correct)	\$30.00	
OTHER		
Temporary service: install & remove overhead (no transformer)	\$500.00	
Temporary service: install & remove underground (no transformer)	\$300.00	
Access to the power poles - \$/pole/year	\$22.35	
Meter removal without authorization	\$60.00	

*(All charges are subject to HST)*

To avoid interest charges, payment must be received by Brantford Power on or before the due date. It is important to allow sufficient time for your payment to be received and processed, taking into account the time required for payment to be transferred from your financial institution or delivered by mail.

UNDERSTANDING YOUR BILL

DELIVERY

These are the costs of delivering electricity from electricity generating stations to Brantford Power, then to your home or business.

This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. Brantford Power passes the transmission charges through to you, on behalf of Hydro One. A portion of these charges are fixed and does not change from month to month. The remaining portion is variable and increases or decreases depending on the amount of electricity used.

LOSS ADJUSTMENT

Some electricity is lost along the lines on its way to your home. Electricity and transmission charges may be subject to loss adjustment factors. For Regulated Price Plan (RPP) customers, the loss adjustment charge ("loss factor") is included in the "Delivery" line of your bill.

REGULATORY COMPONENT

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid. Charges include costs associated with funding Independent Electricity System Operator conservation and renewable energy programs.

GLOBAL ADJUSTMENT

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.